



# Network Camera User Manual

V7.18

Thank you for purchasing our product. If there is any questions or requests, please do not hesitate to contact your dealer.

This manual is applicable to the Milesight H.265 Network Camera, series shown as follows, except where otherwise indicated.

<b>Milesight H.265 Network Camera</b>				
<b>Type</b> <b>Megapixel</b>	<b>2MP</b>	<b>2MP</b>	<b>5MP</b>	<b>4K</b>
IR Mini Dome Network Camera	—	MS-C2983-(R)(T)(Q)PB	MS-C5383-(H)PB	MS-C8183-(H)PB
Vandal-proof Mini Dome Network Camera	—	MS-C2973-(R)PB	MS-C5373-(H)PB	MS-C8173-PB
Weather-proof Mini Dome Network Camera	—	MS-C2975-PB	MS-C5375-PB	—
AF Motorized Mini Dome Network Camera	—	MS-C2975-EPB	MS-C5375-EPB	—
Mini Bullet Network Camera	—	MS-C2963-(R)PB/ MS-C2963-(Q)(R)LPB	MS-C5363-(H)PB	MS-C8163-(H)PB
Vandal-proof Mini Bullet Network Camera	—	MS-C2964-(R)PB	MS-C5364-(H)PB	MS-C8164-PB
Motorized Mini Bullet Network Camera	—	MS-C2963-(R)F(I)PB	MS-C5363-F(I)PB	—
Vandal-proof Motorized Mini Bullet Network Camera	MS-C2864-(R)F(I)PB	MS-C2964-(Q)(T)(R)F(I)PB/ MS-C2964-(Q)(R)F(I)LPB	MS-C5364-(H)F(I)PB	MS-C8264-F(I)PB
180° Panoramic Mini Bullet Network Camera	—	—	MS-C5365-PB	MS-C8165-PB
180° Panoramic Mini Dome Network Camera	—	—	MS-C5376-PB	MS-C8176-(H)PB
Motorized Pro Bullet Network Camera	MS-C2862-(R)F(I)PB	MS-C2962-(Q)(T)(R)F(I)PB/ MS-C2962-RF(I)APB/ MS-C2962-(Q)(R)F(I)LPB	MS-C5362-(H)F(I)PB	MS-C8162-(H)F(I)PB/ MS-C8262-F(I)PB
Motorized Pro Dome Network Camera	MS-C2872-(R)F(I)PB	MS-C2972-(Q)(T)(R)F(I)PB/ MS-C2972-RF(I)APB	MS-C5372-(H)F(I)PB	MS-C8172-(H)F(I)PB/ MS-C8272-F(I)PB
12x AF Motorized Pro Bullet Network Camera	—	MS-C2962-(Q)(T)(R)EPB/ MS-C2962-REAPB/ MS-C2962-(Q)(R)ELPB	MS-C5362-(H)EPB	—
(ABF) Pro Box Network Camera	MS-C2851-(R(E))PB	MS-C2951-(Q)(T)(R)(E)PB/ MS-C2951-R(E)APB/ MS-C2951-(Q)(R)(E)LPB	MS-C5351-(H)PB	MS-C8151-(H)PB/ MS-C8251-PB

This Manual explains how to use and manage Milesight network cameras on your network. Previous experience of networking will be of use when using the products. Please read this manual carefully before operation and retain it for future reference.

This manual may contain several technically incorrect places or printing errors, and the content is subject to change without notice. The updates will be added into the new version of this manual. We will readily improve or update the products or procedures described in the manual.

## Copyright Statement

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Milesight reserves the right to change this manual and the specifications without prior notice. The latest specifications and user documentation for all Milesight products are available on our official website [www.milesight.com](http://www.milesight.com)

## Industry Canada ICES-003 Compliance:

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme a la norme NMB-003 du Canada.





## Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measures are divided into “Warnings” and “Cautions”

**Warnings:** Serious injury or death may be caused if any of these warnings is neglected.

**Cautions:** Injury or equipment damage may be caused if any of these cautions are neglected.

	
<p><b>Warnings:</b> Please follow these safeguards to prevent injury or death.</p>	<p><b>Cautions:</b> Please follow these safeguards to prevent potential injury or material damage.</p>



### Warnings

- ◆ This installation must be conducted by a qualified service person and should strictly comply with the electrical safety regulations of the local region
- ◆ To avoid risk of fire and electric shock, do keep the product away from rain and moisture before installed.
- ◆ Do not touch components such as heat sinks, power regulators, and processors, which may be hot

- ◆ Source with DC 12V or PoE
- ◆ Please make sure the plug is firmly inserted into the power socket
- ◆ When the product is installed on a wall or ceiling, the device should be firmly fixed
- ◆ If the product does not work properly, please contact your dealer. Never attempt to disassemble the camera by yourself



### Cautions

- ◆ Make sure that the power supply voltage is correct before using the camera
- ◆ Do not store or install the device in extremely hot or cold temperatures, dusty or damp locations, and do not expose it to high electromagnetic radiation
- ◆ Only use components and parts recommended by manufacturer
- ◆ Do not drop the camera or subject it to physical shock
- ◆ To prevent heat accumulation, do not block air circulation around the camera
- ◆ Laser beams may damage image sensors. The surface of image sensors should not be exposed to where a laser beam equipment is used
- ◆ Use a blower to remove dust from the lens cover
- ◆ Use a soft, dry cloth to clean the surface of the camera. Stubborn stains can be removed using a soft cloth dampened with a small quantity of detergent solution, then wipe dry
- ◆ Do not use volatile solvents such as alcohol, benzene or thinners as they may damage the surface finishes
- ◆ Save the package to ensure availability of shipping containers for future transportation

### EU Conformity Statement



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:[www.recyclethis.info](http://www.recyclethis.info).



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury(Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:[www.recyclethis.info](http://www.recyclethis.info).

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# Chapter I Product Description

## 1.1 Product Overview

Milesight provides a consistent range of cost-effective and reliable network cameras to fully meet your requirements. Based on embedded Linux operating system, Milesight network cameras could be easily accessed and managed either locally or remotely with great reliability. With built-in high-performance DSP video processing modules, the cameras pride on low power consumption and high stability. They support state-of-the-art H.265/ H.264/ MJPEG video compression algorithm and industry-leading HD dual-stream technology to achieve the highest level of video image quality under the limited network resources. It is fully functional, supporting for flexible and comprehensive alarm linkage mechanism, day and night auto switch and privacy masking, etc.

In practical applications, Milesight network cameras could either work independently in the LAN, or be networked to form a powerful safety monitoring system. It is widely used in fields such as finance, education, industrial production, civil defense, health care for security's sake.

## 1.2 Key Features

- ✧ Based on Linux OS with high reliability
- ✧ H.265/ H.264/ MJPEG video compression capability
- ✧ Support Plugin-Free mode
- ✧ Support Smart Stream
- ✧ Support ONVIF Profile G & Q & S & T
- ✧ Support activation and set-up of the security questions for cameras(for V4x.7.0.69 or above)
- ✧ Support Primary Stream/ Secondary Stream/ Tertiary Stream
- ✧ Support PoE for power supply
- ✧ Support Video Content Analysis
- ✧ ICR filter with auto switch, true day/night
- ✧ Built-in WEB server, support IE/ Firefox/ Chrome/ Safari browser
- ✧ UPnP protocol for the easy management of IPC
- ✧ Support Milesight DDNS
- ✧ Motion Detection, Privacy Masking, Network Fault Detection and ROI
- ✧ Support Heat Map function
- ✧ FTP upload, SMTP upload, SD card record and SIP phone
- ✧ G.711/AAC audio compression capability
- ✧ Alarm I/O(built-in for pro bullet and box cameras, optional for dome cameras)
- ✧ Built-in Microphone(built-in for (IR) Mini Dome, Vandal-proof Mini Dome, Weather-proof Mini Dome and AF Motorized Mini Dome, optional for Pro Dome)
- ✧ Real-time video electronic amplification
- ✧ Three-privilege levels of users for flexible management
- ✧ Micro SD/SDHC/SDXC card local storage support, expand the edge storage
- ✧ Local PAL/NTSC signal output(for Pro Bullet)

## 1.3 Hardware Overview

### 1. IR Mini Dome Network Camera

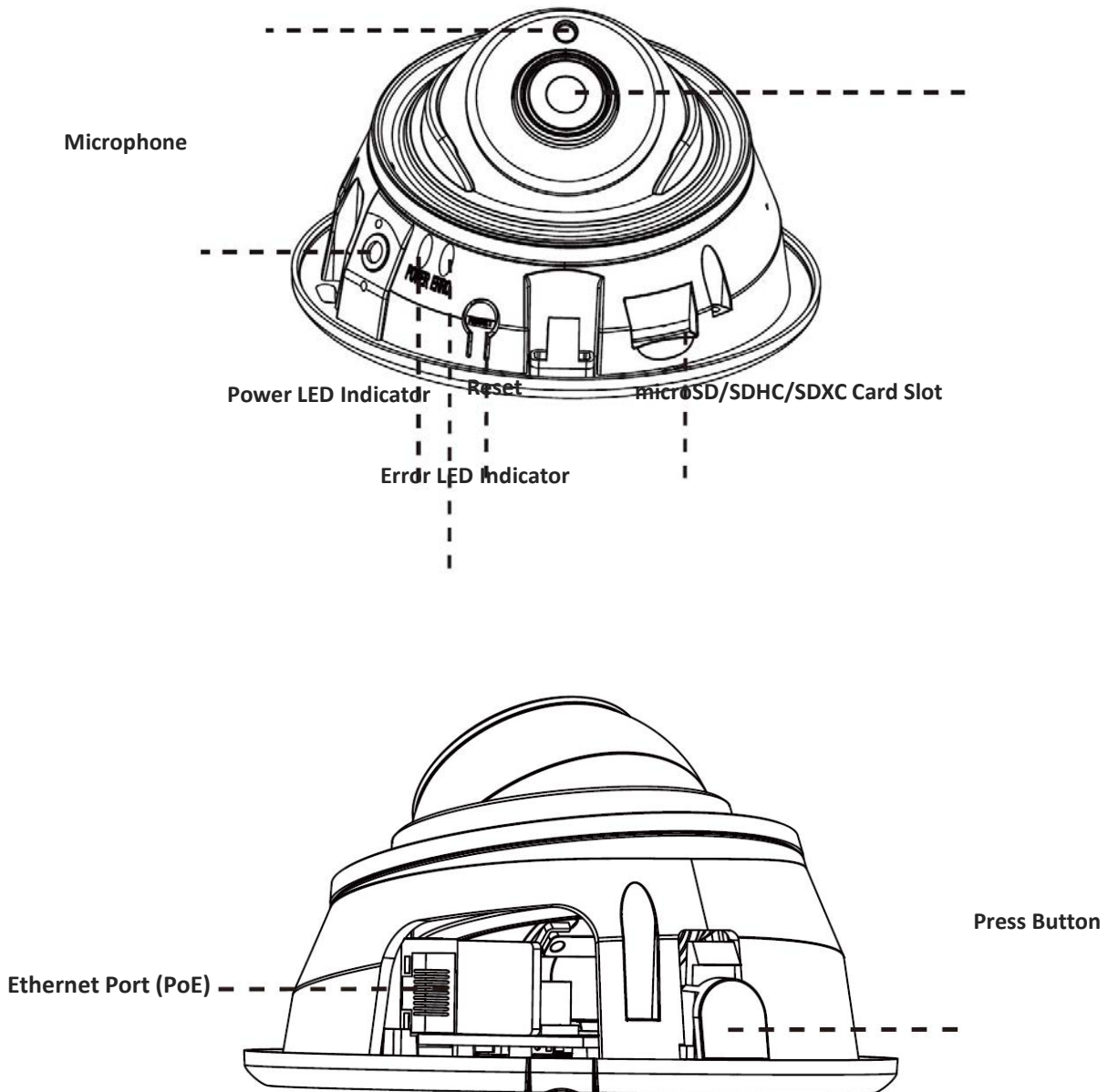


Figure 1-3-2 IR Mini Dome Network Camera

**Note:**

- 1) Error LED Indicator: Error LED Indicator is on when the device starts up or runs error.
- 2) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.
- 3) Only PoE is available for power supply.



## 2. Vandal-proof Mini Dome Network Camera

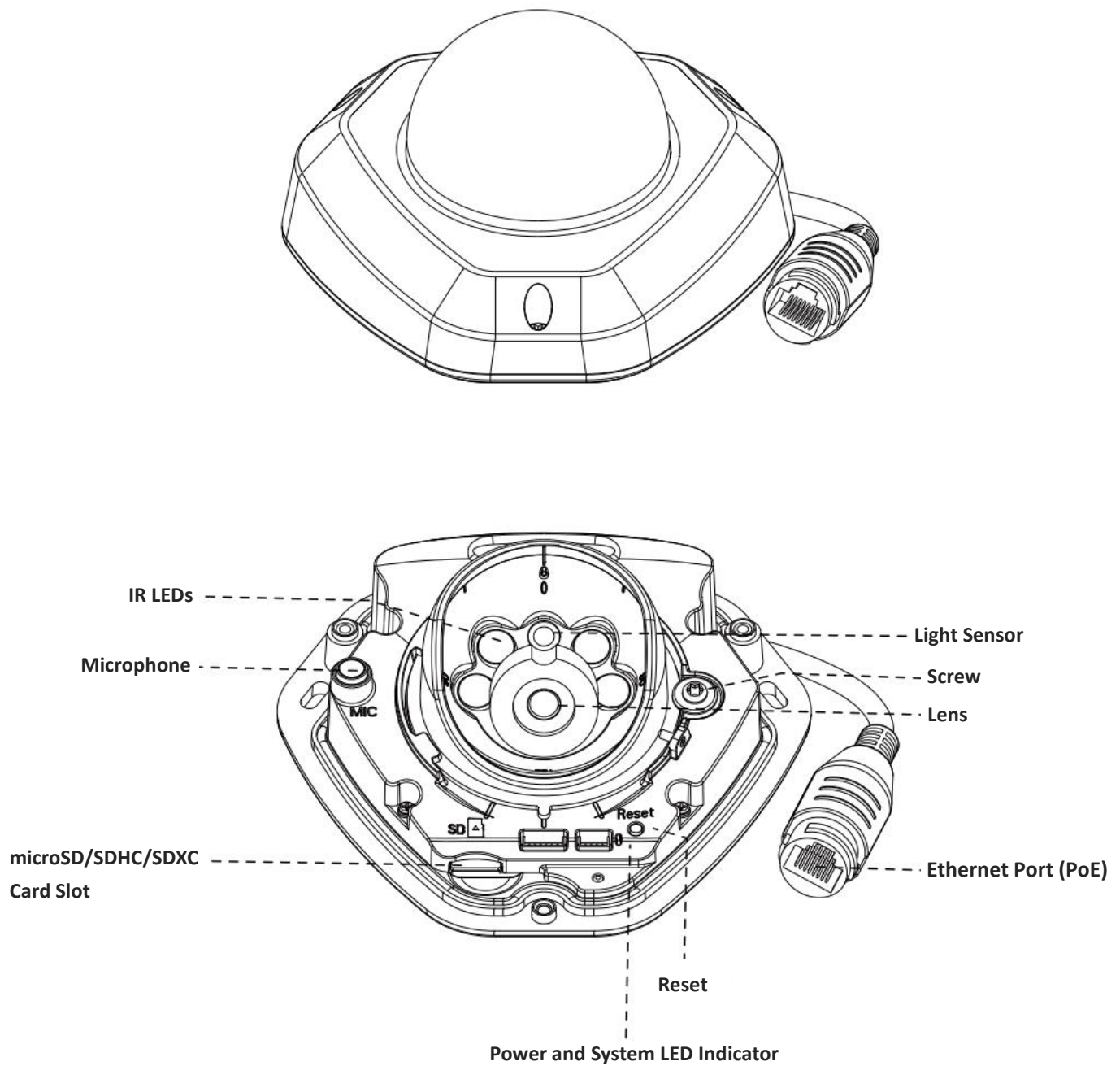


Figure 1-3-3 Vandal-proof Mini Dome Network Camera

### Note:

- 1) Error LED Indicator: Error LED Indicator is on when the device starts up or runs error.
- 2) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.
- 3) Only PoE is available for power supply.

### 3. Weather-proof Mini Dome Network Camera

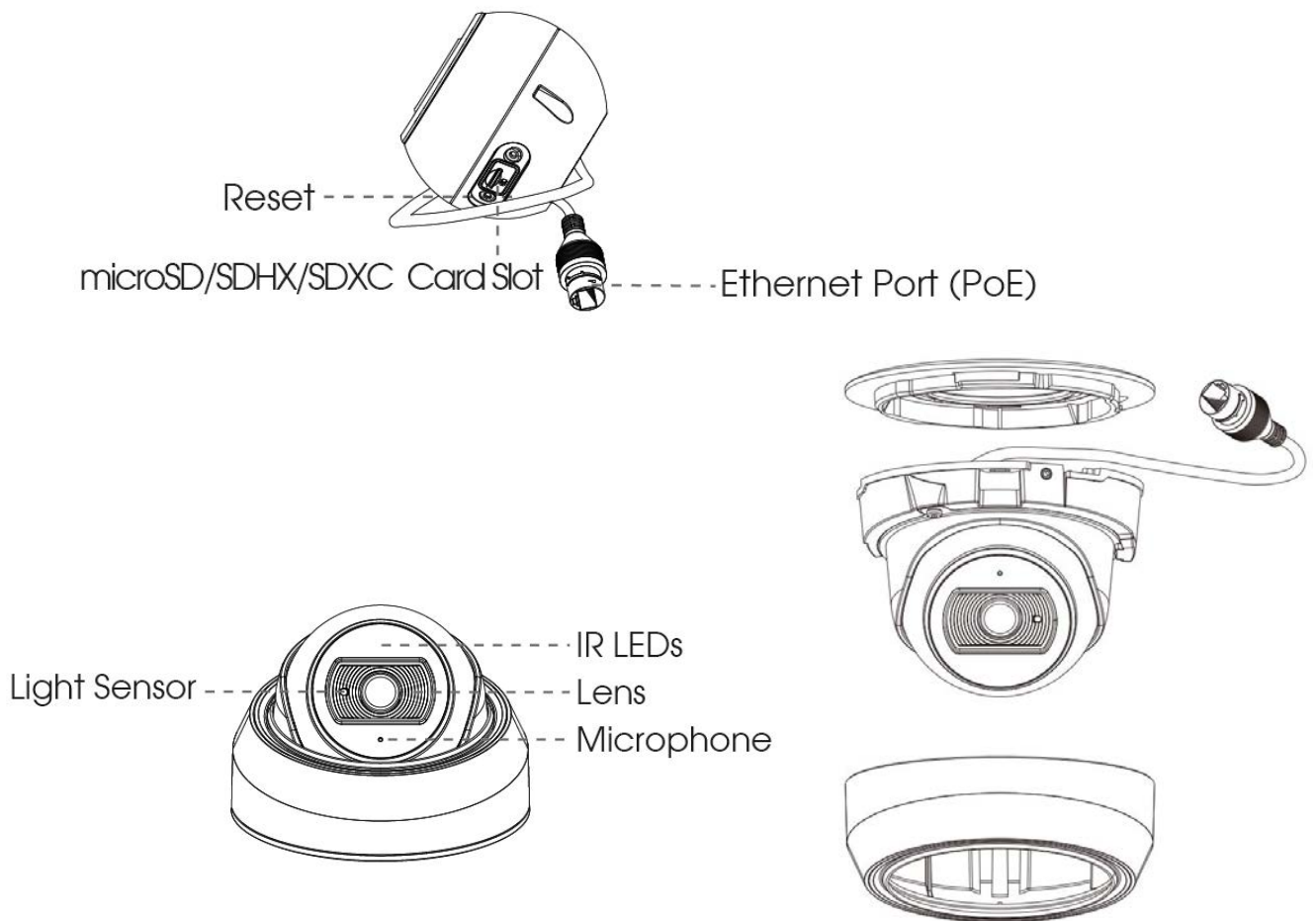


Figure 1-3-4 Weather-proof Mini Dome Network Camera

**Note:**

- 1) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.
- 2) Only PoE is available for power supply.

#### 4. AF Motorized Mini Dome Network Camera

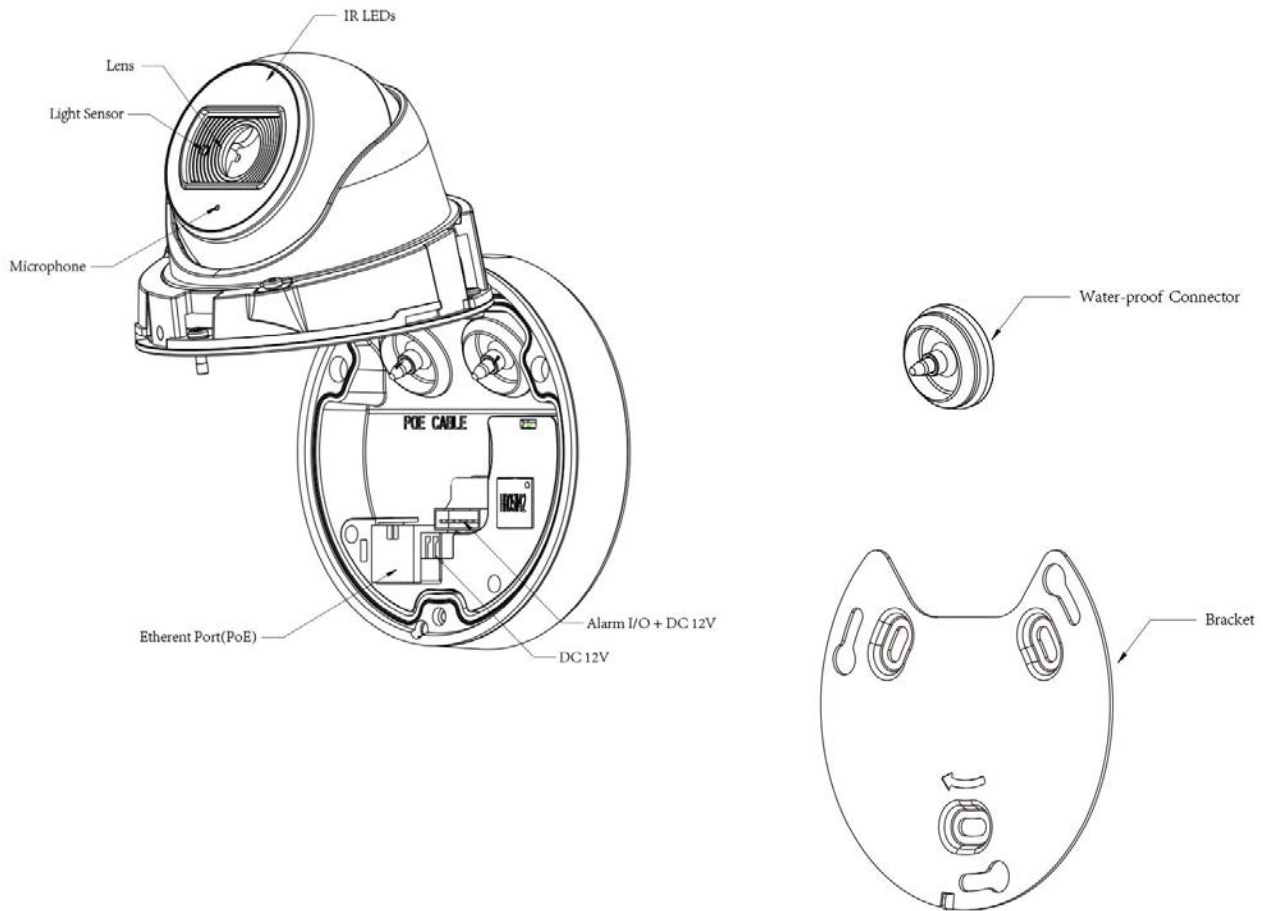


Figure 1-3-5 AF Motorized Mini Dome Network Camera

**Note:**

- 1) Reset Button: Press “Reset” button for 5 seconds, then the device will be restored to factory default.
- 2) DC 12V and PoE are available for power supply.

## 5. Mini Bullet Network Camera

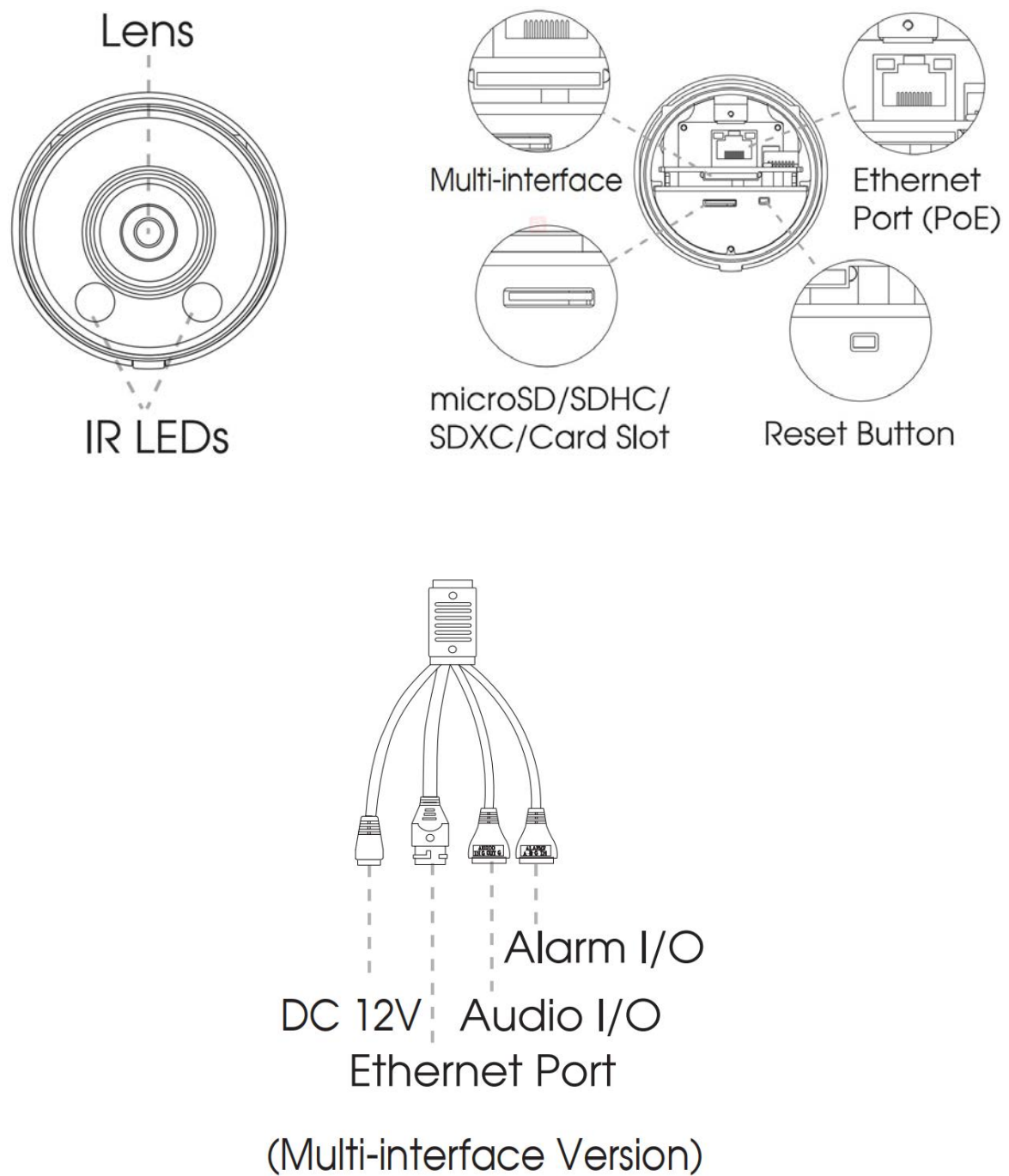


Figure 1-3-6 Mini Bullet Network Camera

**Note:**

- 1) DC 12V(Only for Multi-interface Version) and PoE are available for power supply.
- 2) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.

## 6. Vandal-proof Mini Bullet Network Camera

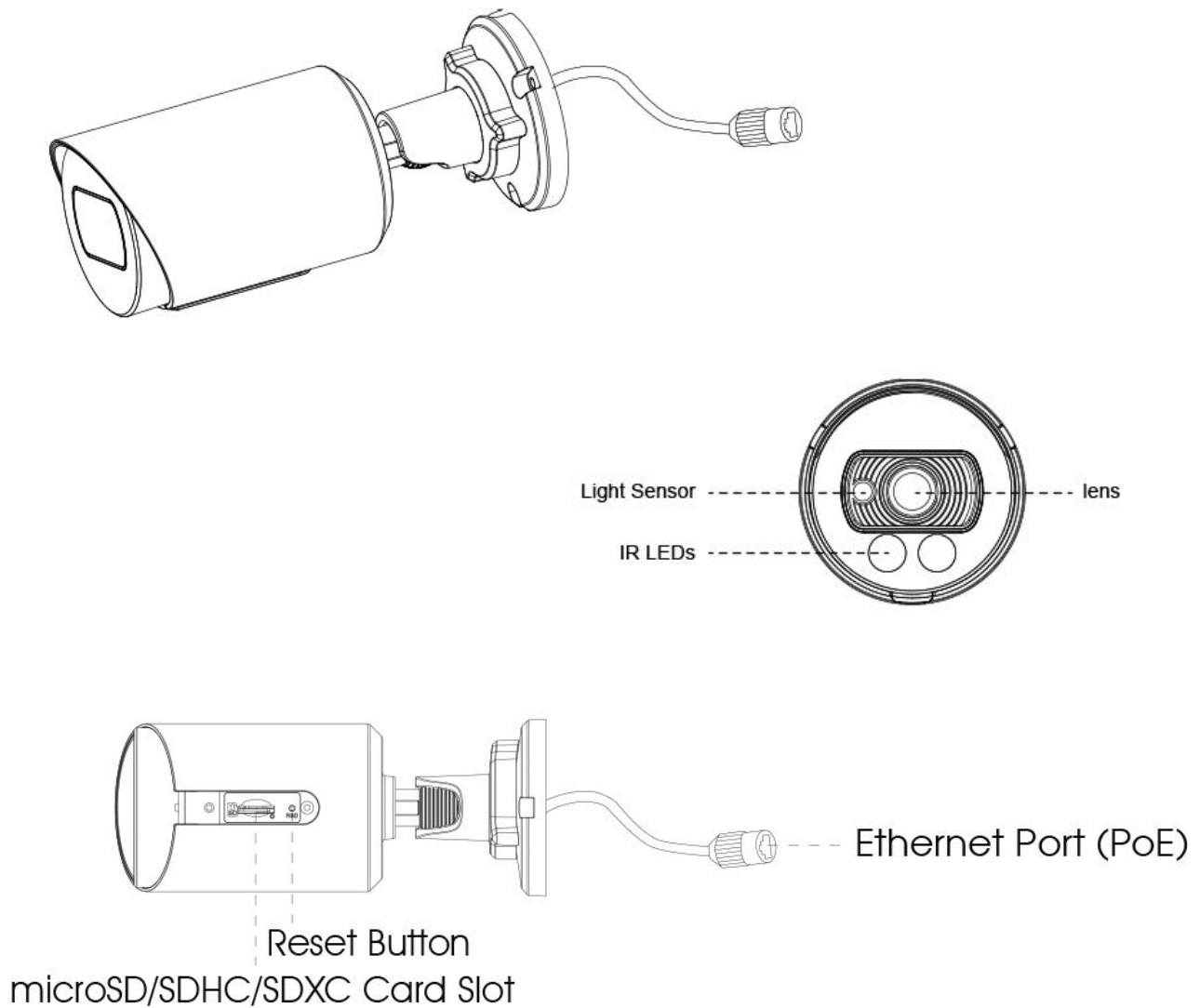


Figure 1-3-7 Vandal-proof Mini Bullet Network Camera

**Note:**

- 1) Only PoE is available for power supply.
- 2) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.

## 7. (Vandal-proof) Motorized Mini Bullet Network Camera

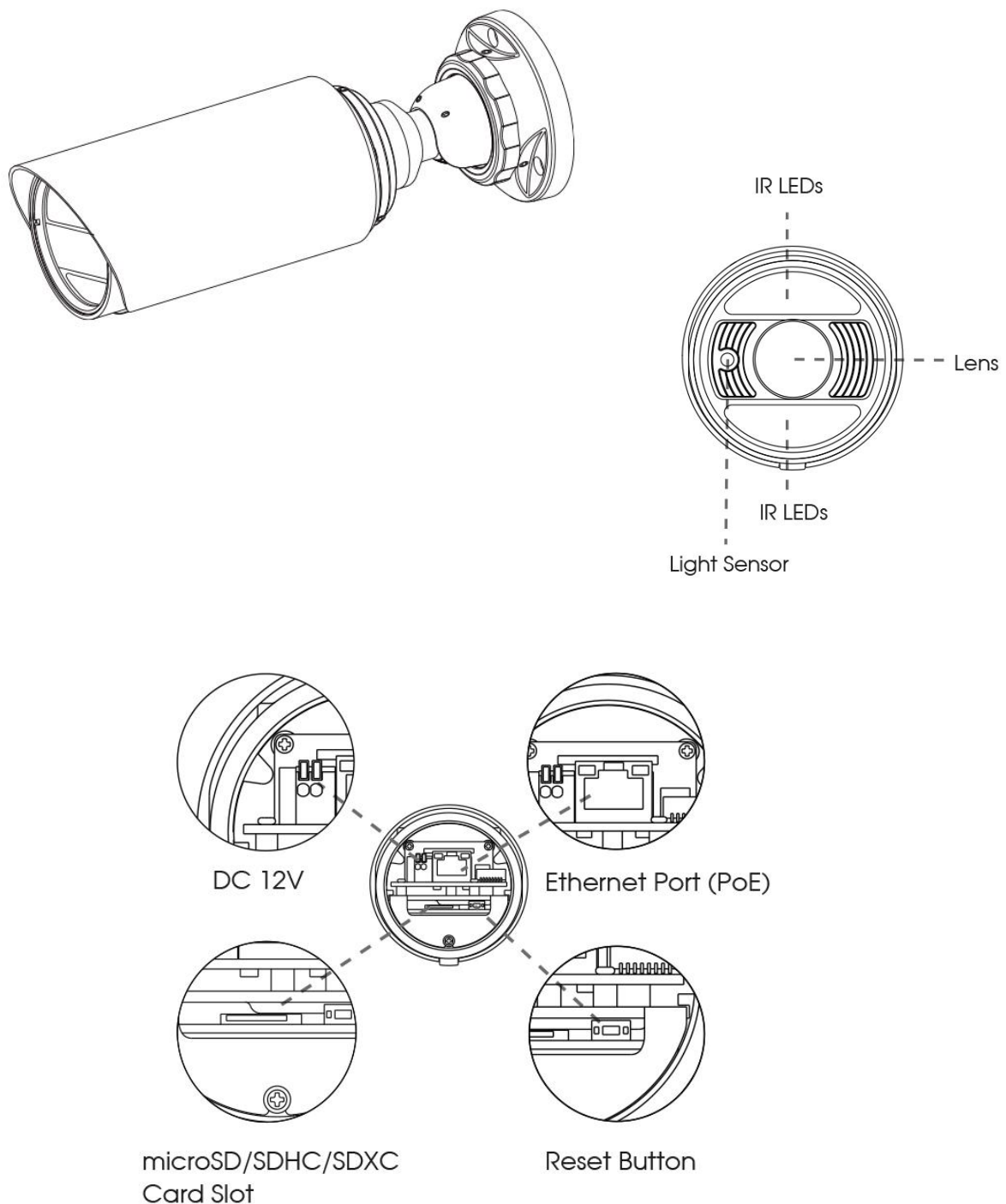
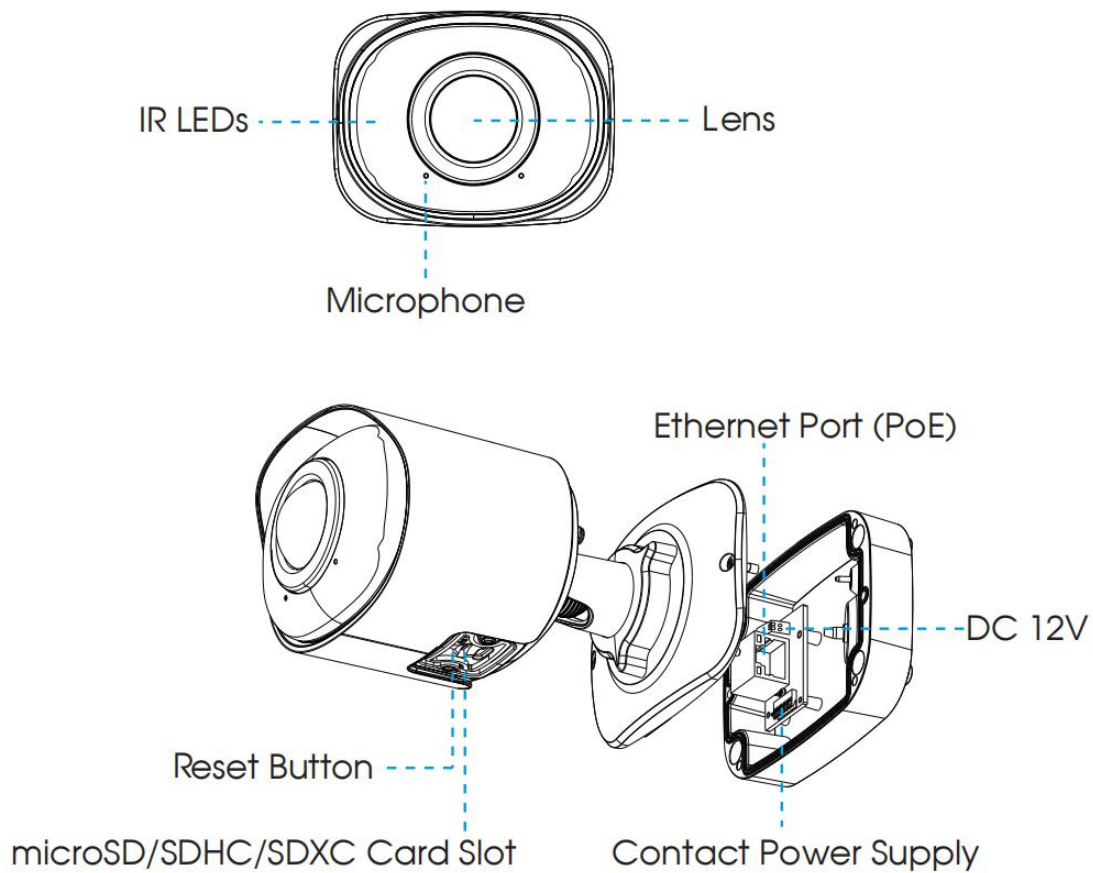


Figure 1-3-8 (Vandal-proof) Motorized Mini Bullet Network Camera

**Note:**

- 3) DC 12V and PoE are available for power supply.
- 4) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.

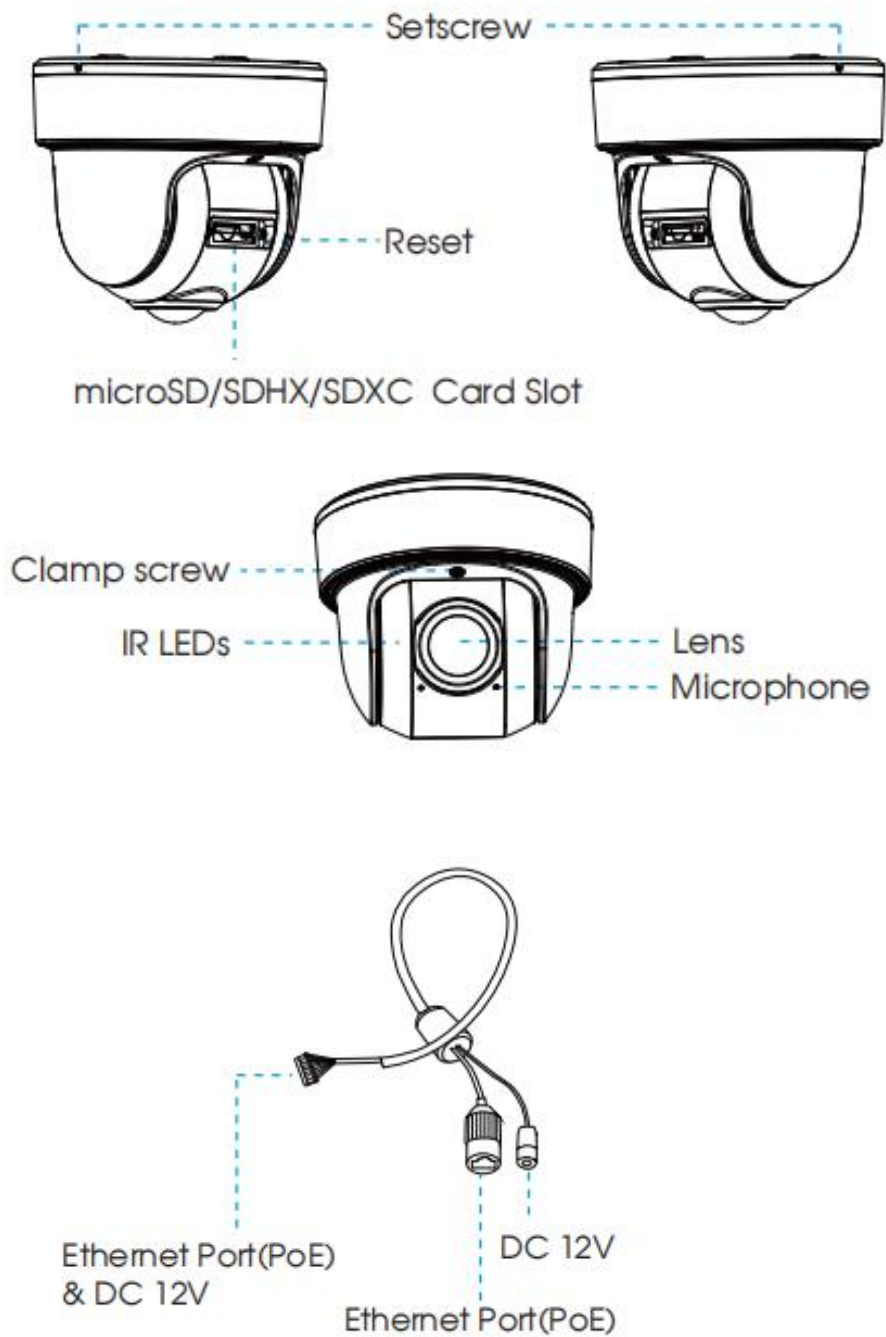
## 8. 180° Panoramic Mini Bullet Network Camera



**Note:**

- 1) PoE is available for power supply.
- 2) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.

## 9. 180° Panoramic Mini Dome Network Camera



**Note:**

- 3) PoE is available for power supply.
- 4) Reset Button: Press "Reset" button for 5 seconds, then the device will be restored to factory default.



## 10. (12X AF) Motorized Pro Bullet Network Camera

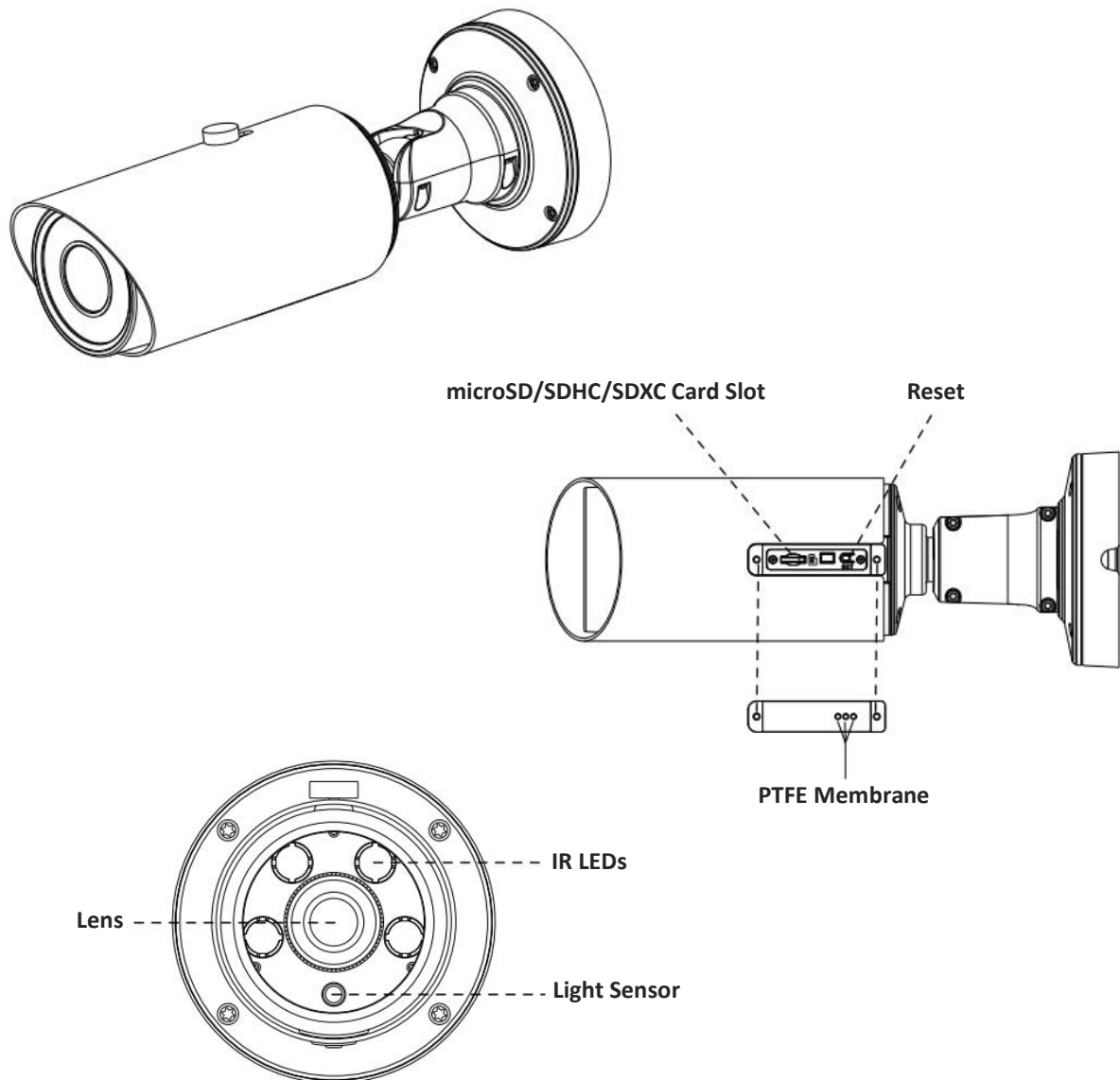


Figure 1-3-9 (12x AF) Motorized Pro Bullet Network Camera

**Note:**

- 5) DC 12V and PoE are available for power supply.
- 6) Reset Button: Press “Reset” button for 5 seconds, then the device will be restored to factory default.
- 7) There are two versions for Pro Bullet: the interface’s pictures are as below.

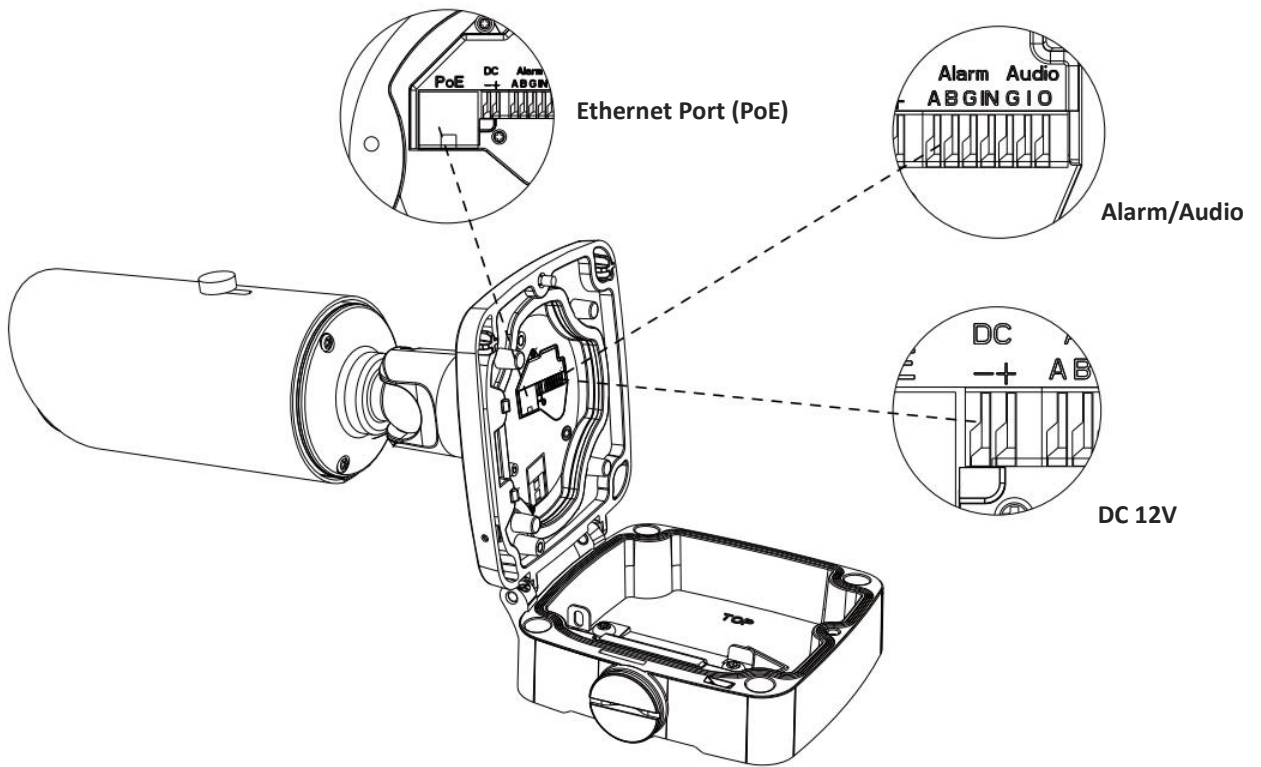


Figure 1-3-10 Motorized Pro Bullet Network Camera (Version A)

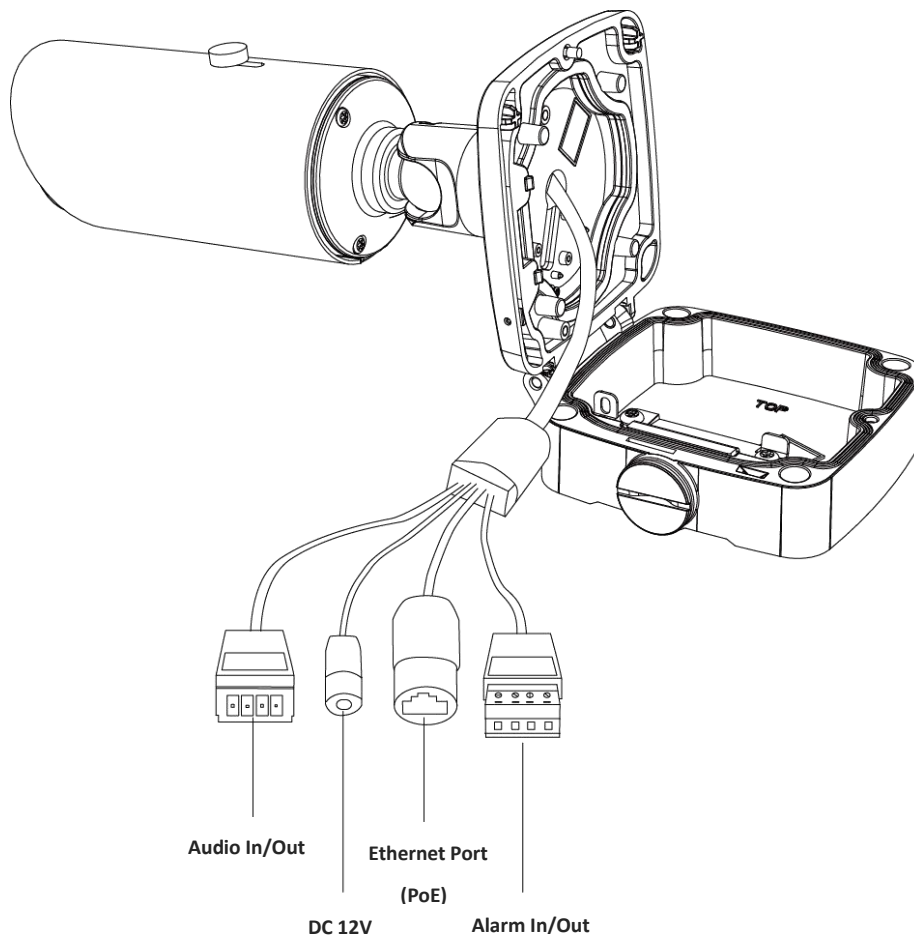


Figure 1-3-11 Motorized Pro Bullet Network Camera (Version B)

## 11. Motorized Pro Dome Network Camera

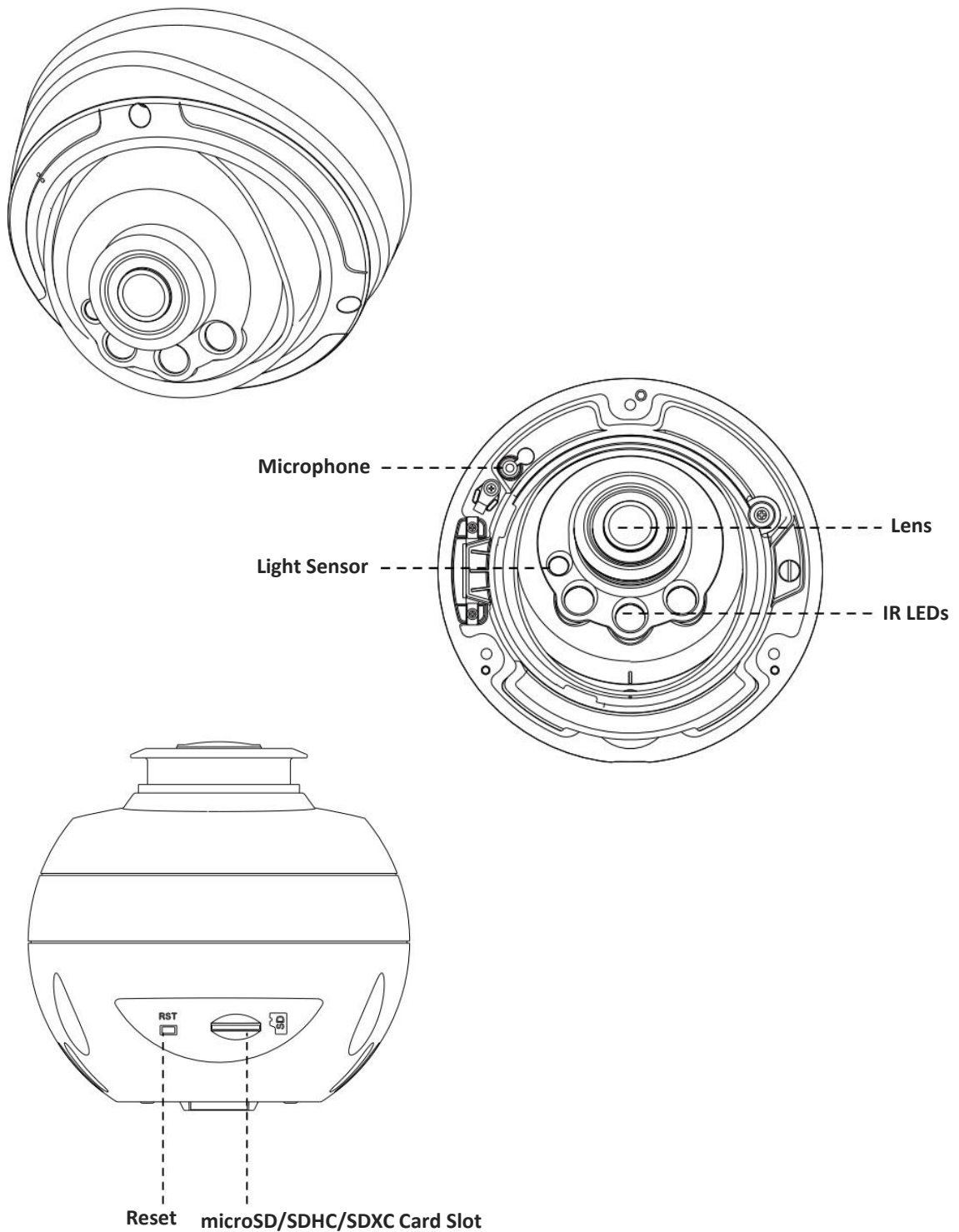


Figure 1-3-12 Motorized Pro Dome Network Camera

**Note:**

- 1) Reset Button: Press “Reset” button for 5 seconds, then the device will be restored to factory default.

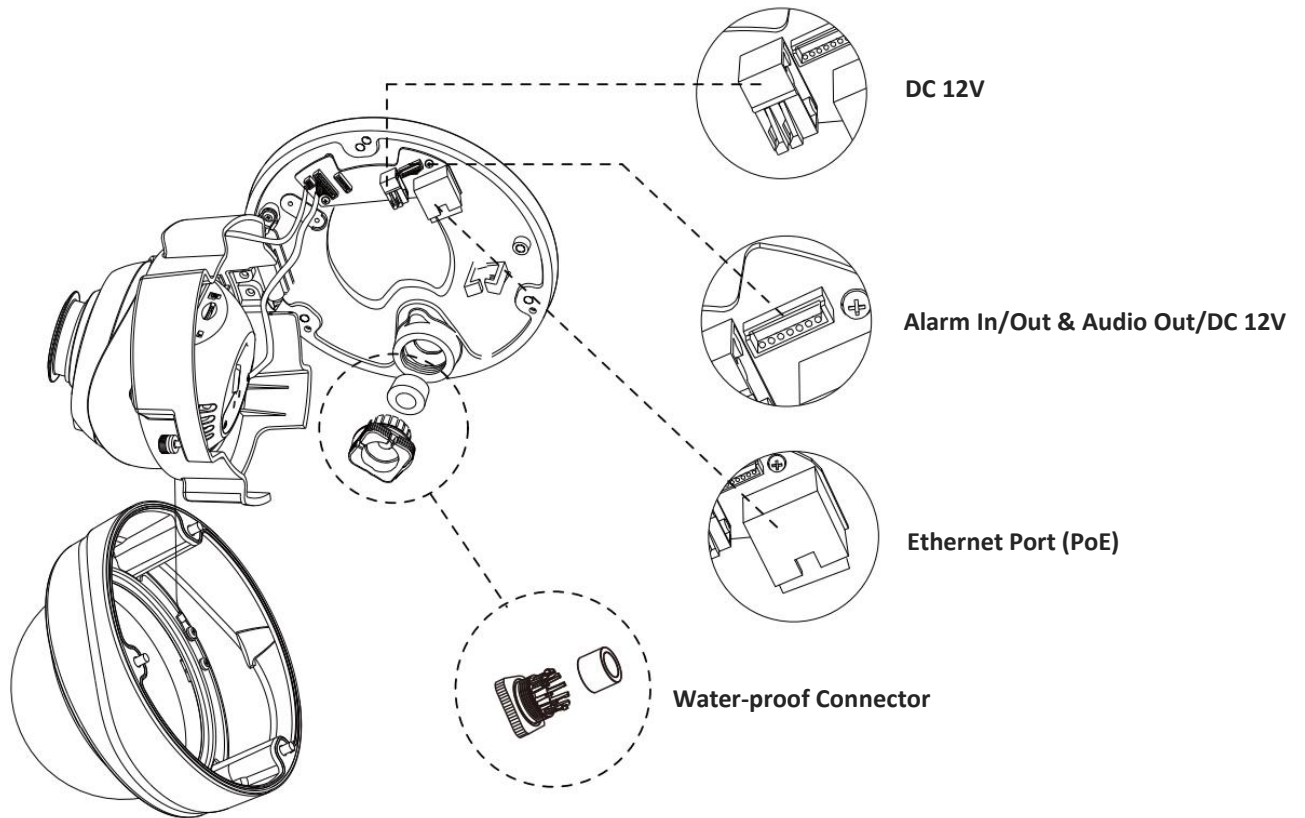


Figure 1-3-13 Motorized Pro Dome Network Camera multiple interface

Here is one equipped cable for multiple interface usage:

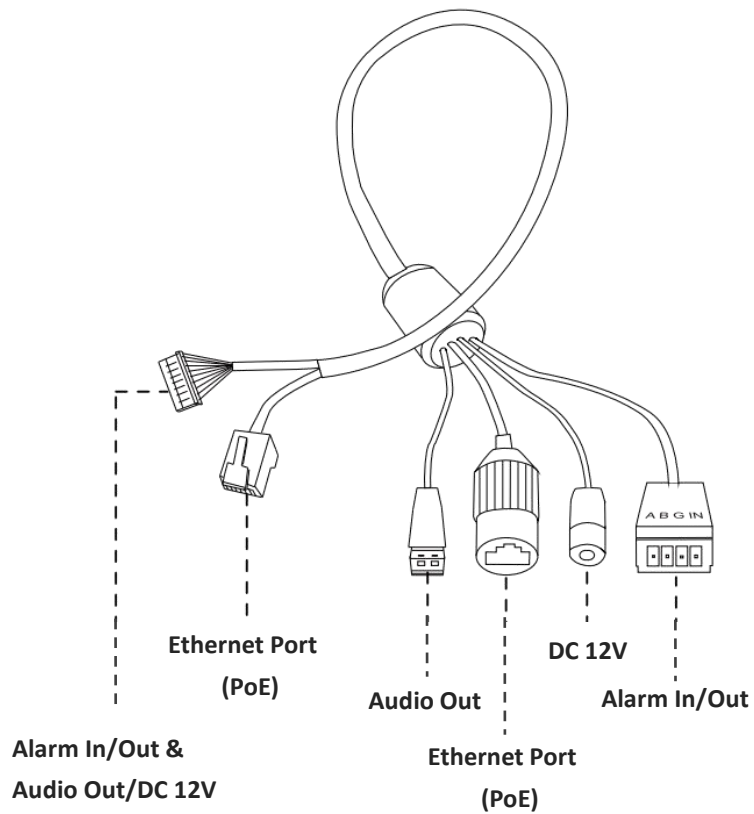


Figure 1-3-14 Motorized Pro Dome Network Camera multiple interface cable

## 12. (LPR) (ABF) Pro Box Network Camera

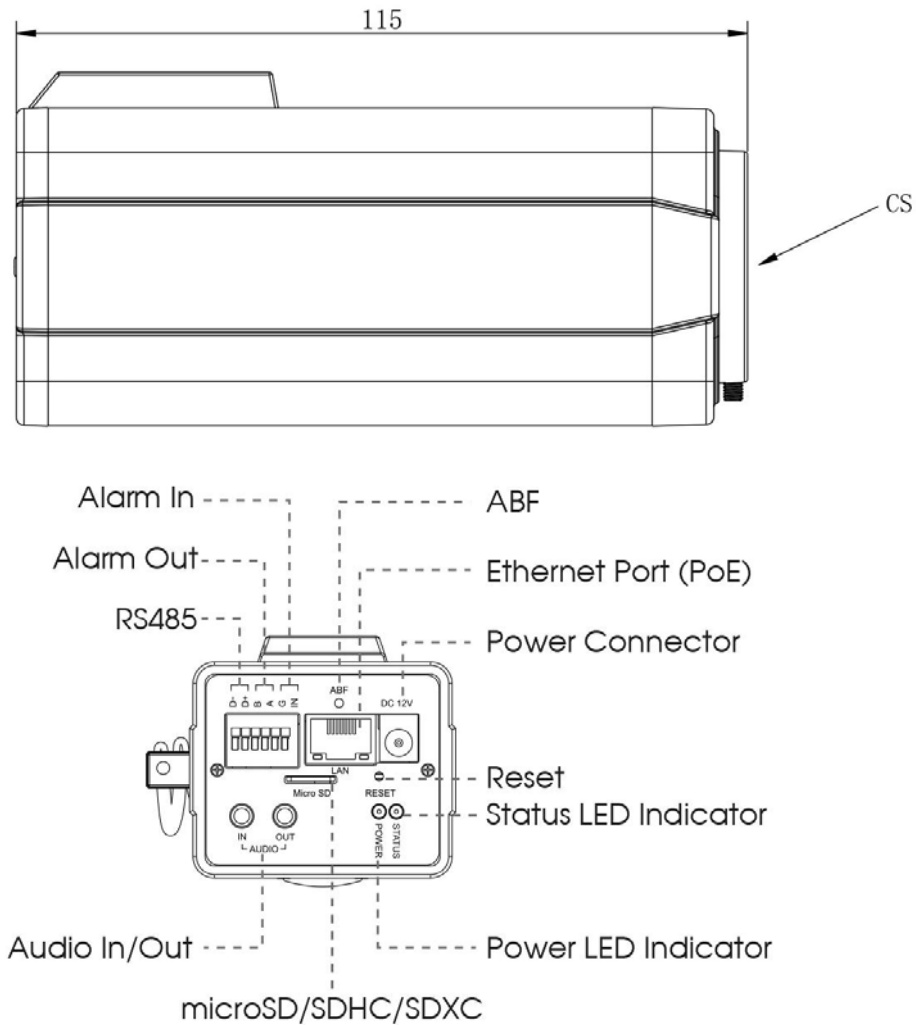


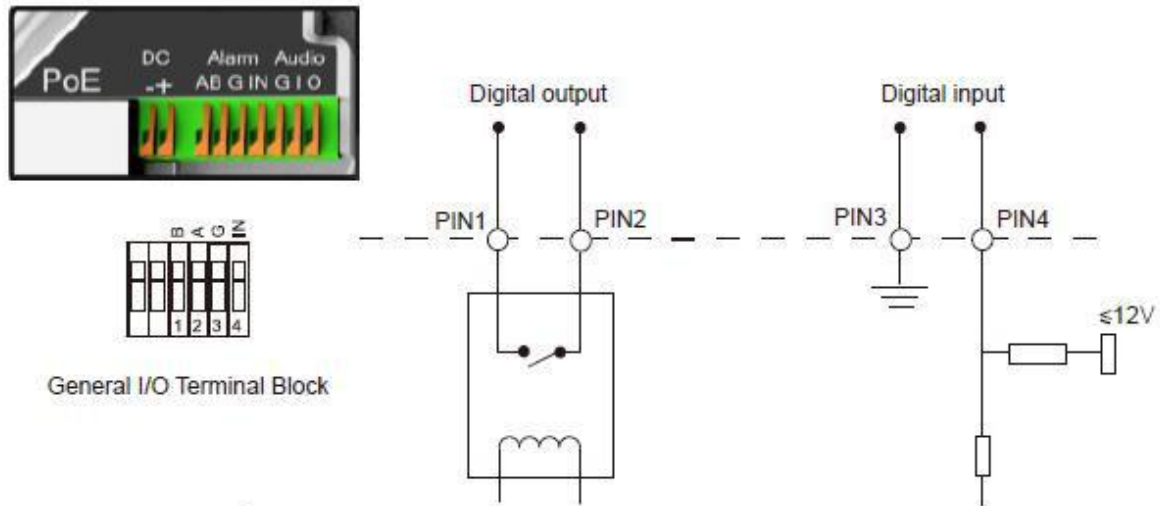
Figure 1-3-15 (ABF) Pro Box Network Camera

**Note:**

- 1) **Reset Button:** Press “Reset” button for 5 seconds, then the device will be restored to factory default.
- 2) **DC 12V and PoE** are available for power supply.

## 1.4 How to Connect to Alarm Interface

External interface of camera is as the following, you can refer to the picture to install the external alarm device:



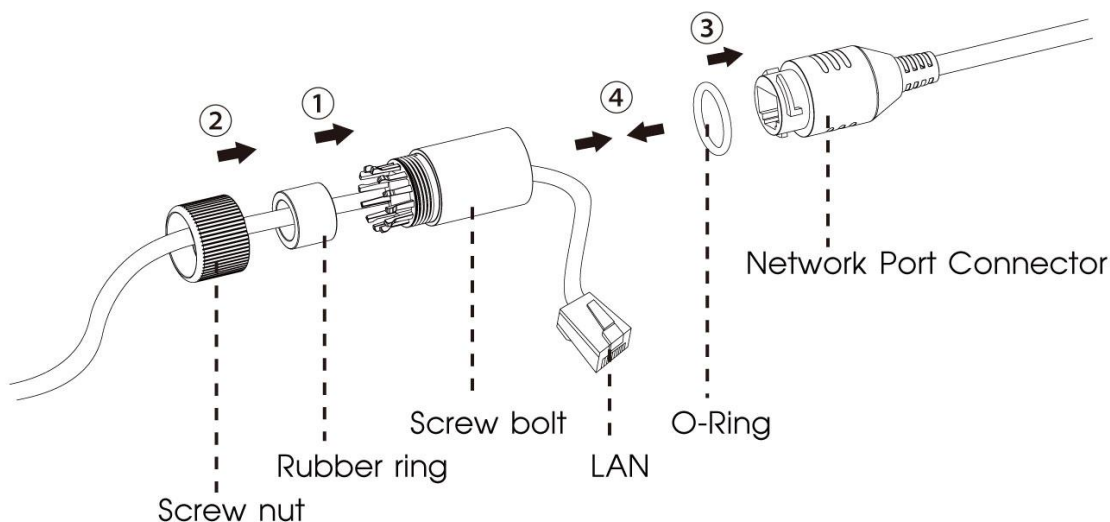
PIN1: Alarm Output NC/NO 24V DC 1A

PIN2: Alarm Output NC/NO 24V DC 1A

PIN3: Alarm Input NC/NO ≤12V

PIN4: Alarm Input NC/NO ≤12V

## 1.5 How to Connect the Water-proof Connector



Step1: Get the network cable through the screw nut, rubber ring and the screw bolt.

Step2: Insert the rubber ring into the screw bolt.

Step3: Connect the screw nut to the screw bolt.

Step4: Place the O-Ring on the network port connector.

Step5: Connect the RJ45 to the network port connector, and tighten the screw bolt and the connector.

## 1.6 System Requirements

**Operating System:** Windows XP/Vista/7/8/10/Server 2000/Server 2008

**CPU:** 1.66GHz or higher

**RAM:** 1G or higher

**Graphic memory:** 128MB or more

**Internet protocol:** TCP/IP (IPv4/IPv6)

**Web Browsers:** Internet Explorer 8.0 and above version, Mozilla Firefox, Google Chrome and Safari.

## Chapter II Network Connection

### 2.1 Setting the Camera over the LAN

Connecting the camera to a switch or a router is the most common connection method. The camera must be assigned an IP address that is compatible with its LAN.

#### 2.1.1 Connect the Camera to the PC Directly

In this method, only the computer connected to the camera will be able to view the camera. The camera must be assigned a compatible IP address to the computer. Details are shown as the following figure.

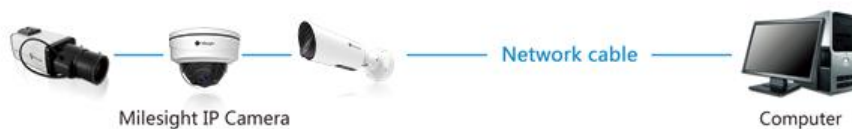


Figure 2-1-1 Connect the camera to the PC directly

#### 2.1.2 Connect via a Switch or a Router

Refer to the following figure to set network camera over the LAN via the switch or router.

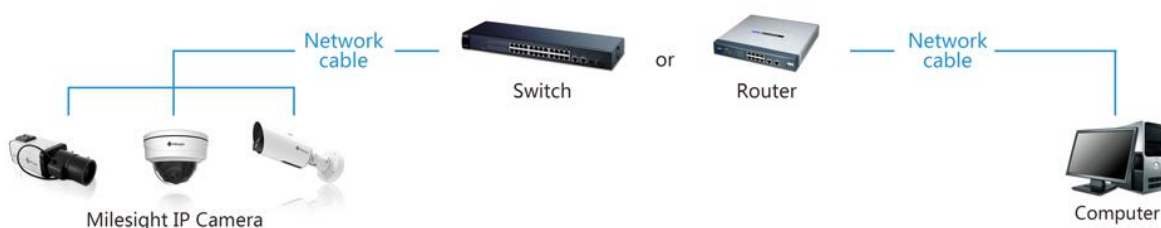


Figure 2-1-2 Connect via a switch or a Router

## 2.2 Dynamic IP Connection

### ◆ Connecting the network camera via a router

Step1: Connect the network camera to a router;

Step2: On the camera, assign a LAN IP address, the Subnet mask and the Gateway;

Step3: On the router, set port forwarding. E.g. 80, 8000 and 554 ports. The steps for port forwarding vary depending on different routers. Please look up the router's user manual for assistance with port forwarding;

Step4: Apply a domain name from a domain name provider;



Step5: Configure the DDNS settings in the setting interface of the router;

Step6: Visit the camera via the domain name.



Figure 2-2 Connect the network camera via a router using dynamic IP

## Chapter III Accessing the Network Camera

The camera must be assigned an IP address to be accessible.

### 3.1 Assigning An IP Address

The Network Camera must be assigned an IP address to be accessible. The default IP address of Milesight Network Camera is 192.168.5.190.

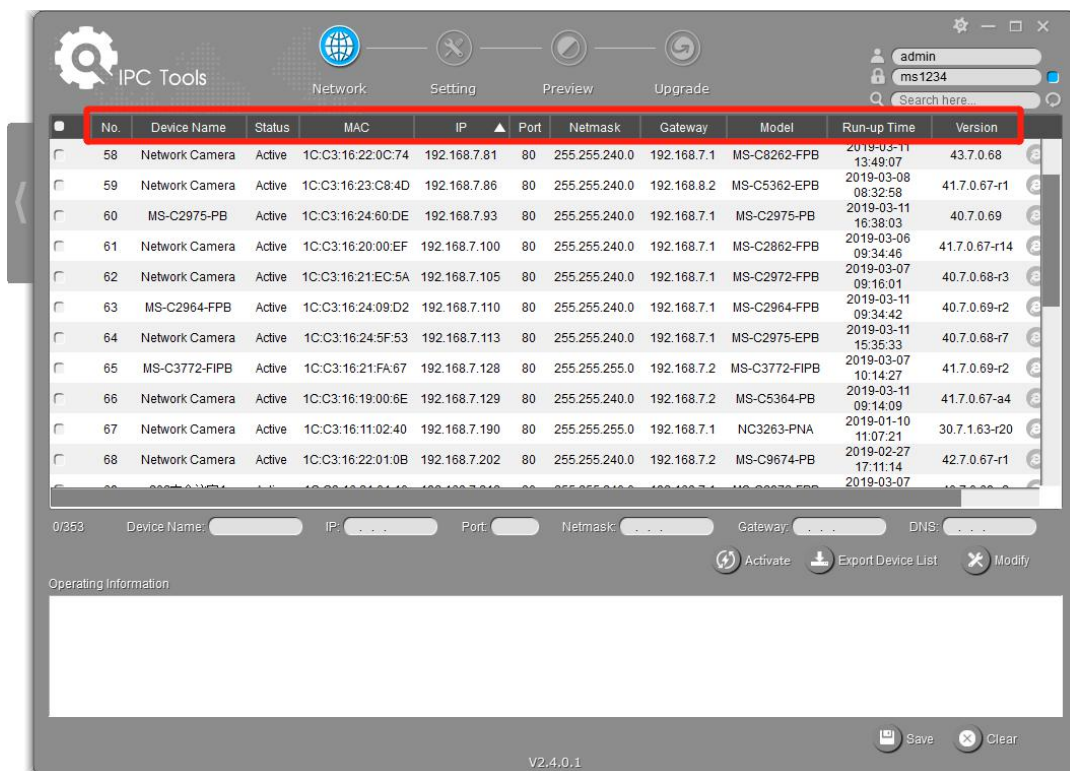
You can either change the IP address of the camera via Smart Tools or browser. Please connect the camera in the same LAN of your computer.

#### 3.1.1 Assigning An IP Address Using Smart Tools

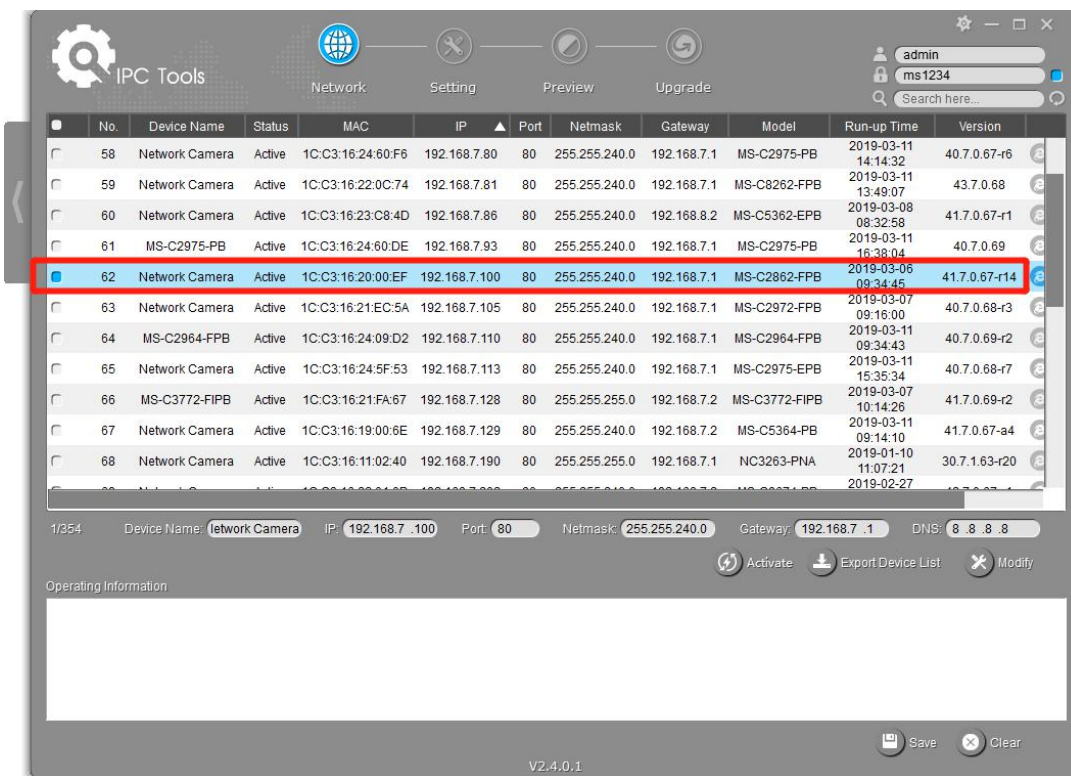
Smart Tools is a software tool which can automatically detect multiple online Milesight network cameras in the LAN, set IP addresses, and manage firmware upgrades. It's recommended to use when assigning IP addresses for multiple cameras.

Step1: Install Smart Tools (The software could be downloaded from our website);

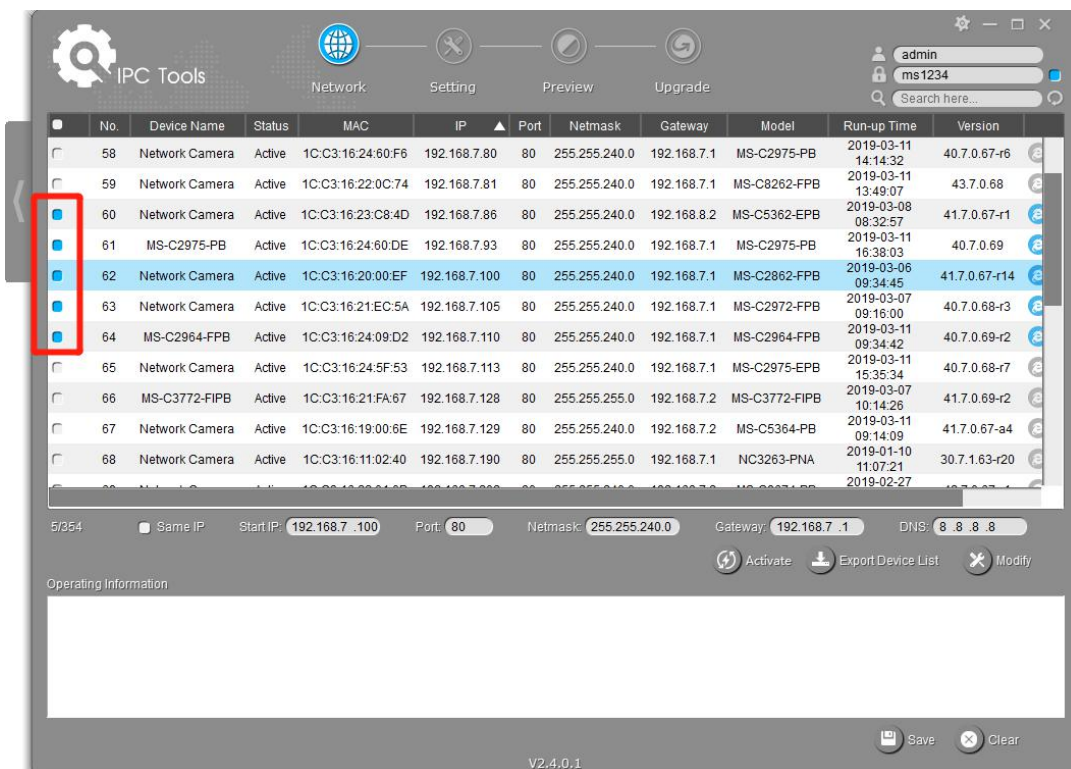
Step2: Start Smart Tools, click the IPC Tools page, then enter the device information, such as IP address, MAC address, Status, Port number, Netmask, and Gateway, then all related Milesight network cameras in the same network that will be displayed. Details are shown as shown below;



Step3: Select a camera or multiple cameras according to the MAC addresses;

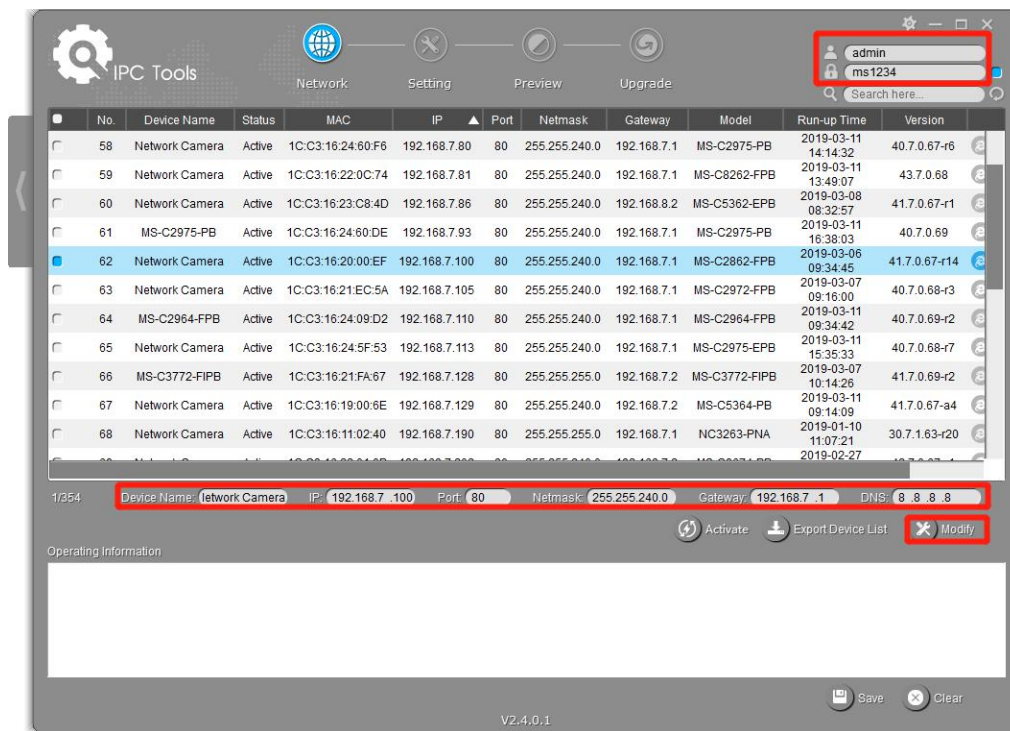


Select single camera



Select multiple cameras

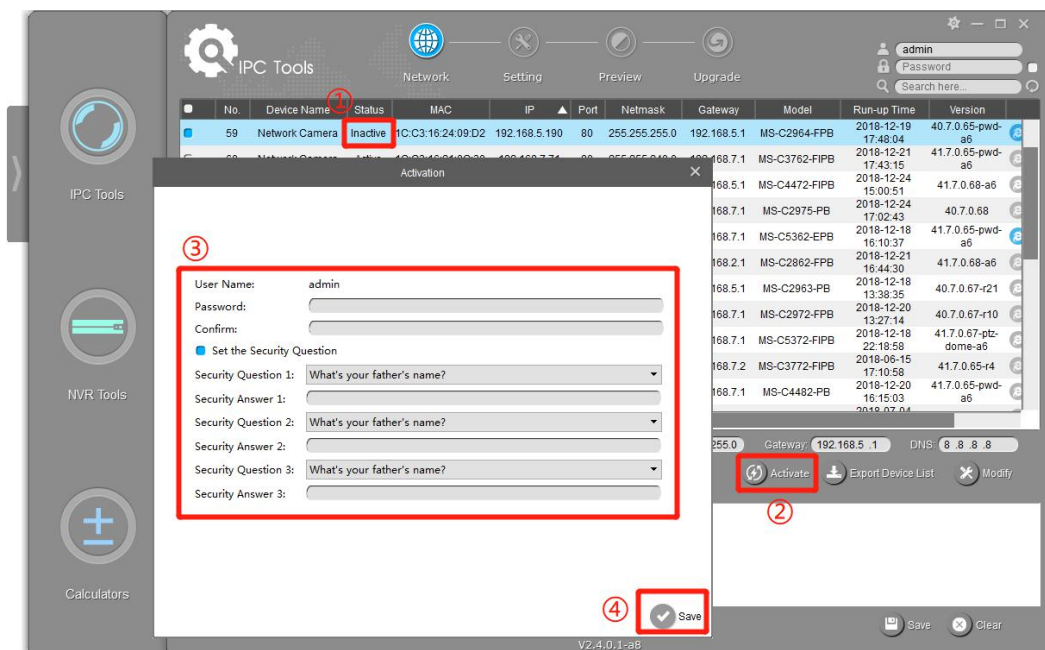
Step4: If the selected camera shows "Active" in the status bar, you can directly type the User Name and Password (Camera with version lower than 4x.7.0.69 is using admin/ms1234 by default), change the IP address or other network values, and then click "Modify" button;



If the selected camera shows "Inactive" in the status bar(Camera with version V4x.7.0.69 or above), click to set the password when using it for the first time. You can also set the security questions when activating the camera in case that you forget the password(You can reset the password by answering three security questions correctly). Click 'Save' and it will show that the activation was successful.

**Note:**

- (1) Password must be 8 to 32 characters long, contain at least one number and one letter.
- (2) You need to upgrade Smart Tools version to V2.4.0.1 or above to activate the camera.



After activation, you can change the IP address or other network values, and then click "Modify" button.

Step5: Change the IP address successfully;

The screenshot displays the Milesight IPC Tools software interface. At the top, there are navigation tabs for Network, Setting, Preview, and Upgrade. A user profile for 'admin' with ID '12345678' is visible in the top right. The main area features a table of network cameras with columns for No., Device Name, Status, MAC, IP, Port, Netmask, Gateway, Model, Run-up Time, and Version. Row 61 is selected, showing a Network Camera with IP 192.168.7.114. Below the table, a configuration panel for the selected camera shows fields for Device Name, IP, Port, Netmask, Gateway, and DNS. The IP field is highlighted, and a message in the 'Operating Information' section states: '[1C:C3:16:24:09:D2] Modify IP:192.168.7.113->192.168.7.114 successfully.' The interface also includes buttons for Activate, Export Device List, and Modify, along with Save and Clear buttons at the bottom.

Step6: By double clicking the selected camera or the browser of interested camera, you can access the camera via web browser directly. The Internet Explorer window will pop up.



More usage of Smart Tools, please refer to the **Smart Tools User Manual**.

### 3.1.2 Assign An IP Address via Browser

If the network segment of the computer and that of the camera are different, please follow the

steps to change the IP address:

Step1: Change the IP address of computer to 192.168.5.0 segment, here are two ways as below:

- a. Start → Control Panel → Network and Internet Connection → Network Connection → Local Area Connection, and double click it. (Refer to Figure 3-1-8);

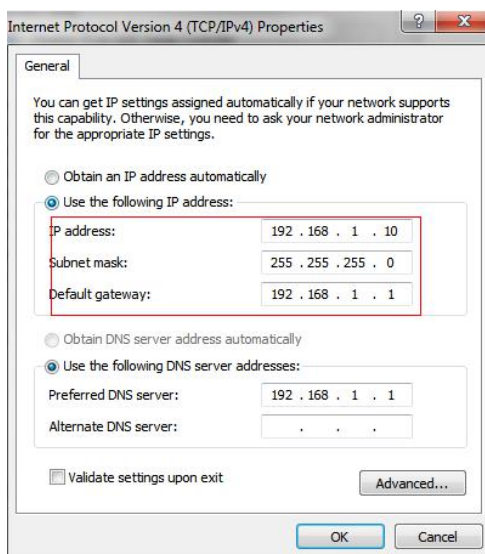
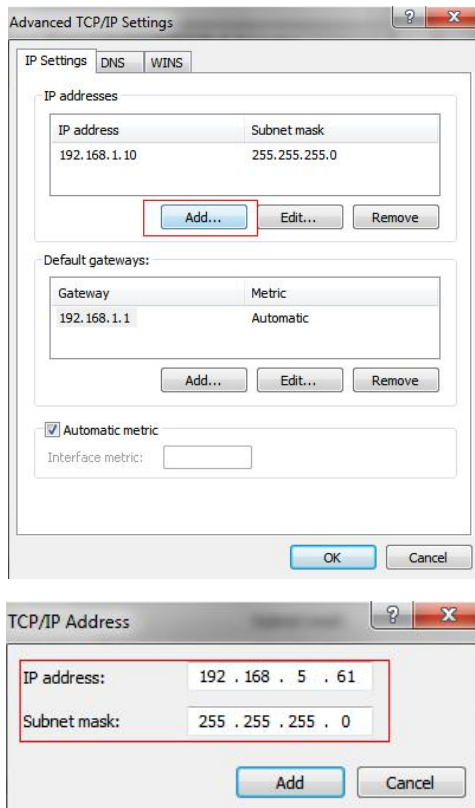


Figure 3-1-8 Setting Network Segment IP Address of Computer

- b. Click “Advanced”, and then click “IP settings” → “IP address” → “Add” (See Figure 3-1-9). In the pop-up window, enter an IP address that in the same segment with Milesight network camera ( e.g. 192.168.5.61, but please note that this IP address shall not conflict with the IP address on the existing network);



Step2: Start the browser. In the address bar, enter the default IP address of the camera:  
<http://192.168.5.190>;

Step3: If the camera's firmware version is lower than V4x.7.0.69, it will directly display the login page, enter the user name and password when the LOGIN page appears;

Default user name: **admin**

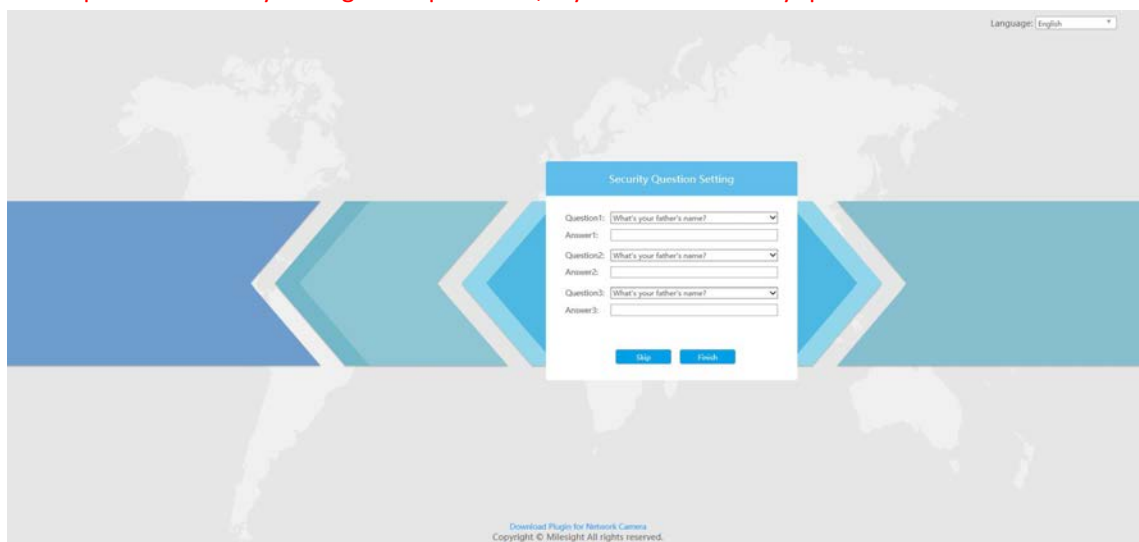
Default password: **ms1234**



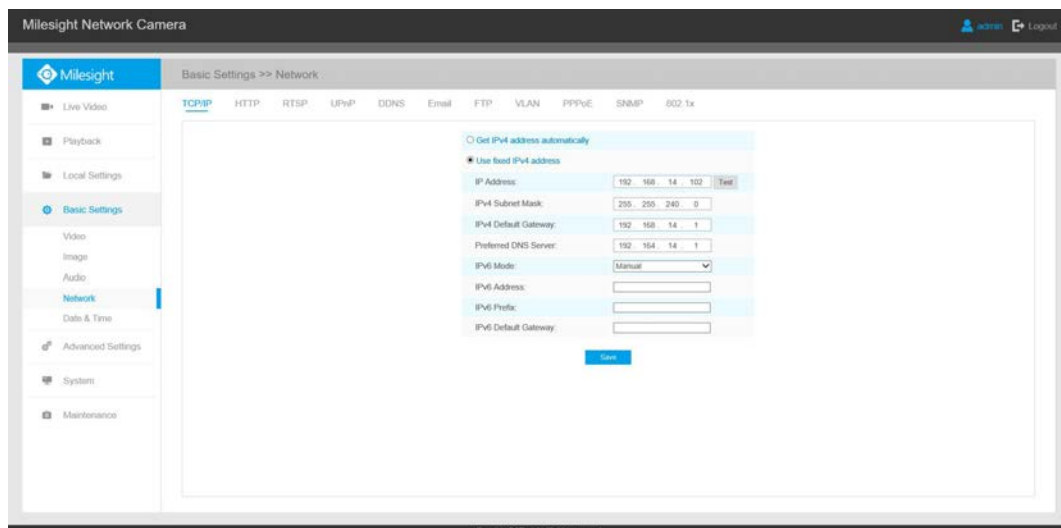
If the camera's firmware version is V4x.7.0.69 or above, you need to set the password first when using it for the first time. And you can also set three security questions for your device after activation. Then, you can log in the device with You can log in to the camera with the username(admin) and a custom password.

**Note:**

- (1) Password must be 8 to 32 characters long, contain at least one number and one letter.
- (2) You can click the "forget password" in login page to reset the password by answering three security questions when you forget the password, if you set the security questions in advance.



Step4: After login, please select "Configuration" → "Basic Settings" → "Network" → "TCP/IP". The Network Settings page appears (Shown as below Figure);



Step5: Change the IP address or other network values. Then click “Save” button;

Step6: The change of default IP address is completed.

## 3.2 Accessing from the Web Browser

The camera can be used with the most standard operating systems and browsers. The recommended browsers are Internet Explorer, Firefox, Chrome, Microsoft Edge, Safari.

### 3.2.1 Access with Plugin

Currently you can only access the camera with plugin via Internet Explorer.

#### Access over IE Browser

Before using the browser to get access to your camera, you need to install the MsActiveX firstly. You can refer the steps as follows:

Step1: Launch the IE browser and enter the IP address of the camera;

Step2: Enter the User Name and Password and click “Login”;

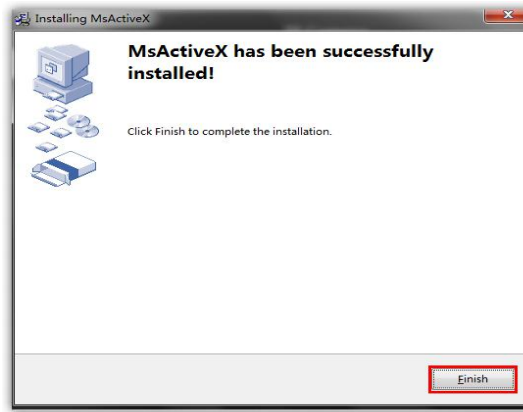
Step3: At the first time to log in the device, the browser will prompt to install Controls, please click “Click here to download and install controls manually” as shown below;

Click here to download and install controls manually

**Note:** During installing the controls, please keep the browsers close.

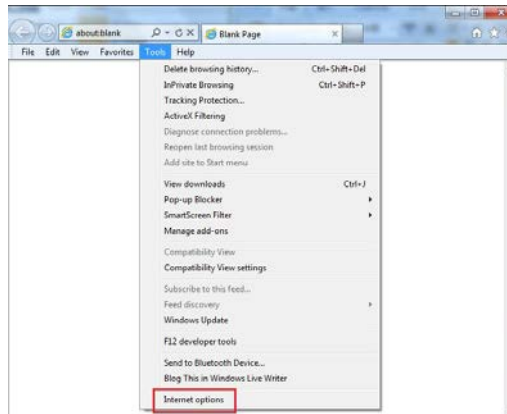
Step4: Follow the prompts to install the Controls, when it`s finished, it will pop out a window as shown below. Please click “Finish” and refresh the browser, then you will see the video.





If IE9 or higher version browser is used, it is suggested that the Milesight camera web link should be added as a trusted site. See the instructions as follows:

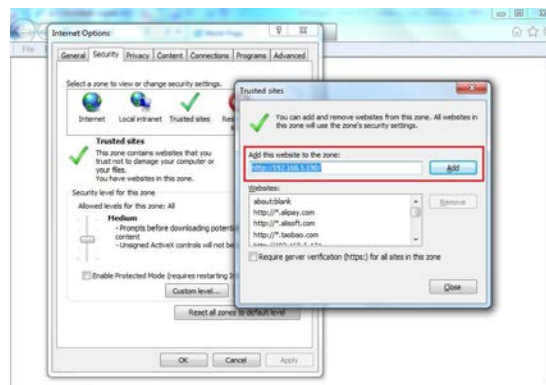
Step1: Start the IE9 or higher version browser, and select “Tools”→ “Internet Options”;



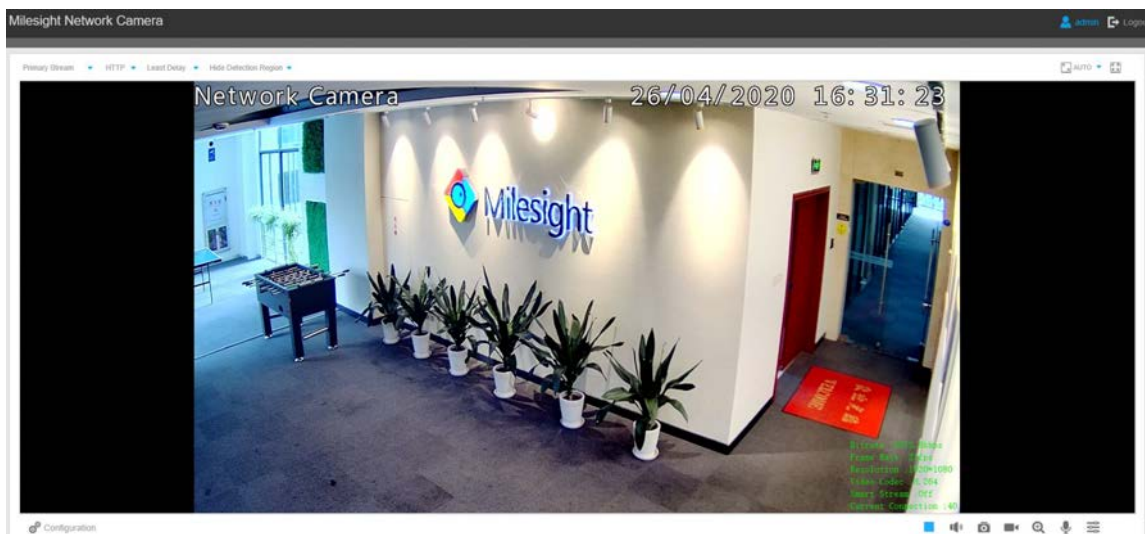
Step2: Select “Security” to “Trusted”;



Step3: Enter the IP address of the camera in the blank and click “Add”;



Step4: Enter the IP address. After logging on network camera's web GUI successfully, user is allowed to view live video as follows.



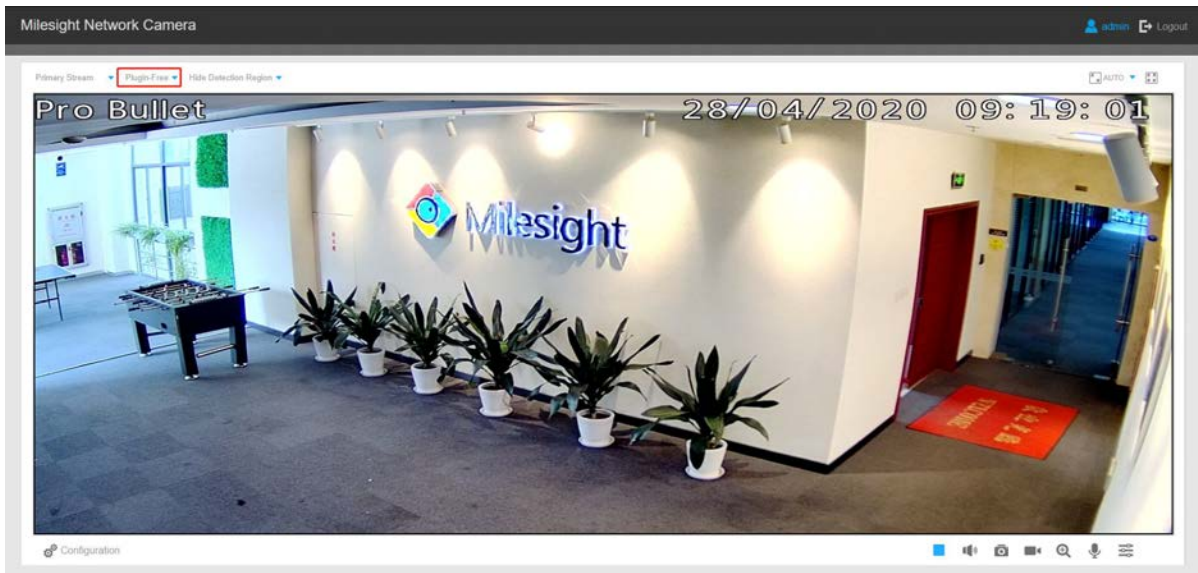
### 3.2.2 Access without Plugin

As browser security becomes more and more important, some browsers don't support installing plugin. In order to normally preview the video on the browser, Milesight upgraded the camera to support Plugin-Free Mode. In Plugin-Free Mode, you can preview the video on the browser without plugin. Currently Plugin-Free Mode is supported in Firefox & Google Chrome & Safari & Edge browser for Windows system, MAC system, iOS system and Android system. Both H.265&H.264 video codec are supported in Plugin-Free Mode for camera, and it will play the secondary stream by default.

#### Note:

- 1) You need to upgrade camera to V4x.7.0.70 or above to use Plugin-Free Mode.
- 2) For the firmware which below V4x.7.0.74, please upgrade the Network Camera to V4x.7.0.74 or above (Please upgrade the browser to the latest version).
- 3) For V4x.7.0.74 or above, you can enjoy Plugin-Free Mode without any configuration about the browser (Please upgrade the browser to the latest version).

You can preview the video without plugin by selecting Plugin-Free Mode in Live View interface.

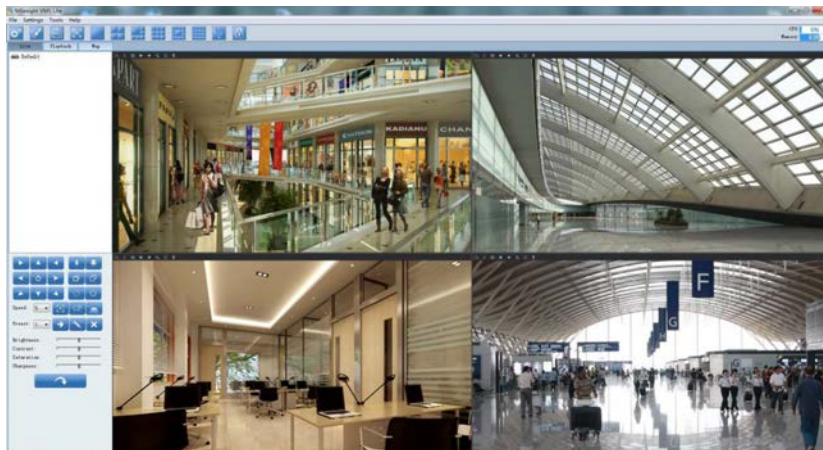


It supports previewing the video in Live View and other setting interfaces.

### 3.3 Accessing from Milesight VMS (Video Management Software)

Milesight VMS(ONVIF compatible) is a handy and reliable application designed to work with network cameras in order to provide video surveillance, recording settings and event management functions. The interface of Milesight VMS is very easy to use, intuitive, with easy access to the most common activities, such as viewing live video, searching through recordings and exporting videos and snapshots. It's able to be integrated with other devices through ONVIF. It is designed to work on Windows XP/ 7/ 8/ Vista/ Server 2000/ Server 2008. The software could be downloaded from our website [www.milesight.com](http://www.milesight.com).

Please install Milesight VMS; then launch the program to add the camera to the channel list. For detailed information about how to use the software, please refer to user manual of Milesight VMS.



Milesight VMS Live View

# Chapter IV System Operation Guide

## 4.1 Live Video

After logging in the network camera web GUI successfully, user is allowed to view live video as follows.

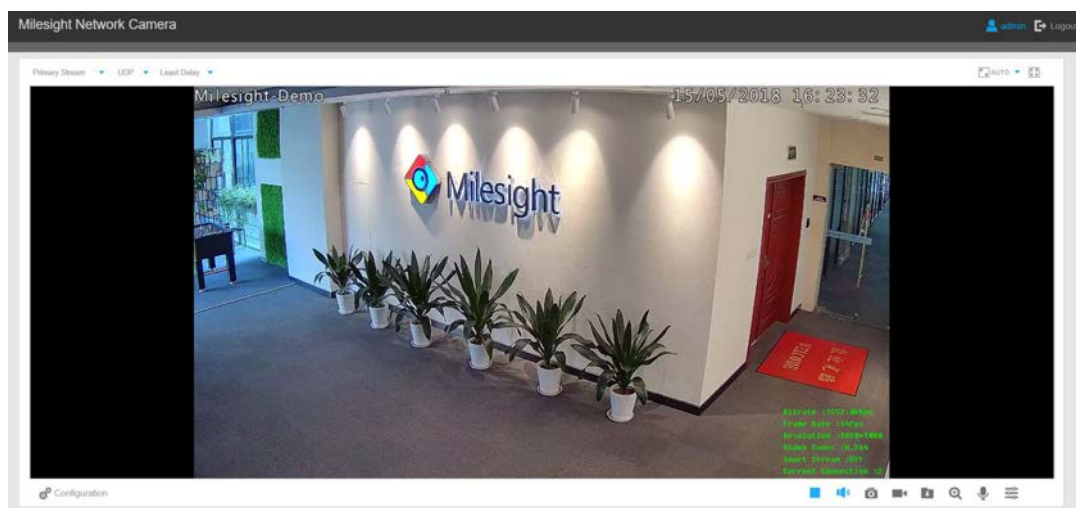


Table 4-1-1 Description of the buttons

No.	Parameter	Description
1	<p>Image Config</p>	<p><b>Brightness:</b> Adjust the Brightness of the scene</p> <p><b>Contrast:</b> Adjust the color and light contrast</p> <p><b>Saturation:</b> Adjust the Saturation of the image. Higher Saturation makes colors appear more "pure" while lower one appears more "wash-out"</p> <p><b>Sharpness:</b> Adjust the Sharpness of image. Higher Sharpness sharps the pixel boundary and makes the image looks "more clear"</p> <p><b>2D DNR/3D DNR:</b> Adjust the noise reduction level</p> <p><b>Default:</b> Restore brightness, contrast and saturation to default settings</p>
2		Click to access the configuration page
3		Choose the Stream ( <b>Primary/Secondary/Tertiary</b> ) to show on the current video window
4		<p>Only available for camera whose software version is 43 or above</p> <p><b>Web Components:</b> Support Firefox, Safari, Chrome</p>

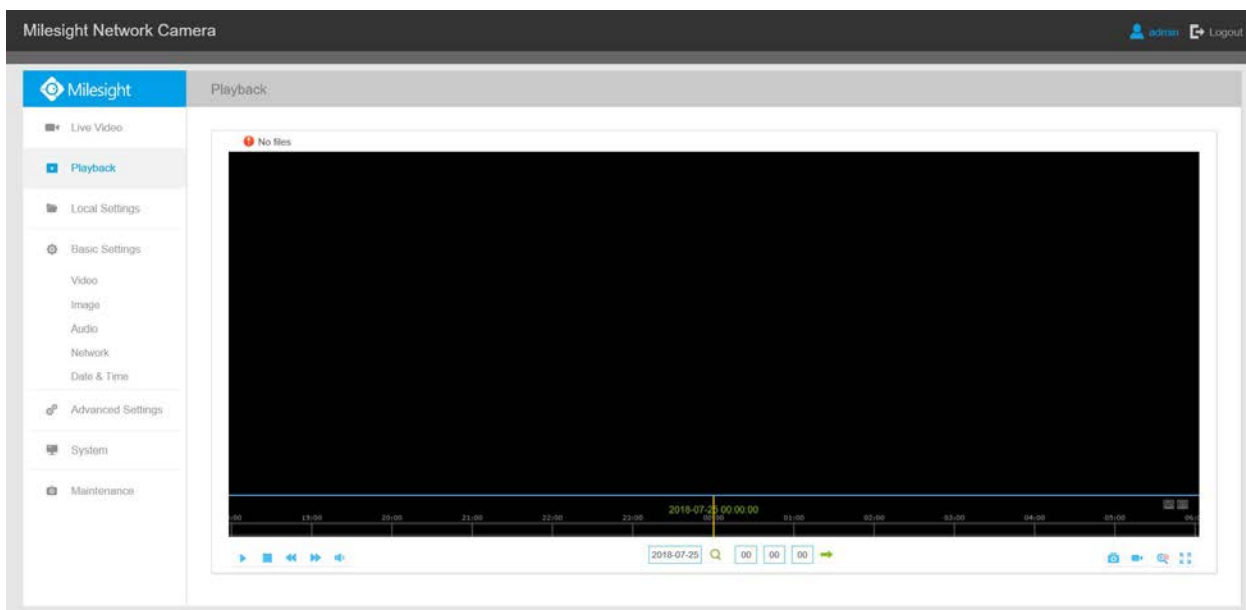
		<p>(Chrome version 44 or below); need to install the component to display the view;</p> <p><b>MJPEG:</b> Support to display the view on Firefox, Safari, Chrome (Chrome version 45 or above);</p> <p><b>(NOTE:</b> IE choose Web Components mode for default, in this case, it will not show the options)</p>
5		<p><b>TCP:</b> More reliable connection;</p> <p><b>UDP:</b> More instantaneous connection, but if you cannot get the live view successfully, please turn into TCP connection;</p> <p><b>HTTP:</b> Faster and safer connection especially in Internet environment.</p>
6		<p><b>Least Delay:</b> The most instantaneous mode;</p> <p><b>Balanced:</b> A balanced mode between Least Delay and Best Fluency, maintains the fluency while keeps an acceptable delay;</p> <p><b>Best Fluency:</b> The most fluent mode;</p>
7	<p>Window size</p>	Click to display images at a window size
8	<p>Real size</p>	Click to display images at a real size
9	<p>Full Screen</p>	Click to display images at full-screen
10	<p>Recording</p>	When recording, the icon will turn red
11	<p>Alarm</p>	When an alarm of Smart Event was triggered, the icon appears
12	<p>Alarm</p>	When an alarm of Motion Detection was triggered, the icon appears
13	<p>Alarm</p>	Except for the two kinds of alarms above, when other alarms were triggered, the icon appears
		Adjust the Zoom length of the lens ( Only work when your camera is equipped with motorized lens )
		Adjust focus of the lens ( Only work when your camera is equipped with motorized lens )
		Adjust the size of Iris ( Only work when your camera is equipped with P-Iris )
		Auxiliary Focus and Lens Initialization ( Only work when your camera is equipped with motorized lens )

		Adjust iris automatically if check this box ( Only work when your camera is equipped with P-Iris )
14		Start/Stop live view
15	 Capture	Click to capture the current image and save to the configured path. The default path is C:\VMS\+-1\ IMAGE-MANUAL
16	 Start Recording	Click to start recording video and save to the configured path. The default path is C:\VMS\+-1\MS_Record. Click again to stop recording
17	 Play Audio	Enable Audio Input/Output. It can also be set in Audio configuration page
18	 Saving Path Settings	Set the saving path for captured images and video recordings of operating on the live view
19	 Enable Digital Zoom	When enabled, you can zoom in in a specific area of video image with your mouse wheel
20	 Start Talking	When it is enabled, you can start real-time talking.

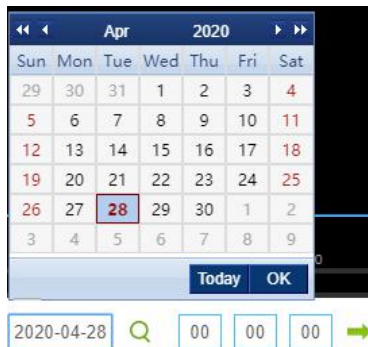
## 4.2 Playback

This section explains how to view the recorded video files stored in SD cards or NAS.

Step1: Click [Playback] on the menu bar to enter playback interface;




Step2: Click the date button, choose the date when date window pops up;

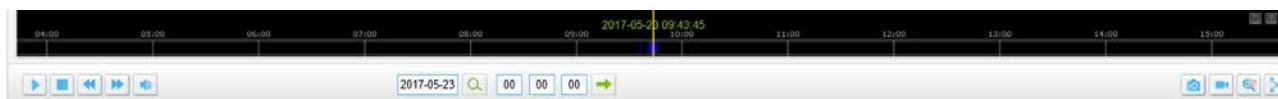


**Note:**

- 1) The date with bright red means current date; one with a dark red number and white background means weekend day; one with a dark red number and blue background means that the date is selected now.
- 2) It supports Plugin-free Playback function which allows to preview the playback without installing plugin in Firefox (Version 65 and above) & Google Chrome (Version 69 and above) ; You need to configure the browser properties before using this function. Please refer to **3.2.2 Access without Plugin** for more browser configuration.

Step3: Click  to play the video files found on this date.

The toolbar on the button of playback interface can be used to control playing progress.



Playback Toolbar

Table 4-2-1 Description of the buttons

Button	Operation
	Play
	Pause
	Stop
	Speed Down
	Speed Up
	Audio On/Off
	Search
	Go To

	Time Narrow/Expand
	Start/Stop Recording
	Snapshot
	Zoom On/Off
	Full Screen

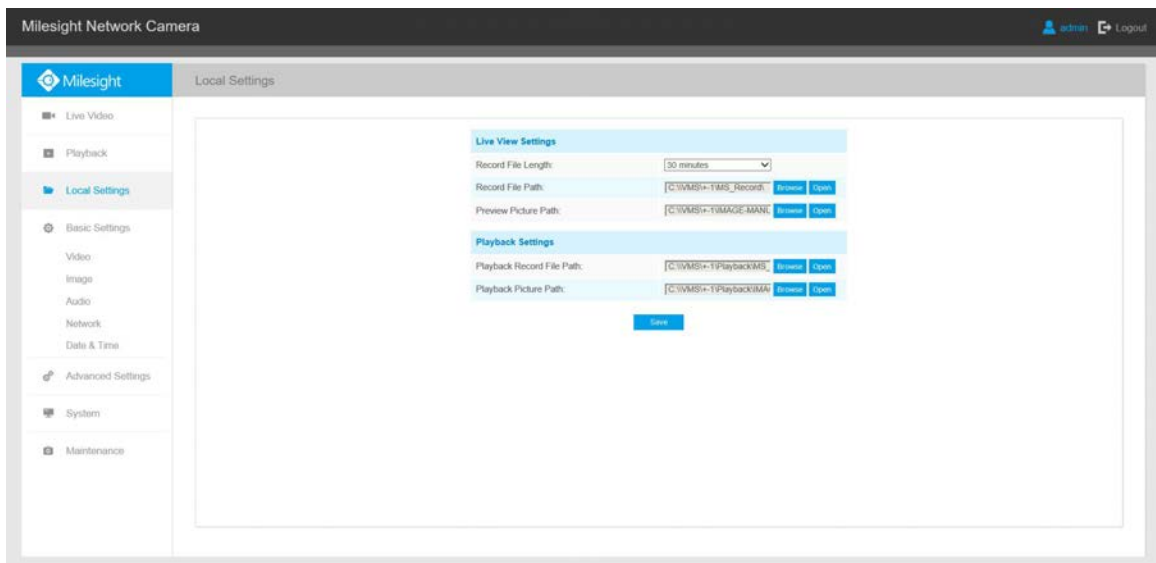
**Note:**

- 1) Drag the progress bar with the mouse to locate the exact playback point. You can also input the time and click to locate the playback point in the *Set Playback Time* field. You can also click to zoom out/in the progress bar.



### 4.3 Local Settings

Record File Length and storage path can be customized in this setting page.



### 4.4 Basic Settings

#### 4.4.1 Video

Stream parameters can be set in this module, adapting to different network environments and demands.



## Primary Stream Settings

Basic Settings >> Video

Primary Stream   Secondary Stream   Tertiary Stream

Record Stream Type :

Video Codec :

Frame Size :

Maximum Frame Rate :  fps

Bit Rate :  kbps

Smart Stream :

Level :

Bit Rate Control :

Profile :

I-frame Interval :  frame (1-120)

Record Stream Type (General)

Basic Settings >> Video

Primary Stream   Secondary Stream   Tertiary Stream

Record Stream Type :

Enable Event Stream :

Video Codec :

Frame Size :

Maximum Frame Rate :  fps

Bit Rate :  kbps

Smart Stream :

Bit Rate Control :

Profile :

I-frame Interval :  frame (1-120)

Record Stream Type (Event)

## Secondary Stream Settings

Basic Settings >> Video

Primary Stream   Secondary Stream   Tertiary Stream

Enable :

Video Codec :

Frame Size :

Maximum Frame Rate :  fps

Bit Rate :  kbps

Smart Stream :

Level :

Bit Rate Control :

Profile :

I-frame Interval :  frame(1-120)

## Tertiary Stream Settings

Basic Settings >> Video

Primary Stream   Secondary Stream   Tertiary Stream

Enable :

Video Codec :

Frame Size :

Maximum Frame Rate :  fps

Bit Rate :  kbps

Smart Stream :

Level :

Bit Rate Control :

Profile :

I-frame Interval :  frame(1-120)

Table 4-4-1 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>Record Stream Type</b>	<p>General &amp; Event are available only for Primary Stream. General refers to continuous record video, while Event includes events that can trigger alarms, such as Motion, Exception, LPR and so on.</p> <p>This item can separately set different bit rate and frame rate for different Recording Stream Types. If user chooses Event, video will be recorded according to the configuration of video stream type when an event happens, thereby greatly reducing the recording storage space.</p>
<b>Enable Event Stream</b>	<p>This item is optional only if you selected the Event.</p>
<b>Video Codec</b>	<p>There are differences for the camera with “-A” and “-B”</p> <p>-A: H.264/MJPEG are available</p> <p>-B: H.265/H.264/MJPEG are available</p>
<b>Frame Size</b>	<p>Options include 8M(3840×2160), 6M(3072×2048), 5M(2592*1944), 5M(2560*1920), 5M(2560*1440), 4M(2592*1520), 3M(2304*1296), 3M(2048*1536), 1080P(1920*1080), 2M(1600 *1200), 1.3M(1280*960), 720P(1280*720), D1(704*576).</p> <p>For Secondary Stream, it includes 704*576, 640*480, 640*360, 352*288, 320*240, 320*192, 320*176.</p> <p>For Tertiary Stream, it include 1920*1080, 1280*720, 704*576, 640*480, 640*360, 352*288, 320*240, 320*192, 320*176.</p>
<b>Maximum Frame Rate</b>	<p>Maximum refresh frame rate of per second</p>
<b>Bit Rate</b>	<p>Transmitting bits of data per second, this item is optional only if you select the H.265/H.264</p>
<b>Smart Stream</b>	<p>Smart Stream mode remarkably reduces the bandwidth and the data storage requirements for network cameras while ensuring the high quality of images, and it is a 10-level adjustable codec.</p> <p>It is optional to turn On/Off Smart Stream mode.</p> <p><b>Level:</b> Level 1~10 are available to meet your need.</p>
<b>Bit Rate Control</b>	<p><b>CBR:</b> Constant Bitrate. The rate of CBR output is constant</p> <p><b>VBR:</b> Variable Bitrate. VBR files vary the amount of output data per time segment</p>
<b>Image Quality</b>	<p><b>Low/Medium/High</b> are available, this item is optional only if you select VBR.</p>
<b>Profile</b>	<p>The option is for H.264, Main/High/Base can be selected according to your needs.</p>

<b>I-frame Interval</b>	Set the I-frame interval to 1~120, 50 for the default. This item is optional only if you select the H.265/H.264. The number must be a multiple of the number of frames.
<b>JPEG Quality</b>	<b>Low/Medium/High/Higher</b> are available, this item is optional only if you selected the MJPEG

**Note:**

1) The options of [Frame Size] are variable according to the model selected.

### 4.4.2 Image

Display information, enhancement of image and Day/Night setting can be set in this module. OSD (On Screen Display) content and video time can be displayed to rich the image information.

#### Display

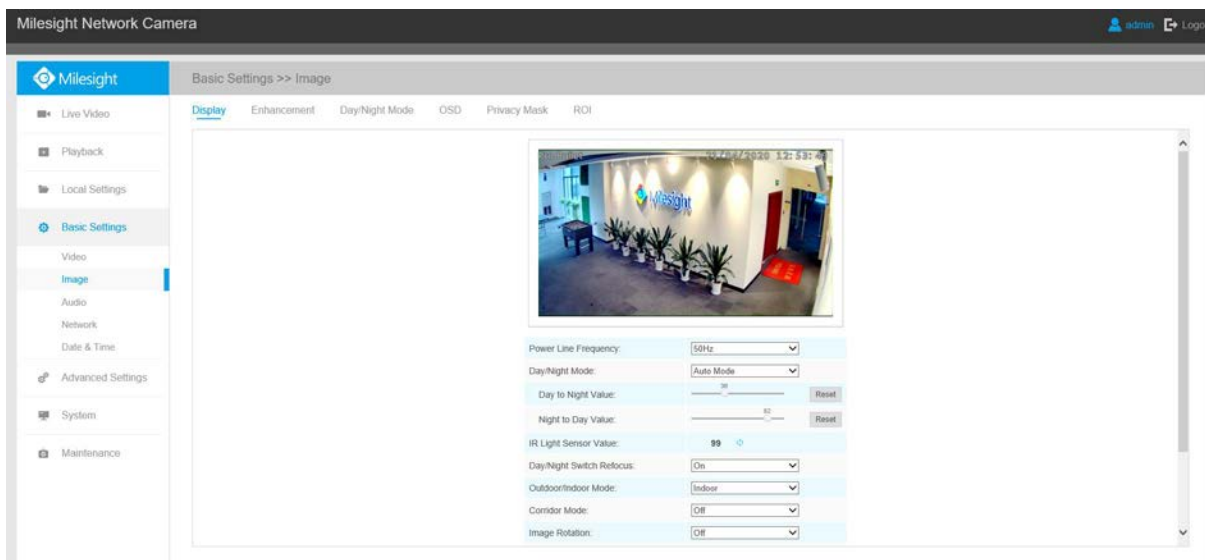


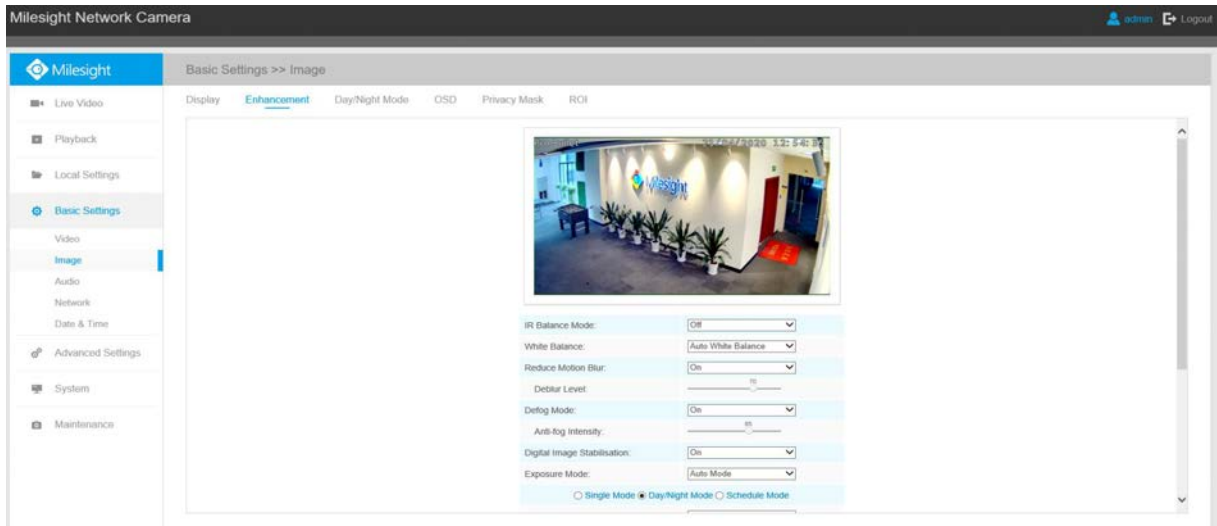
Table 4-4-2 Description of the buttons

Parameters	Function Introduction
<b>Power Line Frequency</b>	60Hz flicker for 30fps camera model and 50Hz flicker for 25fps camera model

<b>Day/Night Mode</b>	<p>There are several parameters such as Exposure Level, Maximum Exposure Time and IR-CUT Interval, etc, associated with this mode</p> <p><b>Night Mode:</b> Shown in live view based on Night Mode settings</p> <p><b>Day Mode:</b> Shown in live view based on Day Mode settings</p> <p><b>Auto Mode:</b> Shown in live view based on environment, set the sensitivity for switching Day Mode to Night Mode, or Night Mode to Day Mode</p> <p><b>Customize:</b> Shown in live view based on your own settings' time to start/end Night Mode</p>
<b>Day To Night Value</b>	<p>This is the sensitivity for switching <b>Day Mode</b> to <b>Night Mode</b>. When IR Light Sensor Current Value is lower than this value, it will switch Day Mode to Night Mode</p>
<b>Night To Day Value</b>	<p>This is the sensitivity for switching <b>Night Mode</b> to <b>Day Mode</b>. When IR Light Sensor Current Value is higher than this value, it will switch Night Mode to Day Mode</p>
<b>IR Light Sensor Value</b>	<p>The current value of the IR light sensor</p>
<b>Smart IR Mode</b>	<p>With the combination of the High Beam and Low Beam, The IR LEDs technology has been upgraded to provide better image clarity and quality regardless of the object distance. Also, the Low Beam and High Beam's brightness can be adjusted manually or automatically on the basis of the Zoom ratio. Moreover, with the IR anti-reflection panel, the infrared light transmittance is highly increased. Support to set the strength of the IR to <b>Auto Mode</b> or <b>Customize</b> to achieve the best effect.</p>
<b>Near view level</b>	<p>Adjust the light strength of Low-Beams LED light level from 0 to 100.</p>
<b>Far view level</b>	<p>Adjust the light strength of High-Beams LED light level from 0 to 100.</p>
<b>IR Strength Value</b>	<p>The current value of Low-Beams LED and High-Beams LED light value</p>
<b>Day/Night Switch Refocus</b>	<p>With this option enabled, the camera will refocus when switching between day mode and night mode.</p>
<b>Outdoor/Indoor Mode</b>	<p>Select indoor or outdoor mode to meet your needs</p>
<b>Corridor Mode</b>	<p>There are three options available, you can select one to meet your need</p> <p><b>Off:</b> Keep the image in normal direction</p> <p><b>Clockwise 90°:</b> Rotate the image by 90° clockwise</p> <p><b>Anticlockwise 90°:</b> Rotate the image by 90° anticlockwise</p>
<b>Image Rotation</b>	<p>There are four options available, you can select one to meet your need</p> <p><b>Off:</b> Keep the image in normal direction</p> <p><b>Rotating 180°:</b> Upside down the image</p> <p><b>Flip Horizontal:</b> Flip the image horizontally</p> <p><b>Flip vertical:</b> Flip the image vertically</p>
<b>Local Display Video (Only for Pro Bullet)</b>	<p>Select NTSC or PAL for local display</p>

<b>Smoked Dome Cover</b>	This function is only for Pro Dome. If Pro Dome is equipped with a Smoked Dome Cover, enable this function to display a normal image.
<b>Lens distort correct (Only for 180° Panoramic Mini Bullet)</b>	There are two options available, you can select one to meet your need <b>Off:</b> Select the original image of 180° Panoramic Mini Bullet <b>On:</b> Select the dewarping image of 180° Panoramic Mini Bullet

## Enhancement



Enhancement

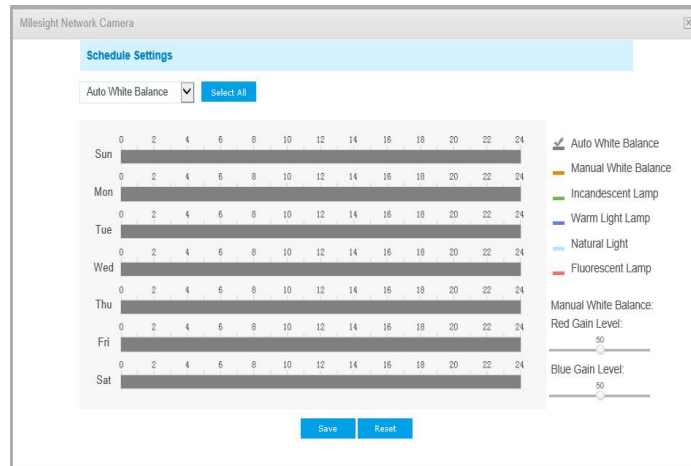
Table 4-4-3 Description of the buttons

Parameters	Function Introduction
<b>IR Balance Mode</b>	There is an option to turn On/Off the IR LED. IR Balance Mode would avoid the problem of overexposure and darkness, and the IR LED will change according to the actual illumination.
<b>White Balance</b>	To restore white objects, removed color distortion caused by the light of the environment <b>Auto White Balance:</b> This option will automatically enable the White Balance function <b>Manual White Balance:</b> This option is only for H.265 series. Set Red Gain Level and Blue Gain Level manually. <b>Incandescent Lamp:</b> Select this option when light is similar with incandescent lamp <b>Warm Light Lamp:</b> Select this option when light is similar with warm light lamp <b>Natural Light:</b> Select this option when there is no other light but natural light <b>Fluorescent Lamp:</b> Select this option when light is similar with Fluorescent Lamp <b>Schedule mode:</b> Select this option that you can customize the schedule to enable/disable above modes
<b>Reduce Motion Blur</b>	Enable this function to reduce the motion blur of objects effectively. You can adjust the deblur level from 1 to 100.

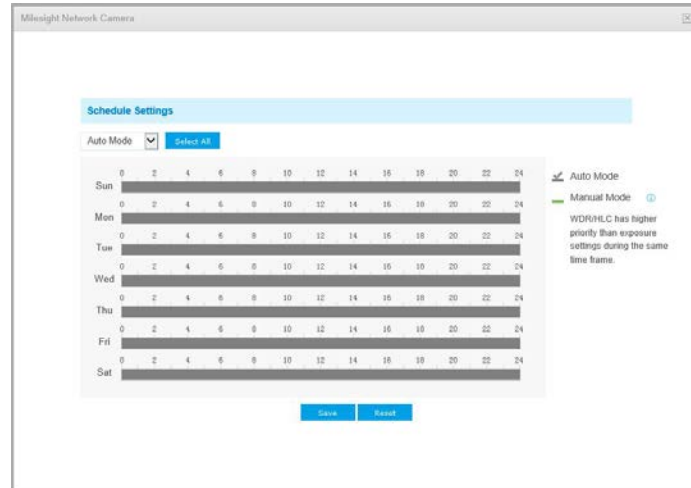
<b>Defog Mode</b>	Better image effect in foggy weather, refers to Figure 4-4-10
<b>Digital Image Stabilisation</b>	Decrease the blur and shakiness of the image.
<b>Exposure Mode</b>	<p>Auto Mode, Manual Mode and Schedule Mode are available.</p> <p><b>Auto Mode:</b> The camera will adjust the brightness according to the light environment automatically;</p> <p><b>Manual Mode:</b> The camera will adjust the brightness according to the value you set, you can set the exposure time from 1~1/100000s, the higher the value is, the brighter the image is;</p> <p><b>Schedule Mode:</b> You can customize the schedule to enable/disable Auto Mode and Manual Mode.</p>
<b>Single Mode</b>	Set single mode for BLC/WDR/HLC.
<b>Day/Night Mode</b>	Support BLC/WDR/HLC on Day Enhancement Mode/Night Enhancement Mode separately.
<b>Schedule Mode</b>	Set schedule mode for BLC/WDR/HLC.
<b>BLC Region</b>	<p>Off, Customize, and Centre are available (in single mode, only enable when WDR is disable)</p> <p><b>Off:</b> Calculate the full range of view and offer appropriate light compensation</p> <p><b>Customize:</b> This option enables you to customize inclusive or exclusive region manually</p> <p><b>Centre:</b> This option will automatically add an inclusive region in the middle of the window and give the necessary light compensation</p>
<b>Wide Dynamic Range</b>	<p>This function which can capture and display both bright and dark areas in the same frame enables details of objects in both bright and dark areas to be visible.</p> <p><b>Off:</b> Disable WDR function</p> <p><b>On:</b> Enable the WDR, there are <b>Low/High/Auto</b> three levels</p> <p><b>Customize:</b> Customize the schedule to enable/disable the WDR function and set the levels with Low/High/Auto</p>
<b>Wide Dynamic Level</b>	Set WDR with <b>Low/High/Auto</b> level
<b>Anti-flicker Level</b>	Reduce flickers that appear on screen in some lighting conditions and there are 10 levels of anti-flicker adjustments
<b>High Light Compensation</b>	<p>This function is only for H.265 series to adjust the brightness to a normal range when the light is strong, refers to Figure 4-4-11</p> <p><b>Off:</b> Disable HLC function</p> <p><b>General Mode:</b> Enable the general mode of HLC, and there is a setting for HLC Level</p> <p><b>Enhanced Mode:</b> Enable the enhanced mode of HLC, and there is a setting for HLC Level</p>
<b>HLC Level</b>	Select level for HLC
<b>Day Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Night Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Schedule Setting</b>	Customize the schedule to enable/disable <b>BLC/WDR/HLC</b> mode

**Note:**

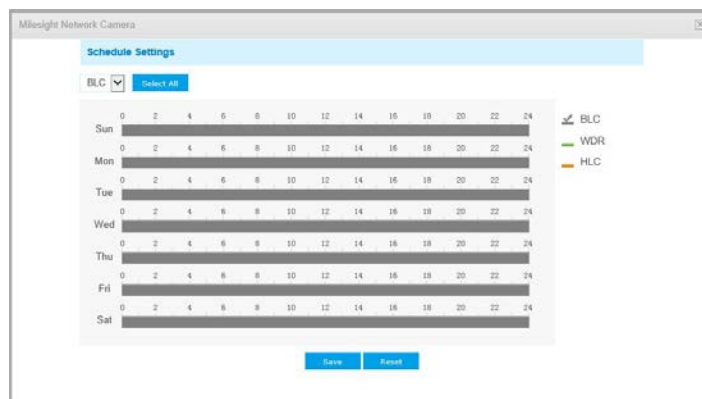
1) You can customize the schedule to enable/disable the difference White Balance modes.



2) You can customize the schedule to enable/disable the difference exposure modes.



3) You can customize the schedule to enable/disable BLC/WDR/HLC mode.

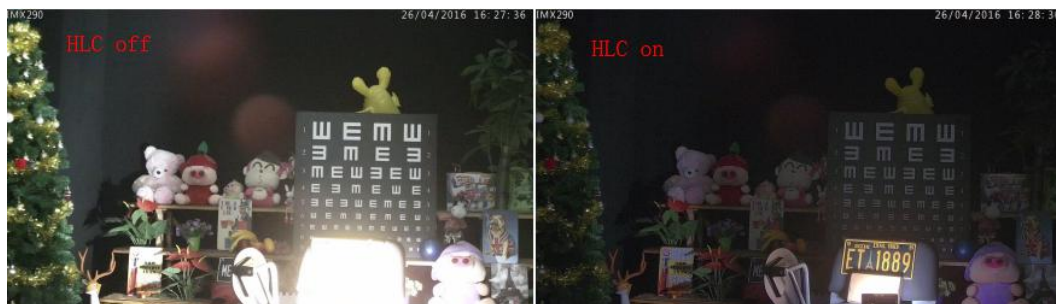


4) WDR/HLC has higher priority than exposure settings at the same time frame.

5) Defog Image.



6) HLC Image.



Day/Night Mode

Milesight Network Camera

Basic Settings >> Image

Day/Night Mode

Day/Night Mode		Exposure Level	Minimum Shutter	Maximum Shutter	Link Gain Level	IR-CUT Latency	IR-CUT	IR LED	Color Mode
Night Mode	5	125	1/100000	180	5s	Off	On	B/W	
Day Mode	5	125	1/100000	180	5s	On	Off	Color	

Schedule Mode		Exposure Level	Minimum Shutter	Maximum Shutter	Link Gain Level	IR-CUT Latency	IR-CUT	IR LED	Color Mode
<input type="checkbox"/>	Timer	5	125	1/100000	180	5s	Off	Off	B/W
<input type="checkbox"/>	08:00 - 24:00	5	125	1/100000	180	5s	Off	Off	B/W
<input type="checkbox"/>	08:00 - 24:00	5	125	1/100000	180	5s	Off	Off	B/W
<input type="checkbox"/>	08:00 - 24:00	5	125	1/100000	180	5s	Off	Off	B/W
<input type="checkbox"/>	08:00 - 24:00	5	125	1/100000	180	5s	Off	Off	B/W



Table 4-4-4 Description of the buttons

Parameters	Function Introduction
Exposure Level	Level 0~10 are available to meet your need
Minimum Shutter	Minimum Shutter is the same as Maximum Exposure Time. Set the minimum Shutter to 1~1/100000s
Maximum Shutter	Maximum Shutter is the same as Minimum Exposure Time. Set the maximum Shutter to 1~1/100000s
IR-CUT Latency	The interval time of switching one mode to another
IR-CUT	Turn on or turn off IR-CUT
IR LED	Turn on or turn off IR-LED
Color Mode	Select B/W or Color mode under Day/Night mode
Schedule Mode	Here you can customize your special demands for different time, then the Day mode and Night mode will switch automatically according to your settings

## On Screen Display(OSD)

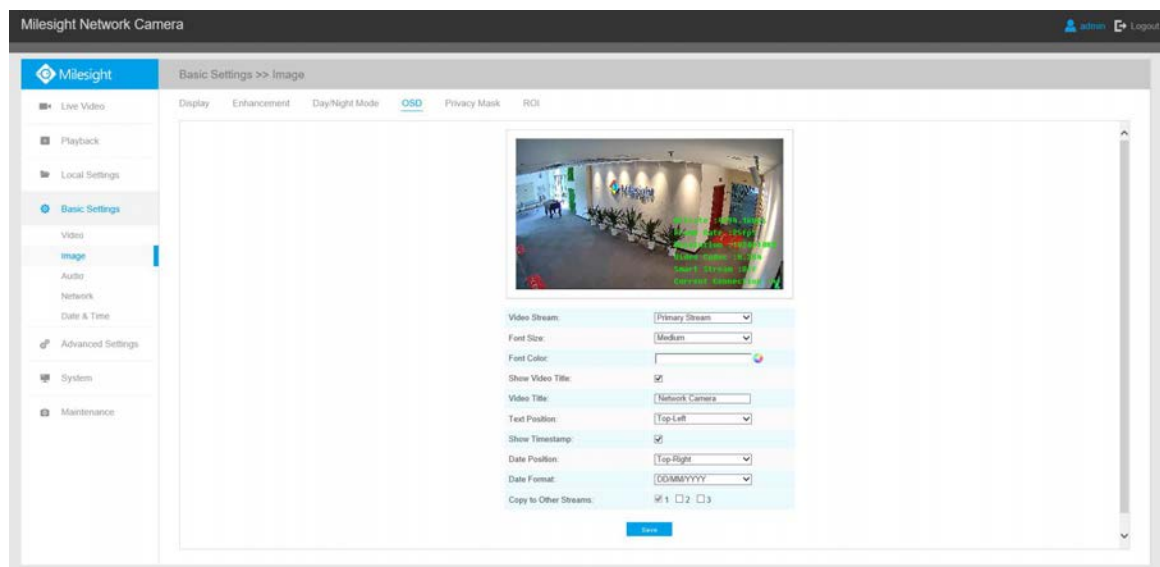


Table 4-4-5 Description of the buttons

Parameters	Function Introduction
Video Stream	Enable to set OSD for primary stream and secondary stream
Font Size	Smallest/Small/Medium/Large/Largest/Auto are available for title and date
Font Color	Enable to set different color for title and date
Show Video Title	Check the checkbox to show video title

<b>Video Title</b>	Customize the OSD content
<b>Text Position</b>	OSD display position on the image
<b>Show Timestamp</b>	Check the checkbox to display date on the image
<b>Date Position</b>	Date display position on the image
<b>Date Format</b>	The format of date
<b>Copy to Other Streams</b>	Copy the settings to other streams

## Privacy Mask

Privacy mask enables to cover certain areas on the live video to prevent certain spots in the surveillance area from being viewed and recorded. You can set 8 mask areas at most.

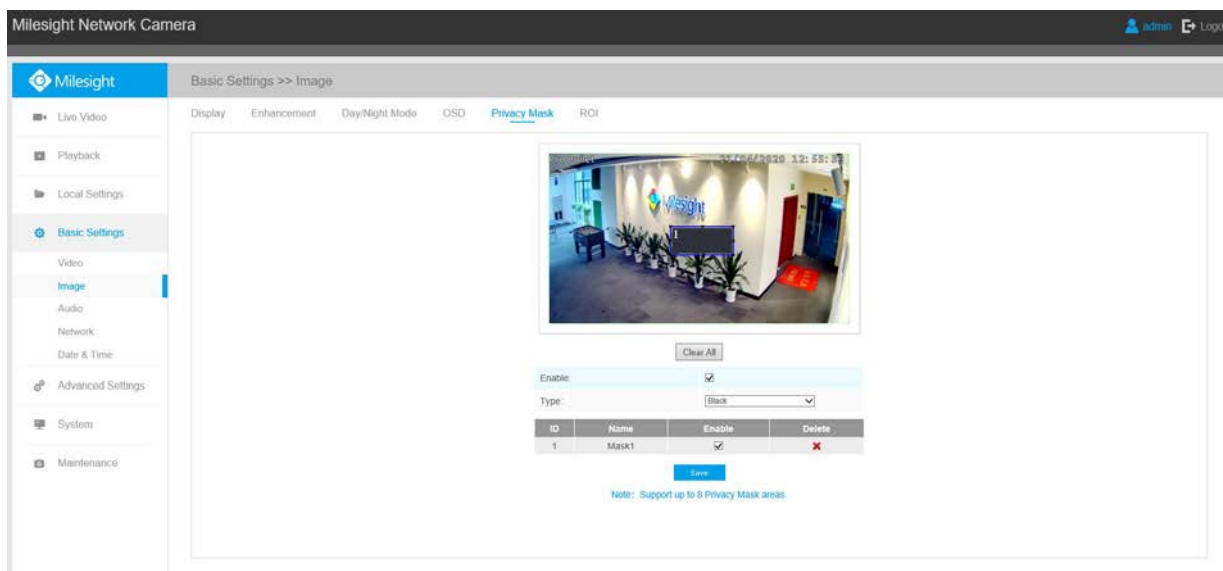


Table 4-4-6 Description of the buttons

Parameters	Function Introduction
<b>Enable</b>	Check the checkbox to enable the Privacy Mask function
<b>Clear All</b>	Clear all areas you drew before
<b>Type</b>	Select the color to use for the privacy areas, there are eight colors available: White, Black, Blue, Yellow, Green, Brown, Red and Violet

## ROI

Region of interest (often abbreviated ROI), is a selected subset of samples within a dataset identified for a particular purpose. Users can select up to 8 key regions of a scene to transmit through

separate streams for targeted preview and recording.

By using Milesight ROI technology, more than 50% of bit rate can be saved and therefore less bandwidth demanded and the storage usage reduced. So according to this, you can set a small bit rate for high resolution.

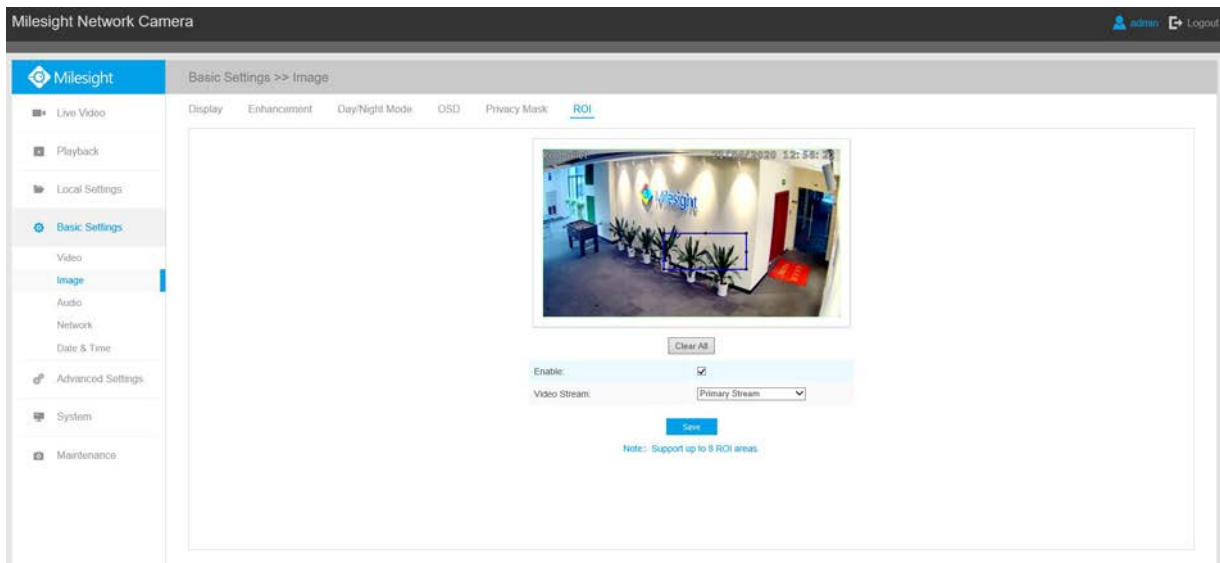


Table 4-4-7 Description of the buttons

Parameters	Function Introduction
Enable	Check the checkbox to enable the ROI function
Clear All	Clear all areas you drew before
Video Stream	Choose the Video Stream

**Note:**

You can set a low bit rate. For example, you can set a bit rate with 512Kbps and a resolution with 1080P, then you can see the image quality of ROI is more clear and fluent than the other region.

### 4.4.3 Audio

This audio function allows you to hear the sound from the camera or transmit your sound to the camera side. A two-way communication is also possible to be achieved with this feature. Alarm can be triggered when the audio input is above a certain alarm level you set, and configured audio can be played when an alarm occurs.



Enable Audio:	<input checked="" type="checkbox"/>
Audio Mode:	Both Audio Input & Output <span>▼</span>

### Audio Input

Denoise:	<input type="checkbox"/>
Encoding:	AAC LC <span>▼</span>
Sample Rate:	48KHz <span>▼</span>
Audio Bit Rate:	144kbps <span>▼</span>
Input Gain:	<input type="range" value="79"/>

### Audio Output

Auto Gain Control:	<input checked="" type="checkbox"/>
Output Volume:	<input type="range" value="78"/>

Save

Table 4-4-8 Description of the buttons

Parameters	Function Introduction
Enable Audio	Check on the check box to enable audio feature
Audio Input	<p><b>Denoise:</b> Set it as On/Off. When you set the function on, the noise detected can be filtered</p> <p><b>Encoding:</b> G.711-ULaw, G.711-ALaw, AAC LC, G.722 and G.726 are available</p> <p><b>Audio Bit Rate:</b> The function is available only for AAC LC, and supports up to 256kbps</p> <p><b>Sample Rate:</b> 8KHz, 16KHz, 32KHz, 44.1KHz, and 48KHz are available</p> <p><b>Input Gain:</b> Input audio gain level, 0-100</p> <p><b>Alarm Level:</b> Alarm will be triggered if voice alarm is enabled and input gained volume is higher than the alarm level, 1-100</p>

<b>Audio Output</b>	<p><b>Auto Gain Control:</b> This function is only for H.265 series, improve the quality of audio</p> <p><b>Output Volume:</b> Adjust volume of output</p>
---------------------	--

**Note:**

- 1) 32KHz, 44.1KHz and 48KHz are available for 5MP, 4K camera models and 2MP@120fps camera models.

You can upload up to 5 audio files manually to Flash or SD Card on the Audio web page and you can also edit the audio file's name when upload.

Audio File Storage Type:

**Audio File Upload**

Audio File Name:

Audio File:

ID	Audio File Name	Delete
1	audio	✘

Note: Only support '.wav' audio files with codec type PCM/PCMU/PCMA, 64kbps or 128kbps bitrate and no more than 500k!

**Note:**

- 1) The Audio mode and Audio Output are only for certain modules.
- 2) Only support '.wav' audio files with codec type PCM/PCMU/PCMA, 64kbps or 128 kbps and no more than 500k.

## 4.4.4 Network

### TCP/IP

Get IPv4 address automatically

Use fixed IPv4 address

IP Address:

IPv4 Subnet Mask:

IPv4 Default Gateway:

Preferred DNS Server:

IPv6 Mode:

IPv6 Address:

IPv6 Prefix:

IPv6 Default Gateway:

Table 4-4-9 Description of the buttons

Parameters	Function Introduction
Get IPv4 Address Automatically	Get an IP address from the DHCP server automatically
Use fixed IP address	<p><b>IPv4 Address:</b> An address that used to identify a network camera on the network</p> <p><b>IPv4 Subnet Mask:</b> It is used to identify the subnet where the network camera is located</p> <p><b>IPv4 Default Gateway:</b> The default router address</p> <p><b>Preferred DNS Server:</b> The DNS Server translates the domain name to IP address</p> <p><b>IPv6 Mode:</b> Choose different mode for IPv6: Manual/Route Advertisement/DHCPv6</p> <p><b>IPv6 Address:</b> IPv6 Address used to identify a network camera on the network</p> <p><b>IPv6 Prefix:</b> Define the prefix length of IPv6 address</p> <p><b>IPv6 Default Gateway:</b> The default router IPv6 address</p>

**Note:**

The **Test** button is used to test if the IP is conflicting.

## HTTP

HTTP Enable:	<input checked="" type="checkbox"/>
HTTP Port:	<input type="text" value="80"/>
HTTPS Enable:	<input checked="" type="checkbox"/>
HTTPS Port:	<input type="text" value="443"/>
<b>HTTPS Settings</b>	
Installed Certificate:	<input type="text" value="C=US, H/IP=IPC"/> <input type="button" value="Reset"/>
Attributes:	<pre> Awards to: C=US, H/IP=IPC Issuer: C=US, H/IP=IPC Period of Validity: Dec 18 06:46:09 2019 ~ Sep 12 06:46:09 2022                     </pre>
Installation Type:	<input type="text" value="Create a Private Certificate"/> <input type="button" value="v"/>
Create a Private Certificate:	<input type="button" value="Create"/>
<input type="button" value="Save"/>	

Table 4-4-10 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>HTTP Enable</b>	Start or stop using HTTP
<b>HTTP Port</b>	Web GUI login port, the default is 80, the same with ONVIF port
<b>HTTPS Enable</b>	Start or stop using HTTPS
<b>HTTPS Port</b>	Web GUI login port via HTTPS, the default is 443
<b>HTTP Settings</b>	Upload and set the SSL certificate .




HTTP URL are as below:

Stream	URL
<b>Main Stream</b>	<a href="http://username:password@IP:port/ipcam/mjpeg.cgi">http://username:password@IP:port/ipcam/mjpeg.cgi</a>
<b>Secondary Stream</b>	<a href="http://username:password@IP:port/ipcam/mjpegcif.cgi">http://username:password@IP:port/ipcam/mjpegcif.cgi</a>
<b>Tertiary Stream</b>	<a href="http://username:password@IP:port/ipcam/mjpegthird.cgi">http://username:password@IP:port/ipcam/mjpegthird.cgi</a>

**Note:**

You need to change the codec type of streams to MJPEG except the main stream of H.264 cameras whose models with “-A”.

**RTSP**

RTSP Port:	<input type="text" value="554"/>	
Playback Port:	<input type="text" value="555"/>	
RTP Packet:	<input type="text" value="Better Compatibility"/>	
Multicast Group Address:	<input type="text" value="239 . 6 . 6 . 6"/>	
QoS DSCP(0~63):	<input type="text" value="0"/>	

Save

Table 4-4-11 Description of the buttons



Parameters	Function Introduction
<b>RTSP Port</b>	The port of RTSP, the default is 554
<b>Playback Port</b>	The port of playback, the default is 555
<b>RTP Packet</b>	There are Better Compatibility and Better Performance two options, if your camera’s image mess up, please switch this option

<b>Multicast Group Address</b>	Support multicast function
<b>QoS DSCP</b>	The valid value range of the DSCP is 0-63.

RTSP URL are as below:

Stream	URL
Main Stream	<a href="rtsp://username:password@IP:port/main">rtsp://username:password@IP:port/main</a>
Secondary Stream	<a href="rtsp://username:password@IP:port/sub">rtsp://username:password@IP:port/sub</a>
Tertiary Stream	<a href="rtsp://username:password@IP:port/third">rtsp://username:password@IP:port/third</a>

**Note:**

- 1) Get the format of RTSP URL by clicking “” on the right side of RTSP Port.
- 2) Get the playback tip by clicking “” on the right side of Playback Port.
- 3) DSCP refers to the Differentiated Service Code Point; and the DSCP value is used in the IP header to indicate the priority of the data.
- 4) A reboot is required for the settings to take effect.
- 5) The tertiary stream is only equipped on camera whose model with “-A” or “-B”.

## UPnP

Universal Plug and Play (UPnP) is a networking architecture that provides compatibility among networking equipment, software and other hardware devices. The UPnP protocol allows devices to connect seamlessly and to simplify the implementation of networks in the home and corporate environments. With the function enabled, you don't need to configure the port mapping for each port, and the camera is connected to the Wide Area Network via the router.

Enable UPnP:	<input type="checkbox"/>		
<b>Port Mapping</b>			
Enable Port Mapping:	<input type="checkbox"/>		
Name:	<input type="text" value="UPnP"/>		
Type:	<input type="text" value="Auto"/>		
<b>Protocol Name</b>	<b>External Port</b>	<b>Internal Port</b>	<b>Status</b>
HTTP	<input type="text" value="21202"/>	<input type="text" value="80"/>	Invalid
RTSP	<input type="text" value="23202"/>	<input type="text" value="554"/>	Invalid
Playback	<input type="text" value="25202"/>	<input type="text" value="555"/>	Invalid
<input type="button" value="Save"/>			



Table 4-4-12 Description of the buttons

Parameters	Function Introduction
Enable	Check the checkbox to enable the UPnP function
Enable Port Mapping	Check the checkbox to enable the Port Mapping
Name	The name of the device detected online can be edited
Type	<p><b>Auto:</b> Automatically obtain the corresponding HTTP and RTSP port, without any settings</p> <p><b>Manual:</b> Need to manually set the appropriate HTTP port and RTSP Port. When choose Manual, you can customize the value of the port number by yourself</p>

## DDNS

DDNS allows you to access the camera via domain names instead of IP address. It manages to change IP address and update your domain information dynamically. You need to register an account from a provider.

DDNS is not running

Enable DDNS:	<input type="checkbox"/>
Provider:	<span style="border: 1px solid #ccc; padding: 2px;">ddns.milesight.com</span> ▼
External HTTP Port :	<input style="width: 80%;" type="text" value="80"/>
External RTSP Port:	<input style="width: 80%;" type="text" value="554"/>
External Playback Port:	<input style="width: 80%;" type="text" value="555"/>
DDNS URL:	<span style="border: 1px solid #ccc; padding: 2px;">http://ddns.milesight.com/210C1E</span>

Note: Recommend to enable and configure UPnP ports which can be used directly in DDNS.

Save

You can choose “ddns.milesight.com” as provider for DDNS. After enabling it, you can access the device via the URL “http://ddns.milesight.com/MAC address” .

Table 4-4-13 Description of the buttons

Parameters	Function Introduction
Enable DDNS	Check the checkbox to enable DDNS service
Provider	Get support from DDNS provider: ddns.milesight.com, freedns.afraid.org, dyndns.org, www.no-ip.com, www.zoneedit.com. You can also customize the provider for DDNS.

<b>Hash</b>	A string used for verifying, only for "freedns.afraid.org"
<b>User name</b>	Account name from the DDNS provider, unavailable for "freedns.afraid.org"
<b>Password</b>	Account password, unavailable for "freedns.afraid.org"
<b>Host name</b>	DDNS name enabled in the account

**Note:**

- 1) Please do the Port Forwarding of HTTP Port and RTSP Port before you use Milesight DDNS.
- 2) Make sure that the internal and the external port number of RTSP are the same.

**Email**

Alarm video files can be sent to specific mail account through SMTP server. You must configure the email settings correctly before using it.

User Name:	<input type="text" value="hdipnc"/>
Sender Email Address:	<input type="text" value="hdipnc@sina.com"/>
Password:	<input type="password" value="*****"/>
SMTP Server:	<input type="text" value="smtp.sina.com"/>
SMTP Port:	<input type="text" value="25"/>
Recipient Email Address1:	<input type="text" value="user@domain.com"/>
Recipient Email Address2:	<input type="text"/>
Encryption:	<input type="radio"/> SSL <input type="radio"/> TLS

Table 4-4-14 Description of the buttons

Parameters	Function Introduction
<b>User Name</b>	The sender's name. It is usually the same as the account name
<b>Sender Email Address</b>	Email address to send video files attached emails
<b>Password</b>	The password of the sender
<b>SMTP Server</b>	The SMTP server IP address or host name(e.g. smtp.gmail.com)
<b>SMTP Port</b>	The default TCP/IP port for SMTP is 25(not secured). For SSL/TLS port, it depends on the mail you use

<b>Recipient Email Address1</b>	Email address to receive video files
<b>Recipient Email Address2</b>	Email address to receive video files
<b>Encryption</b>	Check the checkbox to enable SSL or TLS if it is required by the SMTP server.

## FTP

Alarm video files can be sent to specific FTP server. You must configure the FTP settings correctly before using it.

**FTP Server Settings**

Server Address:

Server Port:

User Name:

Password:

FTP over SSL/TLS(FTPS):

**FTP Storage Settings**

Storage Path:

Parent Directory:

Child Directory:

Alarm Action File Name:

Video File Name:

Image File Name:

Timing Snapshot File Name:

Pre-record:

Table 4-4-15 Description of the buttons

Parameters	Function Introduction
<b>Server Address</b>	FTP server address
<b>Server Port</b>	The port of the FTP server. Generally it is 21
<b>User Name</b>	User name used to log in to the FTP sever
<b>Password</b>	User password
<b>Storage Path</b>	Storage Path where video and image will be uploaded to the FTP server. Four FTP storage path types are available, including Root Directory, Parent Directory, Child Directory and Customize.
<b>Parent Directory</b>	Choose IP Address/ Device Name/ Date as the folder name of Parent Directory, or customize the folder name.

<b>Child Directory</b>	Choose IP Address/ Device Name/ Date as the folder name of Child Directory, or customize the folder name.
<b>Multilevel Folder Name</b>	If the storage path is more than two levels, enter Multilevel FTP storage path here manually.
<b>Alarm Action File Name</b>	Choose the default(YYYY-MM-DD) or customize the alarm action file name.
<b>Video File Name</b>	If you choose to customize the alarm action file name, YYYY-MM-DD/ MM-DD-YYYY/ DD-MM-YYYY/ Add prefix are available.
<b>Image File Name</b>	If you choose to customize the alarm action file name, YYYY-MM-DD/ MM-DD-YYYY/ DD-MM-YYYY/ Add prefix are available.
<b>Timing Snapshot File Name</b>	Default(YYYY-MM-DD) /MM-DD-YYYY/ DD-MM-YYYY/ Add prefix/ Overwrite with the base file name are available.

**Note:**

Parent Directory will be under Root Directory, and Child Directory will be under Parent Directory.

**VLAN**

A virtual LAN (VLAN) is any broadcast domain that is partitioned and isolated in a computer network at the data link layer (OSI layer 2). LAN is an abbreviation of local area network. VLANs allow network administrators to group hosts together even if the hosts are not on the same network switch. This can greatly simplify network design and deployment, because VLAN membership can be configured through software. Without VLANs, grouping hosts according to their resource needs necessitates the labour of relocating nodes or rewiring data links.

VLAN Enable:	<input checked="" type="checkbox"/>
VLAN ID(1~4094):	<input type="text" value="1"/>
VLAN IP:	<input type="text" value="- . - ."/>
VLAN Netmask:	<input type="text" value="- . - ."/>
VLAN Gateway:	<input type="text" value=" . . ."/>

[Save](#)

**Note:**

How to set up VLAN in switches, please refers to your switches user manual.

**PPPoE**

This camera supports the PPPoE auto dial-up function. The camera gets a public IP address by ADSL dial-up after the camera is connected to a modem. You need to configure the PPPoE parameters of the network camera.

Enable PPPoE:	<input type="checkbox"/>
Dynamic IP:	<input type="text" value="0.0.0.0"/>
User Name:	<input type="text"/>
Password:	<input type="text"/>
Confirm Password:	<input type="text"/>

[Save](#)

**Note:**

- 1) The obtained IP address is dynamically assigned via PPPoE, so the IP address always changes after rebooting the camera. To solve the inconvenience of the dynamic IP, you need to get a domain name from the DDNS provider (e.g. DynDns.com).
- 2) The user name and password should be assigned by your ISP.

**SNMP**

You can set the SNMP function to get camera status, parameters and alarm related information and manage the camera remotely when it is connected to the network.

Before setting the SNMP, please download the SNMP software and manage to receive the camera information via SNMP port. By setting the Trap Address, the camera can send the alarm event and exception messages to the surveillance center.

SNMP v1/v2	
SNMP V1 Enable:	<input type="checkbox"/>
SNMP V2c Enable:	<input type="checkbox"/>
Write Community:	<input type="text" value="public"/>
Read Community:	<input type="text" value="private"/>
SNMP v3	
SNMP V3 Enable:	<input type="checkbox"/>
Read Security Name:	<input type="text"/>
Level of Security:	<input type="text" value="no auth,no priv"/>
Write Security Name:	<input type="text"/>
Level of Security:	<input type="text" value="no auth,no priv"/>
SNMP Port	
SNMP Port:	<input type="text" value="161"/>

[Save](#)

Table 4-4-16 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>SNMP v1/2/3</b>	The version of SNMP, please select the version of your SNMP software. <b>SNMP v1:</b> Provide no security <b>SNMP v2:</b> Require password for access <b>SNMP v3:</b> Provide encryption and the HTTPS protocol must be enabled
<b>Write Community</b>	Input the name of Write Community
<b>Read Community</b>	Input the name of Read Community
<b>Read Security Name</b>	Input the name of Read Security Community
<b>Level of Security</b>	There are three levels available: (auth, priv), (auth, no priv) and (no auth, no priv)
<b>Write Security Name</b>	Input the name of Write Security Community
<b>Level of Security</b>	There are three levels available: (auth, priv), (auth, no priv) and (no auth, no priv)
<b>SNMP Port</b>	The port of SNMP, the default is 161

**Note:**

- 1) The settings of SNMP software should be the same as the settings you configure here;
- 2) A reboot is required for the settings to take effect.

**802.1x**

The IEEE 802.1X standard is supported by the network cameras, and when the feature is enabled, the camera data is secured and user authentication is needed when connecting the camera to the network protected by the IEEE 802.1X.

Enable 802.1x:	<input checked="" type="checkbox"/>
Protocol:	EAP-MD5 ▾
Eapol Version:	1 ▾
User Name:	<input type="text"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>

Save

**Bonjour**

Bonjour is based on Apple's multicast DNS service. Bonjour devices can automatically broadcast their service information and listen to the service information of other devices.

If you don't know the camera information, you can use the Bonjour service on the same LAN to search for network camera devices and then to access the devices.

Enable Bonjour:	<input checked="" type="checkbox"/>
Bonjour Name:	<input type="text" value="MS-C2962-FPB-1CC316210991"/>

[Save](#)

## RTMP

Real-Time Messaging Protocol (RTMP) was initially a proprietary protocol for streaming audio, video and data over the Internet, between a Flash player and a server. RTMP is a TCP-based protocol which maintains persistent connections and allows low-latency communication. It can realize the function of live broadcast so that customers can log in to the camera wherever there is a network.

Enable RTMP:	<input checked="" type="checkbox"/>
Stream Type:	<input type="text" value="Secondary Stream"/>
Server Address:	<input type="text" value="rtmp://a.rtmp.youtube.com/"/>

[Save](#)

For more information, please refer to ***Milesight-Troubleshooting-How to Use RTMP for Live Broadcast***

**Note:**

- 1) For YouTube live broadcast, if you use a newly created account to live broadcast, you need to wait for 24hrs to activate the account for using live function.
- 2) For RTMP, since G.711 is not available for YouTube, so you can only play video from Milesight Network Camera with H.264 video coding and AAC audio coding on YouTube.
- 3) Server Address in Network Camera RTMP interface needs to be filled with the format: rtmp://< Server URL >/< Stream key >, remember it needs '/' to connect between < Server URL > and < Stream key >.

## 4.4.5 Date&Time

Current System Time	
Date:	26/04/2020
Time:	14:49:33
Set the System Time	
Time Zone:	(UTC+08:00) China(Beijing, Hong Kong) ▼
Daylight Saving Time:	Disabled ▼
<input checked="" type="radio"/> NTP server	
Server Address:	192.168.14.101
NTP Sync:	<input checked="" type="checkbox"/> Interval: 1 day ▼
<input type="radio"/> Manual	
Time:	26/04/2020 14:48:34 <input type="text"/>
<input type="radio"/> Synchronize with computer time	
Date:	26/04/2020
Time:	14:49:35

[Save](#)

### Current System Time

Current date&time of the system

### Set the System Time

Table 4-4-17 Description of the buttons

Parameters	Function Introduction
Time Zone	Choose a time zone for your location
Daylight Saving time	Enable the daylight saving time
NTP server	Input the address of NTP server
NTP Sync	Regularly update your time according to the interval time
Manual	Set the system time manually
Synchronize with computer time	Synchronize the time with your computer



## 4.5 Advanced Settings

### 4.5.1 Alarm

#### Motion Detection

Step1: Check the checkbox to enable the motion detection;


Step2: Set motion region;

Enable Motion Detection:

Onvif Motion ActiveCells Settings:

Normal ▼

**Set Motion Region**



Select All

Clear All

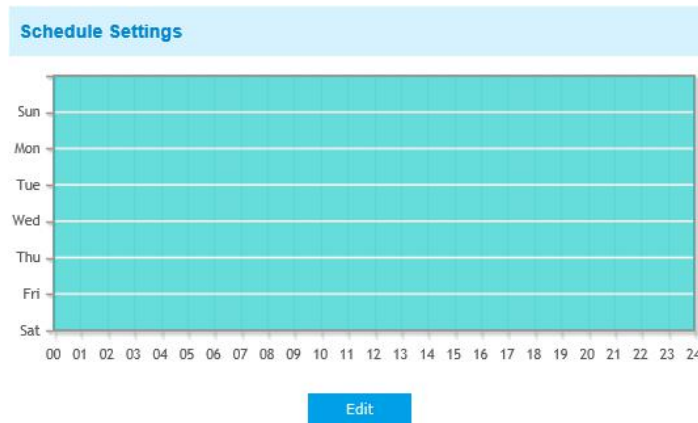
Note: Please draw the screen for setting!

Sensitivity 
5

Table 4-5-1 Description of the buttons

Parameters	Function Introduction
<b>Enable Motion Detection</b>	Check the checkbox to enable Motion Detection function
<b>Onvif Motion ActiveCells Settings</b>	Normal and Compatible are available for the option. If the setting of motion region of the third-party software is different from ours, please set this option to Compatible.
<b>Select All</b>	Click the button, the motion in the area will be detected
<b>Clear All</b>	Click the button, the area drawn before will be removed
<b>Sensitivity</b>	Sensitivity level, 1~10

Step3: Set motion detection schedule;



Step4: Set alarm action;

Alarm Action	
Save Into Storage:	<input type="checkbox"/> File Format: Record (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: Record
Upload Via SMTP:	<input type="checkbox"/> File Format: Snapsho
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

Table 4-5-2 Description of the buttons

Parameters	Function Introduction
Save Into Storage	Save alarm recording files into SD Card or NAS
Upload Via FTP	Upload the recording files via FTP
Upload Via SMTP	Upload the files via SMTP
External Output	If the camera equips with External Output, you can enable the action after configuring the trigger duration
Play Audio	If the camera equips with Speaker, you can enable the action after configuring the audio speaker
Play Buzzer	If the camera equips with Buzzer, you can check the checkbox to enable the function.
Alarm to SIP Phone	Support to call the SIP phone after enable the SIP function.

<b>HTTP Notification</b>	<p>Support to pop up the alarm news to specified HTTP URL.</p> <p><b>Note:</b></p> <ol style="list-style-type: none"> <li>1) Three HTTP notifications at most can be added to the same event.</li> <li>2) HTTP Notification supports Basic &amp; Digest authentication</li> </ol>
--------------------------	---

**NOTE:**

1) **The HTTP notification function is just one way for camera to send messages to VMS Software.** And it's the VMS that defines what the messages mean and decides what to do after receiving this kind of messages. So, we can use the **HTTP Notification** function of our cameras only if the VMS supports this kind of message format.

Here will take the Digifort as an example to introduce the **HTTP Notification** function.

The following are the detail steps of setting for HTTP Notification in Digifort VMS and our cameras.

Step1: Enable Alarm, set Motion Region and detection Schedule;

Step2: Check the HTTP Notification as Alarm Action, and fill the fields. Then save the alarm setting. You can add up to three HTTP notifications to the same event;

HTTP Notification:	<input checked="" type="checkbox"/>
HTTP Notification URL:	URL 1
Enable:	<input checked="" type="checkbox"/>
Trigger Interval:	5 (0-900) s
URL:	192.168.8.75:8601/Interface/Cameras/MotionDetection/Notify?Camera=annie
User Name:	admin
Password:	••••••••

HTTP User Name: admin (the user name of your camera)

HTTP Password: ms1234 (the password of your camera)

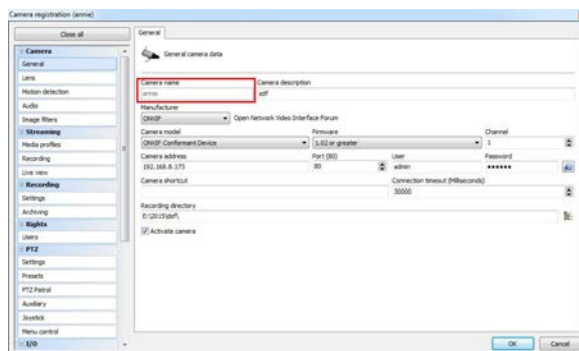
HTTP Notification URL:

<http://IP:8601/Interface/Cameras/MotionDetection/Notify?Camera=CameraName>

**IP** refers to the PC's IP where the Digifort installed.

**8601** is the port for Motion signal in Digifort.

**CameraName** is the camera name you set in Digifort VMS, like the picture shown below.

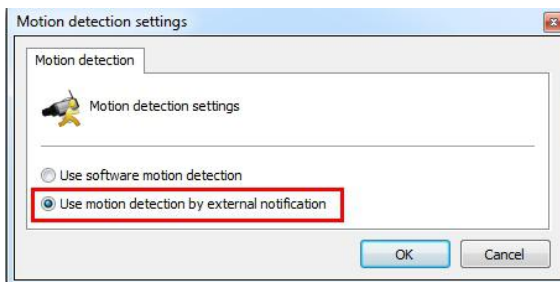


Example:

<http://192.168.8.75:8601/Interface/Cameras/MotionDetection/Notify?Camera=annie>,

this URL format is exactly supported by Digifort VMS, so we can set as above to our cameras and get it work well.

Step3: choose use motion detection by external notification;



Step4: If successful, you can see the device icon turns yellow in the Surveillance when the camera is under Motion Detection Alarm;



So, it's the VMS Software which decides whether we can use this function successfully.

Step5: Set alarm settings.

Alarm Setting	
Record Video Sections:	5 seconds
Snapshot:	3
Snapshot Interval:	1 second
External Output Action Time:	30 seconds
Audio Action Settings:	<a href="#">Edit</a>
Play Audio Interval:	Auto

[Save](#)

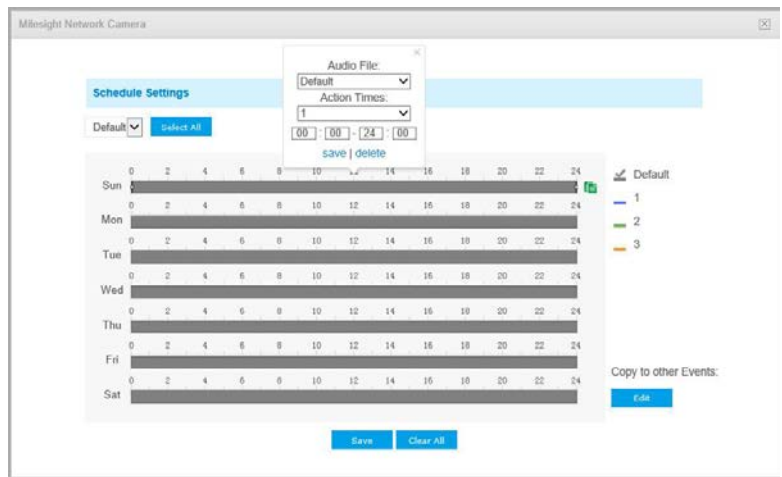
Table 4-5-3 Description of the buttons

Parameters	Function Introduction
Record Video Sections	Six different periods are available(5, 10, 15, 20, 25, 30 sec)
Snapshot	The number of snapshot, 1~5
Snapshot Interval	This cannot be edited unless you choose more than 1 to Snapshot

<b>External Output Action Time</b>	Length of time an alarm lasts, this cannot be edited unless you enable the External Output on the Alarm Action firstly.
<b>Audio Action Settings</b>	Set the audio schedule to trigger different audio files and action times in different time, which is corresponded to alarm action.
<b>Play Audio Interval</b>	Auto/ 10 seconds/ 30 seconds/ 1 minute/ 5 minutes/ 10 minutes are available.

**Note:**

You can customize the schedule of Audio Action.



## Audio Alarm

Enable the Audio before using Audio Alarm function.

Enable Audio Alarm:	<input type="checkbox"/>
Alarm Threshold:	<input type="range" value="28"/>
Audio Sample Value:	0 <input type="button" value="↺"/> <input type="button" value="↻"/>



### Schedule Settings

Sun	
Mon	
Tue	
Wed	
Thu	
Fri	
Sat	
	00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

[Edit](#)

---

### Alarm Action

Save Into Storage:	<input type="checkbox"/> File Format: <span style="border: 1px solid #ccc; padding: 2px;">Record</span> <span style="font-size: 0.8em;">▼</span> <small>(Please mount storage device.)</small>
Upload Via FTP:	<input type="checkbox"/> File Format: <span style="border: 1px solid #ccc; padding: 2px;">Record</span> <span style="font-size: 0.8em;">▼</span>
Upload Via SMTP:	<input type="checkbox"/> File Format: <span style="border: 1px solid #ccc; padding: 2px;">Snapsho</span> <span style="font-size: 0.8em;">▼</span>
External Output:	<input type="checkbox"/> <small>(Please configure the External Output Action Time.)</small>
Play Audio:	<input type="checkbox"/> <small>(Please configure the Audio Action Settings and Audio Interval.)</small>
Alarm to SIP Phone:	<input type="checkbox"/> <small>(Please open the SIP.)</small>
HTTP Notification:	<input type="checkbox"/>

---

### Alarm Setting

Record Video Sections:	<span style="border: 1px solid #ccc; padding: 2px;">5 seconds</span> <span style="font-size: 0.8em;">▼</span>
Snapshot:	<span style="border: 1px solid #ccc; padding: 2px;">3</span> <span style="font-size: 0.8em;">▼</span>
Snapshot Interval:	<span style="border: 1px solid #ccc; padding: 2px;">1</span> <span style="font-size: 0.8em;">second</span> <span style="font-size: 0.8em;">▼</span>
External Output Action Time:	<span style="border: 1px solid #ccc; padding: 2px;">30 seconds</span> <span style="font-size: 0.8em;">▼</span>
Audio Action Settings:	<a href="#" style="background-color: #00bcd4; color: white; padding: 5px 15px; border-radius: 3px;">Edit</a>
Play Audio Interval:	<span style="border: 1px solid #ccc; padding: 2px;">Auto</span> <span style="font-size: 0.8em;">▼</span>

[Save](#)

The meaning of items please refer to table 4-5-2 and 4-5-3, here will not repeat again.

## External Input

Enable External Input:

---

**Schedule Settings**

[Edit](#)

---

**Alarm Action**

Save Into Storage:	<input type="checkbox"/> File Format: <span>Record</span> <span>▼</span> (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: <span>Record</span> <span>▼</span>
Upload Via SMTP:	<input type="checkbox"/> File Format: <span>Snapshot</span> <span>▼</span>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

---

**Alarm Setting**

Record Video Sections:	<span>5 seconds</span> <span>▼</span>
Snapshot:	<span>3</span> <span>▼</span>
Snapshot Interval:	<span>1</span> <span>second</span> <span>▼</span>
External Output Action Time:	<span>30 seconds</span> <span>▼</span>
Audio Action Settings:	<a href="#">Edit</a>
Play Audio Interval:	<span>Auto</span> <span>▼</span>

[Save](#)

The meaning of items please refer to table 4-5-2 and 4-5-3, here will not repeat again.

## External Output

External Output	
Normal Status:	<input type="radio"/> Open <input checked="" type="radio"/> Grounded
Current Status:	<b>Grounded</b>

Please set the **Normal Status** firstly, when the **Current Status** is different with **Normal Status**, it will lead to the alarm.

## Exception

<b>Alarm Type</b>	<input checked="" type="checkbox"/> Network Disconnected <input type="checkbox"/> IP Address Conflict <input type="checkbox"/> Record Failed <input type="checkbox"/> SD Card Full <input type="checkbox"/> SD Card Uninitialized <input type="checkbox"/> SD Card Error <input type="checkbox"/> No SD Card
Enable Network Disconnected Alarm:	<input type="checkbox"/>
<b>Alarm Action</b>	
Save Into Storage:	<input type="checkbox"/> File Format: <input type="text" value="Record"/> <input type="button" value="v"/> (Please mount storage device.)
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
<b>Alarm Setting</b>	
Record Video Sections:	<input type="text" value="5"/> seconds <input type="button" value="v"/>
Snapshot:	<input type="text" value="3"/> <input type="button" value="v"/>
Snapshot Interval:	<input type="text" value="2"/> <input type="text" value="second"/> <input type="button" value="v"/>
External Output Action Time:	<input type="text" value="30"/> seconds <input type="button" value="v"/>
Audio Action Settings:	<input type="button" value="Edit"/>
Play Audio Interval:	<input type="text" value="Auto"/> <input type="button" value="v"/>

Table 4-5-4 Description of the buttons

Parameters	Function Introduction
Alarm Type	Network Disconnected, IP Address Conflicted, Record Failed, SD Card Full, SD Card Uninitialized, SD Card Error and No SD Card are available Check the checkbox to enable the alarm type you selected



<b>Alarm Action</b>	<p><b>Save Into Storage:</b> Save alarm recording files into SD Card</p> <p><b>Upload Via Email:</b> Upload alarm recording files via email. This option is available for Record Failed, SD Card Full, SD Card Uninitialized, SD Card Error and No SD Card</p> <p><b>External Output:</b> If the camera equips with External Output, you can enable the action after configuring the trigger duration</p> <p><b>Play Audio:</b> If the camera equips with Speaker, you can enable the action after configuring the audio speaker</p> <p><b>Play Buzzer:</b> If the camera equips with Buzzer, you can check the checkbox to enable the function</p>
<b>Alarm Setting</b>	<p><b>Record Video Sections:</b> Six different periods are available(5, 10, 15, 20, 25, 30 sec)</p> <p><b>Snapshot:</b> The number of snapshot, 1~5</p> <p><b>Snapshot Interval:</b> This cannot be edited unless you choose more than 1 to Snapshot</p> <p><b>External Output Action Time:</b> Length of time an alarm lasts, this cannot be edited unless when you enable the External Output on the Alarm Action firstly</p> <p><b>Audio Action Settings:</b> Set the audio schedule to trigger different audio files and action times in different time, which is corresponded to alarm action</p> <p><b>Play Audio Interval:</b> Auto/ 10 seconds/ 30 seconds/ 1 minute/ 5 minutes/ 10 minutes are available, this cannot be edited unless when you check the Play Audio checkbox firstly</p>

## 4.5.2 Storage

### Before you start:

To configure record settings, please make sure that you have the network storage device within the network or the SD card inserted in your camera.  
Choose the storage mode according to your needs.

### Storage Management

#### SD Card:



Table 4-5-5 Description of the buttons

Parameters	Function Introduction
Format	Format SD card, the files in SD card will be removed



Table 4-5-7 Description of the buttons

Parameters	Function Introduction
Enable Recycle Storage	Enable/Disable Recycle Storage, if you enable this option, it will delete the files when the free disk space reach a certain value.
Pre-record	Reserve the record time before alarm, 0~10 sec
Schedule Settings	Click the Edit button to edit record schedule

**Note:**

SD Card or NAS are available.

### Snapshot Settings

**Snapshot Settings**

Enable Timing Snapshot:

Interval:

Save Into Storage:  (Please mount storage device.)

File Name:

Upload Via FTP:

Upload Via SMTP:

---

**Schedule Settings**

Sun																									
Mon																									
Tue																									
Wed																									
Thu																									
Fri																									
Sat																									
	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

Table 4-5-8 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>Snapshot Settings</b>	<p><b>Enable Time Snapshot:</b> Check the checkbox to enable the Timing Snapshot function</p> <p><b>Interval:</b> Set the snapshots interval, input the number and choose the unit(millisecond, second, minute, hour, day)</p> <p><b>Save Into Storage:</b> Save the snapshots into SD card or NAS, and choose the file name to add time suffix or overwrite the base file name.</p> <p><b>Save Into NAS:</b> Save the snapshots into NAS, and choose the file name to add time suffix or overwrite the base file name</p> <p><b>Upload Via FTP:</b> Upload the snapshots via FTP</p> <p><b>Upload Via SMTP:</b> Upload the snapshots via SMTP</p> <p><b>Please note:</b> If you choose to add time suffix, every snapshot picture will be saved, but if you choose to overwrite the base file name, only one latest picture will be saved. When you choose add overwrite the base file name to SD Card or NAS, it will create a file named "Snapshot" to place the snapshot.</p>
<b>Schedule Settings</b>	Click the Edit button to edit record schedule

## Explorer

Files will be seen on this page when they are configured to save into SD card or NAS. You can set time schedule every day for recording videos and save video files to your desired location.

**(Note: Files are visible once SD card is inserted. Don't insert or pull out SD card when power on.)**

Video files are arranged by date. Set file type and start/end time to search out files. Each day files will be displayed under the corresponding date, from here you can copy and delete files etc. You can visit the files in SD card by ftp, for example, <ftp://username:password@192.168.5.190>(user name and password are the same as the camera account and the IP followed is the IP of your device.).

Show  entries
Download

<input type="checkbox"/>	File Name	Start Time	End Time	Type	Size	File Search
Please mount storage device first!						Main Type: <input type="text" value="Record"/> Sub Type: <input type="text" value="All"/> Start Time: <input type="text" value="2019-03-12 00:00:00"/> End Time: <input type="text" value="2019-03-12 23:59:59"/> <input type="button" value="Search"/> <input type="button" value="Reset"/>
Showing 0 to 0 of 0 entries						<input type="text"/> <input type="button" value="Go"/>

## 4.5.3 Security

### User

**Manage Privilege**

Allow Anonymous Viewing:

---

**Security Question**

Security Question: Edit

---

**Account Management**

Add
Edit
Delete

ID	User Name	Privilege
1	admin	Administrator

Admin Password:

User Level: Operator ▼

User Name:

Password:

Confirm:

---

**User Privilege**

<input checked="" type="checkbox"/> All	
<input checked="" type="checkbox"/> Live Video	<input checked="" type="checkbox"/> Playback
<input checked="" type="checkbox"/> Local Settings	<input checked="" type="checkbox"/> Video Settings
<input checked="" type="checkbox"/> Audio Settings	<input checked="" type="checkbox"/> Image Settings
<input checked="" type="checkbox"/> Network Settings	<input checked="" type="checkbox"/> RTSP Access
<input checked="" type="checkbox"/> Date & Time	<input checked="" type="checkbox"/> Event Settings
<input checked="" type="checkbox"/> Storage Settings	<input checked="" type="checkbox"/> Storage Format
<input checked="" type="checkbox"/> Security Settings	<input checked="" type="checkbox"/> SIP Settings
<input checked="" type="checkbox"/> Logs	<input checked="" type="checkbox"/> System
<input checked="" type="checkbox"/> Maintenance	

Note: You can only add 20 users

Save

Table 4-5-9 Description of the buttons

Parameters	Function Introduction
<b>Manage Privilege</b>	Allow anonymous viewing: Check the checkbox to enable visit from whom doesn't have account of the device
<b>Security Question</b>	Click "Edit" button to set three security questions for your camera. In case that you forget the password, you can click "Forget Password" button on login page to

reset the password by answering three security questions correctly.

There are twelve default questions below, you can also customize the security questions.

### Account Management

Click “Add” button, it will display Account Management page. You can add an account to the camera by entering Admin Password, User Level, User Name, New Password, Confirm, and edit user privilege by clicking . The added account will be displayed in the account list.

**Admin Password:** You can add an account only after you enter the correct admin password.

**User Level:** Set the privilege for the account.

**User Name:** Input user name for creating an account.

**Password:** Input password for the account.

**Confirm:** Confirm the password.

You can edit and delete the account in the account list under the admin account. For the default admin account, you can only change the password, and it cannot be deleted.

### Note:

- 1) You can only add 20 users.
- 2) The operator privilege is all checked by default.
- 3) For camera firmware version 4X.7.0.69 or above, it removes the default admin password and allows to set a password when logging in for the first time. It also supports set-up of the security questions for the devices. Users can reset the password by answering the correct security

questions in case of forgetting the password, which is more convenient for users.

## Access List

**General Settings**

Maximum Number of Concurrent Streaming:

**IP Access List**

Rule:

IP Address:

Enable Access List Filtering:

Filter Type:
 Allow  Deny

Table 4-5-10 Description of the buttons

Parameters	Function Introduction
<b>General Settings</b>	<b>Maximum number of concurrent streaming:</b> Select the maximum number of concurrent streaming. Options include No Limit, 1~9
<b>IP access list</b>	<b>Rule: Single, Network and Range</b> are available <b>IP address:</b> Input the address to get the access to the device
<b>Enable access list filtering</b>	Able to access or restrict access for some IP address
<b>Filter type</b>	Access or restrict access

## Security Service

**SSH Settings**

Enable SSH:

SSH Port:

Table 4-5-11 Description of the buttons

Parameters	Function Introduction
SSH Settings	Secure Shell (SSH) has many functions: it can replace Telnet and also provides a secure channel for FTP, POP, even for PPP.

## Watermark

**Watermark Settings**

Enable Watermark:

Watermark String:

[Save](#)

Watermarking is an effective method to protect information security, realizing anti-counterfeiting traceability and copyright protection. Milesight Network Camera supports Watermark function to ensure information security.

## About

### Open Source Software Licenses

[View Licenses](#)

User can view some open source software licenses about the camera by clicking the View Licenses button.

## 4.5.4 SIP

The Session Initiation Protocol(SIP) is a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol(IP) networks. This page allows user to configure SIP related parameters. Milesight cameras can be configured as SIP endpoint to call out when alarm triggered; or allow permitted number to call in to check the video if the video IP phone is used. To use this function, the settings in SIP page must be configured properly. There are two ways to get video through SIP, one is to dial the IP address directly, the other is account registration mode, the details are as follows:

### Method 1: IP Direct mode

Dial on the camera's IP address directly through SIP phone, so you can see the video.

**(Note: SIP phone and the camera should in the same network segment).**

### Method2: Account registration mode

- 1) Before using the SIP, you need to register an account for the camera from the SIP server;
- 2) Register another user account for the SIP device from the same SIP server;
- 3) Call the camera User ID from the SIP device, you will get the video on the SIP device.

## SIP Settings



Unregistered	
Enable:	<input type="checkbox"/>
Register Mode:	Enable ▾
User ID:	500
User Name:	sipclient
Password:	*****
Server Address:	192.168.5.101
Server Port:	5060
Connection Protocol:	UDP ▾
Video Stream:	Secondary Stream ▾
Max Call Duration:	1800 s (0 means no limitation.)

Note:SIP supports Direct IP call.

[Save](#)

Table 4-5-12 Description of the buttons

Parameters	Function Introduction
Unregistered/ Registered	SIP registration status. Display “Unregistered” or “Registered”
Enable	Start or stop using SIP
Register Mode	Choose to use Enable mode or Disable mode. Enable mode means to use SIP with register account. Disable mode refers to use SIP without register account, just use the IP address to call.
User ID	SIP ID
User Name	SIP account name
Password	SIP account password
Server Address	Server IP address
Server Port	Server port
Connection Protocol	UDP/TCP
Video Stream	Choose the video stream
Max Call Duration	The max call duration when use SIP

**Note:** SIP supports Directly IP call.

## Alarm Phone List

Phone Type:	<input type="text" value="Phone Number"/>
To Phone Number:	<input type="text"/>
Remark Name:	<input type="text"/>
Duration:	From <input type="text" value="00"/> : <input type="text" value="00"/> To <input type="text" value="24"/> : <input type="text" value="00"/>

Table 4-5-13 Description of the buttons

Parameters	Function Introduction
Phone Type	Phone Number(Call by phone number) & Direct IP Call(Check to accept peer to peer IP call).
To Phone Number/ IP Address	Call by phone number or IP address.
Remark Name	Display name.
Duration	The time schedule to use SIP.

## White List

Phone Type:	<input type="text" value="Phone Number"/>
Phone Number:	<input type="text"/>

Enable White List Number Filter:	<input type="checkbox"/>
----------------------------------	--------------------------

Table 4-5-14 Description of the buttons

Parameters	Function Introduction
Phone Type	Phone Number(Call by phone number) & Direct IP Call
Phone Number/ IP Address	Including the phone number or IP address on the white list

**Enable White List  
Number Filter**

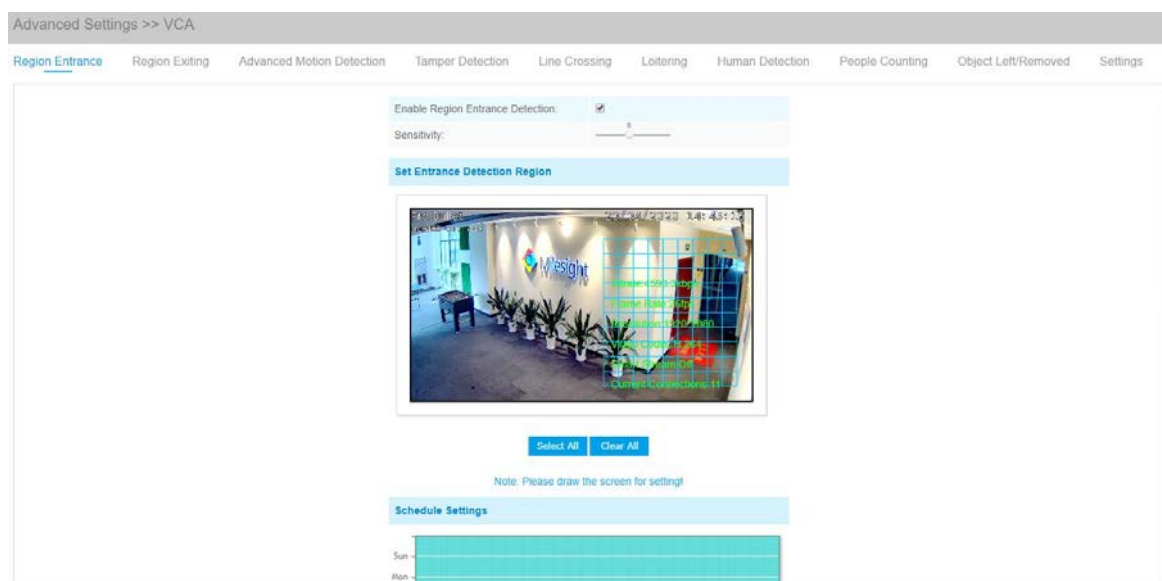
When enabled, only the designated phone number or IP address can visit

## 4.5.5 VCA

Smart Event uses Milesight Video Content Analysis technology. This technical capability is used in a wide range of domains including entertainment, health-care, retail, automotive, transport, home automation, safety and security. Milesight VCA provides advanced, accurate smart video analysis for Milesight network cameras. It enhances the performance of network cameras through 10 detection modes which are divided into basic function and advanced function, enabling a comprehensive surveillance system and quicker response of cameras to different monitoring scenes.

### Region Entrance

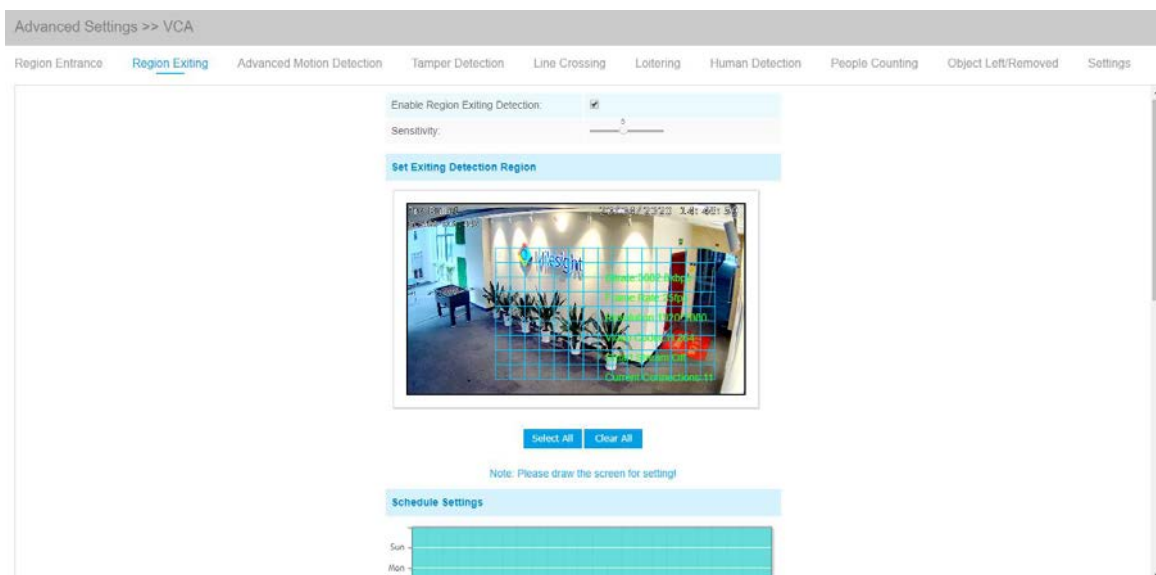
Region entrance helps to protect a special area from potential threat of suspicious person's or object's entrance. An alarm will be triggered when objects enter the selected regions by enabling region entrance.



- Step1: Set detecting sensitivity;
- Step2: Set entrance detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

### Region Exiting

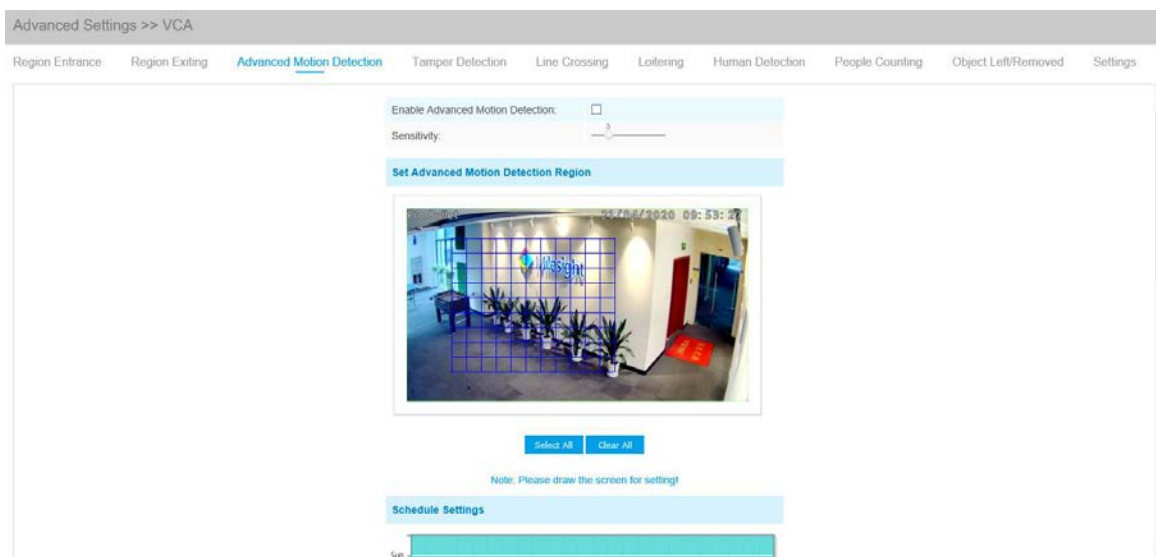
Region exiting is to make sure that any person or object won't exit the area that is being monitored. Any exit of people or objects will trigger an alarm.



- Step1: Set detecting sensitivity;
- Step2: Set exiting detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

## Advanced Motion Detection

Different from traditional motion detection, Milesight advanced motion detection can filter out “noise” such as lighting changes, natural tree movements, etc. When an object moves in the selected area, it will trigger alarm.



- Step1: Set detecting sensitivity;
- Step2: Set advanced motion detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

**Note:**

The sensitivity can be configured to detect various movement according to different requirements. When the level of sensitivity is low, slight movement won't trigger the alarm.

## Tamper Detection

Tamper Detection is used to detect possible tampering like the camera being unfocused, obstructed or moved. This functionality alerts security staff immediately when any above-mentioned actions occur.

The screenshot shows the 'Advanced Settings >> VCA' interface with the 'Tamper Detection' tab selected. The configuration options are as follows:

- Enable Tamper Detection:**
- Sensitivity:** A slider set to 10.
- Schedule Settings:** A 24-hour grid for each day of the week (Sun-Sat). The grid is currently empty, indicating no schedule is set.
- Alarm Action:**
  - Save into Storage:**  File Format: Record (Please mount storage device.)
  - Upload Via FTP:**  File Format: Record
  - Upload Via Email:**  File Format: Snapshot
  - External Output:**  (Please configure the External Output)

Step1: Set detecting sensitivity;

Step2: Set detection schedule;

Step3: Set alarm action;

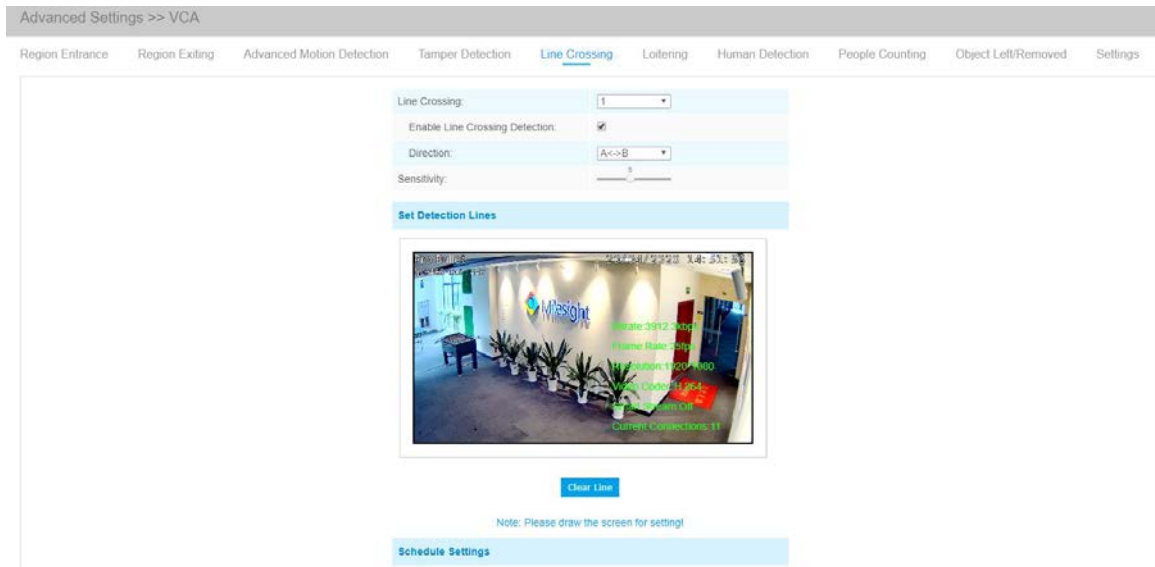
Step4: Set alarm settings.

**Note:**

The algorithm supports defocus detection in Tamper Detection function.

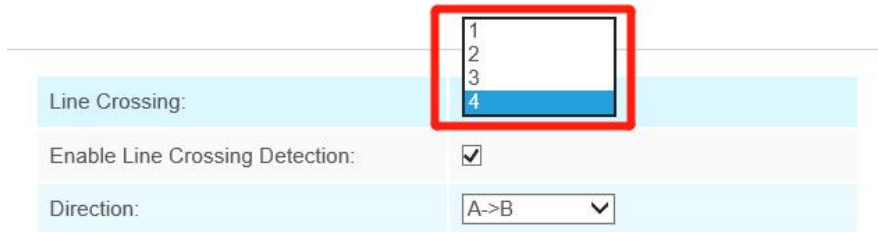
## Line Crossing

Line Crossing detection is designed to work in most indoor and outdoor environment. An event will be triggered every time when the camera detects objects crossing a defined virtual line.

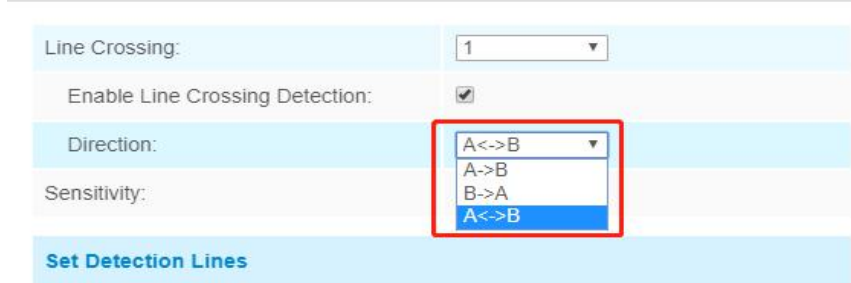


Settings steps are shown as follows:

Step1: Choose a line number;



Step2: Enable Line Crossing Detection and define its direction;



Step3: Set detecting sensitivity;

Step4: Draw detection lines;

Step5: Set detection schedule;

Step6: Set alarm action;

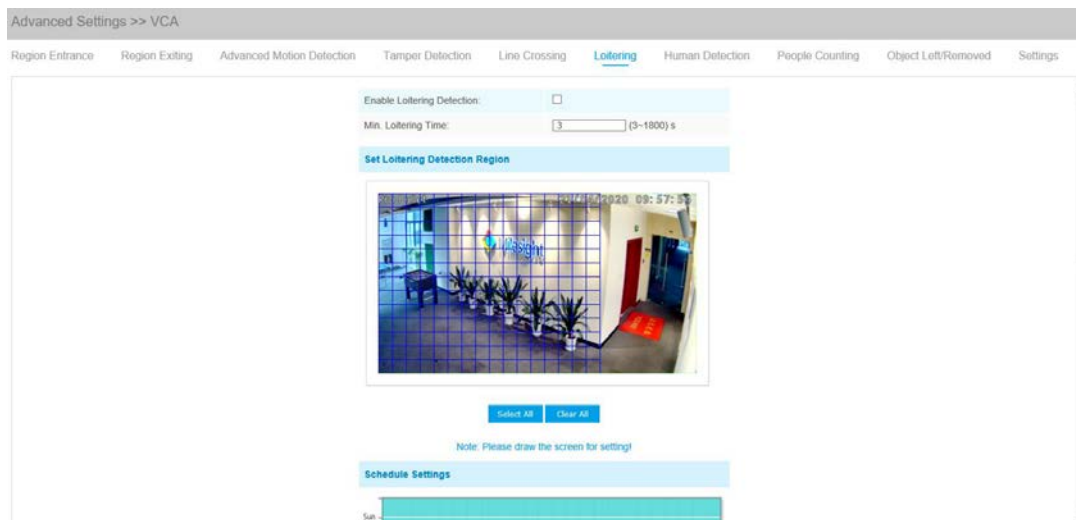
Step7: Set alarm settings.

**Note:**

Milesight allows to set up to four lines at a time. There are three direction modes to choose for triggering alarm. "A→B" means when there is any object crossing the line from the "A" side to the "B" side, the alarm will be triggered. "B→A" vice versa. "A ↔ B" means that the alarm will be triggered when objects cross line from either side.

## Loitering

When objects are loitering in a defined area for a specific period of time, it would trigger an alarm.



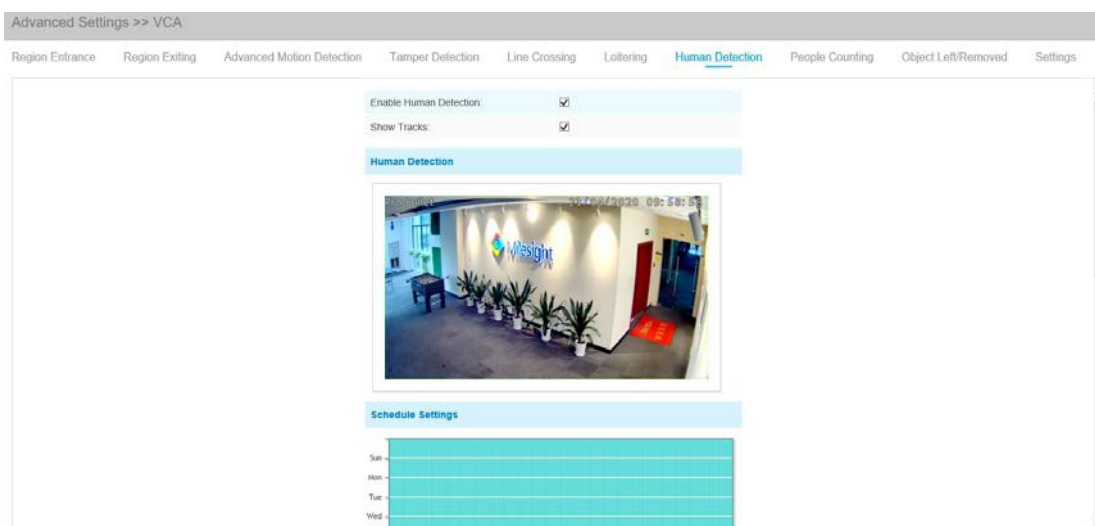
- Step1: Set minimum loitering time;
- Step2: Set loitering detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

**Note:**

After setting minimum loitering time from 3s to 1800s, any objects loitering in the selected area over the minimum loitering time will trigger the alarm.

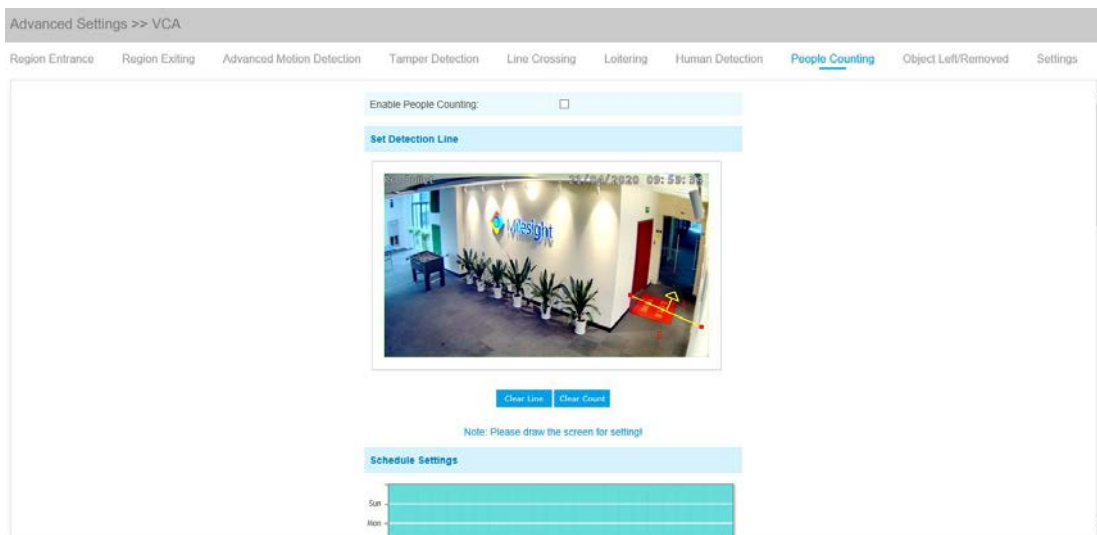
## Human Detection

Human detection is used for figuring out whether an object is a human or not. Once human detection is enabled, when there is an object appearing in the detecting area, an ID will show on the frame. If the object is a person, it will mark as “person”. When the Show Tracks is enabled, the tracks of the moving object will show on the screen.



## People Counting

People counting is able to count that how many people enter or exit during the setting period.



- Step1: Set detection line;
- Step2: Set detection schedule;
- Step3: Set counting OSD;

Counting OSD	
Show Video Title:	<input checked="" type="checkbox"/>
Font Size:	Small
Font Color:	<span style="background-color: #00AEEF; color: white; padding: 2px;"> </span>
Text Position:	Top-Left

The OSD of the people counting support automatic zeroing;

Enable Auto Reset:	<input checked="" type="checkbox"/>
Day:	Everyday
Time:	00:00:00

Step4: Click “Edit” to check the counting logs, the data log can be exported to FTP/ SMTP/ Storage automatically as an Excel spreadsheet according to the time interval and range you set;

Log Settings	
Logs:	<a href="#">Edit</a>
Enable Auto Export Logs:	<input checked="" type="checkbox"/>
Day:	Everyday
Time:	00:00:00
Export Time Range::	All
Export to:	<input type="checkbox"/> FTP <input type="checkbox"/> SMTP <input type="checkbox"/> Storage

Step5: Set alarm trigger. Alarm will be triggered when the thresholds reaches to a certain value from 1 to 9999.



Alarm Trigger	
Enable Alarm	<input checked="" type="checkbox"/>
Thresholds:	<input type="checkbox"/> In: <input type="text" value="9999"/>
	<input type="checkbox"/> Out: <input type="text" value="9999"/>
	<input type="checkbox"/> Capacity: <input type="text" value="9999"/>
	<input type="checkbox"/> Sum: <input type="text" value="9999"/>

Step6: Set alarm action;

Step7: Set alarm settings.

**Note:**

Crossing along the direction of the arrow will record as “In”, opposite is “Out”;

## Object Left/Removed(Optional)

Object Left can detect and prompt an alarm if an object is left in a pre-defined region. Object Removed can detect and prompt an alarm if an object is removed from a pre-defined region.

Advanced Settings >> VCA

Region Entrance Region Exiting Advanced Motion Detection Tamper Detection Line Crossing Loitering Human Detection People Counting **Object Left/Removed** Settings

Enable Object Left:

Enable Object Removed:

Min. Time:  (10-1800)s

Sensitivity:

**Set Detection Region**

Note: Please draw the screen for setting!

Schedule Settings

Step1: Enable Object Left or Object Removed(Or you can enable both features at the same time);

Step2: Set minimum time;

Step3: Set detecting sensitivity;

Step4: Set detection region;

Step5: Set detection schedule;

Step6: Set alarm action;

Step7: Set alarm settings.

**Note:**

1. After setting minimum time from 3s to 1800s, any objects are left in the selected area or removed from the selected area over the minimum time will trigger the alarm.
2. Object Left/Removed is optional, if you need this function, please contact Milesight sales first.

## Settings

Milesight VCA provides the primary setting for the whole VCA functions. “Minimum Size” is to set the whether an object is big enough to trigger other settings. The frame you draw on the screen means that only if the object size is bigger than the frame, the settings for other VCA functions will

take effect. Maximum Size means opposite, the frame you draw on the screen stands for that only if the object size is smaller than the frame, the settings for other VCA functions will take effect.

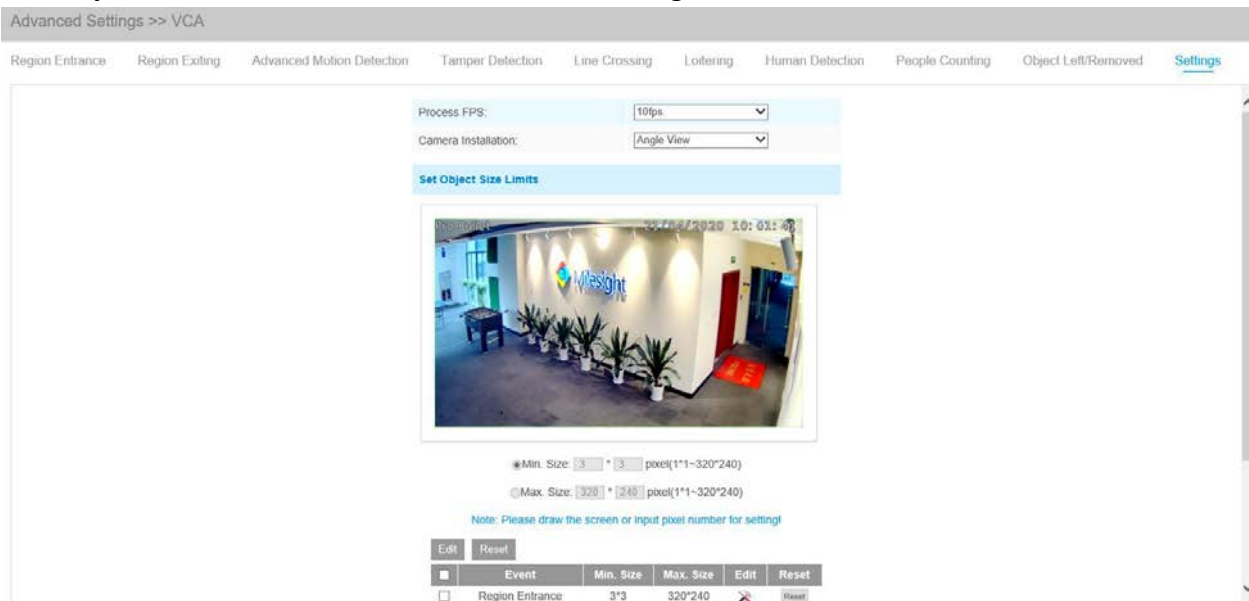
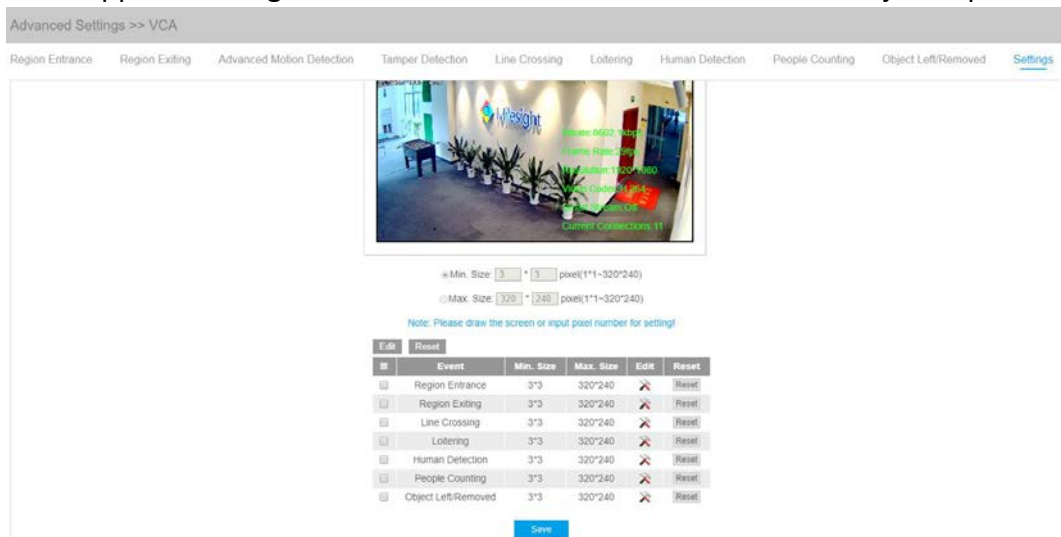


Table 4-5-15 Description of the buttons

Parameters	Function Introduction
Process FPS	Five different periods are available(5, 10, 15, 20, 25, fps) for process fps
Camera Installation	Select camera installation view, including <b>Angle View</b> , <b>Horizontal View</b> and <b>Overhead View</b>
Minimum Size	Draw the screen or input pixel number to set the minimum size of the detected object. When the object is smaller than this size, it will not be detected. The default minimum size is 1*1.
Maximum Size	Draw the screen or input pixel number to set the maximum size of the detected object. When the object is larger than this size, it will not be detected. The default maximum size is 320*240.

**Note:**

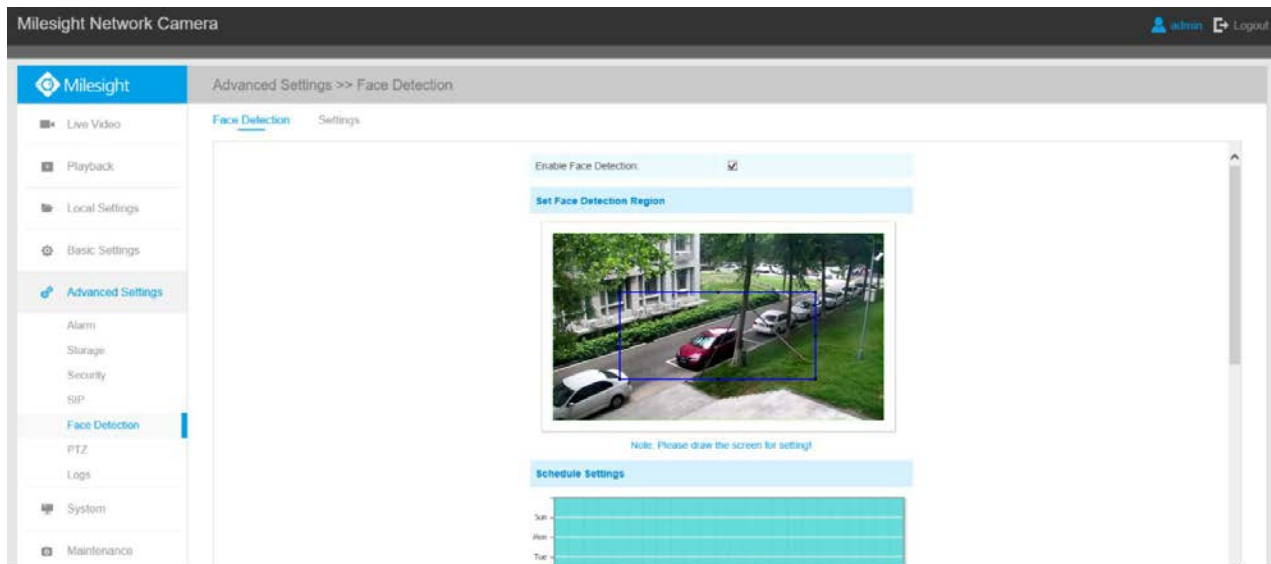
VCA function supports setting the Min.Size and Max.Size of the detection object separately.



## 4.5.6 Face Detection(Optional)

The face detection function can detect the face appearing in the drawn area and support to upload the face screenshot to NAS, FTP, SMTP, HTTP Notification, etc.

Face Detection is **optional for Motorized Pro Dome, ABF Pro Box and Motorized Pro Bullet Network Camera.**



Step1: Enable Face Detection;

Step2: Set a rectangular face detection region, you can drag the detection region to adjust the size of the region. Only faces in this region will be detected;

Step3: Set detection schedule;

Step4: Set Face Capture Configuration;

Face Capture Configuration	
Capture Mode:	Quality Priority
Snapshot Type:	Face Only <input checked="" type="checkbox"/> Background
Snapshot:	1
Record Video Sections:	5 seconds
Pre-record:	0 second
Save Into NAS:	<input type="checkbox"/> File Format: AVI (Please mount NAS.)
Upload Via FTP:	<input type="checkbox"/> File Format: JPG
Upload Via SMTP:	<input type="checkbox"/> File Format: JPG
HTTP Notification:	<input type="checkbox"/>

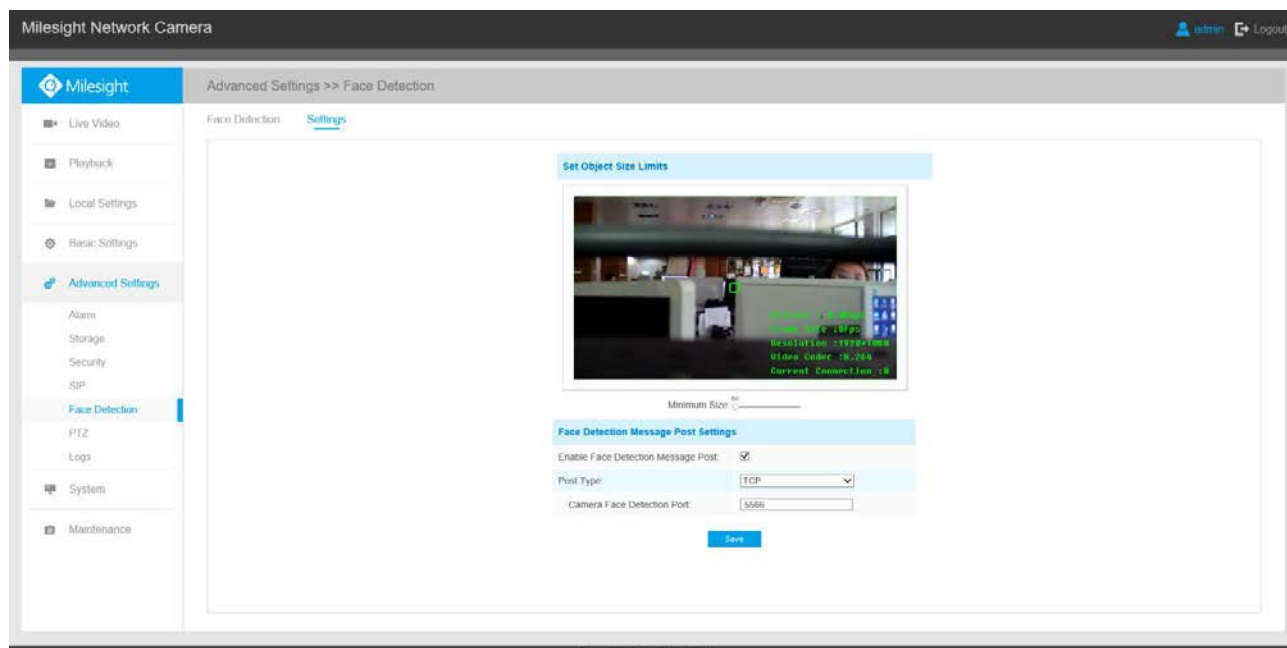
Table 4-5-16 Description of the buttons

Parameters	Function Introduction
Capture Mode	<p><b>Auto Mode, Quality Priority, Timeliness Priority, Customize</b> are available.</p> <p><b>Auto Mode:</b> In this mode, it will push a face screenshot based on screenshot quality and push speed when the face is detected.</p>

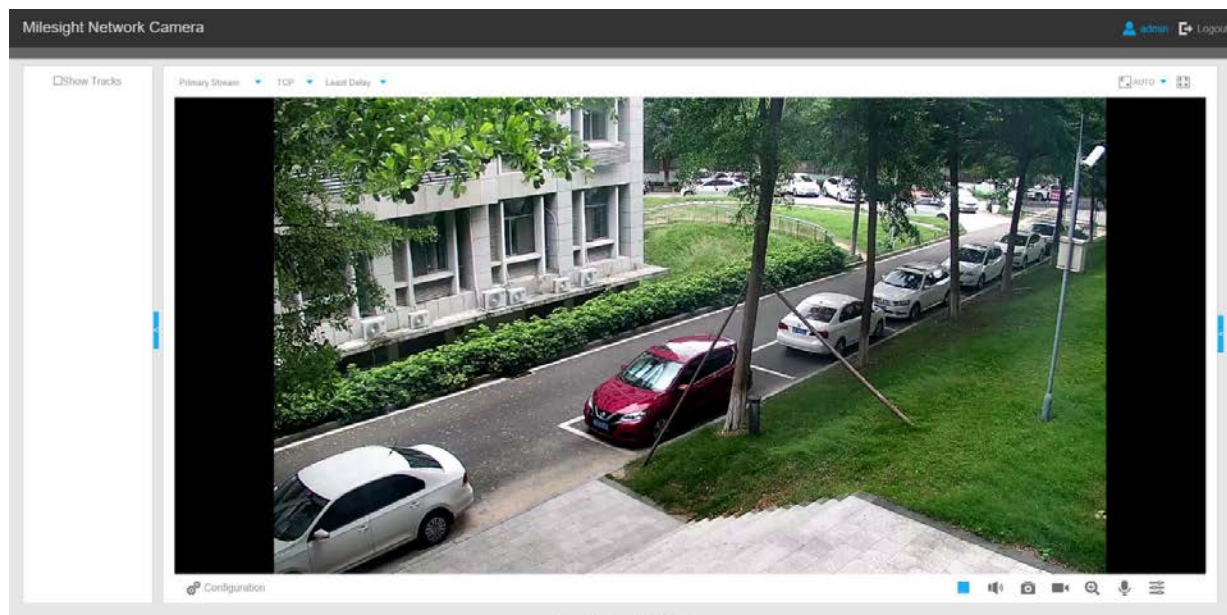
	<p><b>Quality Priority:</b> In this mode, it will push a face screenshot of best quality when the face is detected.</p> <p><b>Timeliness Priority:</b> In this mode, it will push a face screenshot in the shortest time when the face is detected.</p> <p><b>Customize:</b> In this mode, you can customize some detect conditions, including Snapshot Interval, Oblique Face Angle Limit, Pitching Face Angle Limit, Side Face Angle Limit, Blur Limit.</p>
<b>Snapshot Interval</b>	<p>80 milliseconds, 200 milliseconds, 500 milliseconds, 1 second, 2 seconds and 4 seconds are available.</p> <p><b>Note:</b> this option is optional for Auto mode and Customize mode.</p>
<b>Oblique Face Angle Limit</b>	<p>Set <b>Oblique Face Angle Limit to 1~180</b>. The larger the value, the larger angle the oblique face that can be detected.</p> <p><b>Note:</b> this option is optional for Customize mode.</p>
<b>Pitching Face Angle Limit</b>	<p>Set <b>Pitching Face Angle Limit to 1~180</b>. The larger the value, the larger angle the pitching face that can be detected.</p> <p><b>Note:</b> this option is optional for Customize mode.</p>
<b>Side Face Angle Limit</b>	<p>Set <b>Side Face Angle Limit to 1~180</b>. The larger the value, the larger angle the side face that can be detected.</p> <p><b>Note:</b> this option is optional for Customize mode.</p>
<b>Blur Limit</b>	<p>Set <b>Blur Limit to 1~10</b>. The larger the value, the more blurred the face can be detected.</p> <p><b>Note:</b> this option is optional for Customize mode.</p>
<b>Snapshot Type</b>	<p><b>Face Only, Upper Body, Whole Body</b> are available.</p> <p>Face Only: Capture the screenshot of face only.</p> <p>Upper Body: Capture the screenshot of upper body.</p> <p>Whole Body: Capture the screenshot of whole body.</p> <p>If you check the "Background" option, it will take another screenshot of the entire image.</p>
<b>Snapshot</b>	<p>Set the number of screenshot to 1~5. It will take screenshot based on the snapshot interval you set.</p>
<b>Record Video Sections</b>	<p>Six different periods are available(5, 10, 15, 20, 25, 30 sec).</p>
<b>Pre-record</b>	<p>Reserve the record time before alarm, 0~10 sec.</p>
<b>Save Into NAS</b>	<p>Save the alarm files into NAS.</p>
<b>Upload Via FTP</b>	<p>Upload the alarm files via FTP.</p>
<b>Upload Via SMTP</b>	<p>Upload the alarm files via SMTP.</p>
<b>HTTP Notification</b>	<p>Support to pop up the alarm news to specified HTTP URL.</p>

Step5: Set minimum size of object on setting page. The default minimum size is 50. You can also check the checkbox to enable Face Detection Message Post.

It will push information to some third-party devices or softwares that are compatible with ours. Information can be pushed by TCP.



Step6: It will detect the face in the live view according to the region and conditions you set. If you check the "Show Tracks" option, it will display the face screenshot with the ID on the left side of the live view.



#### 4.5.7 Heat Map(Optional)

Heat Map function can analyze customers movement to reveal insights for better business management with the intuitive and accurate statistical analysis results in time or space pattern as needed.

**Note:**

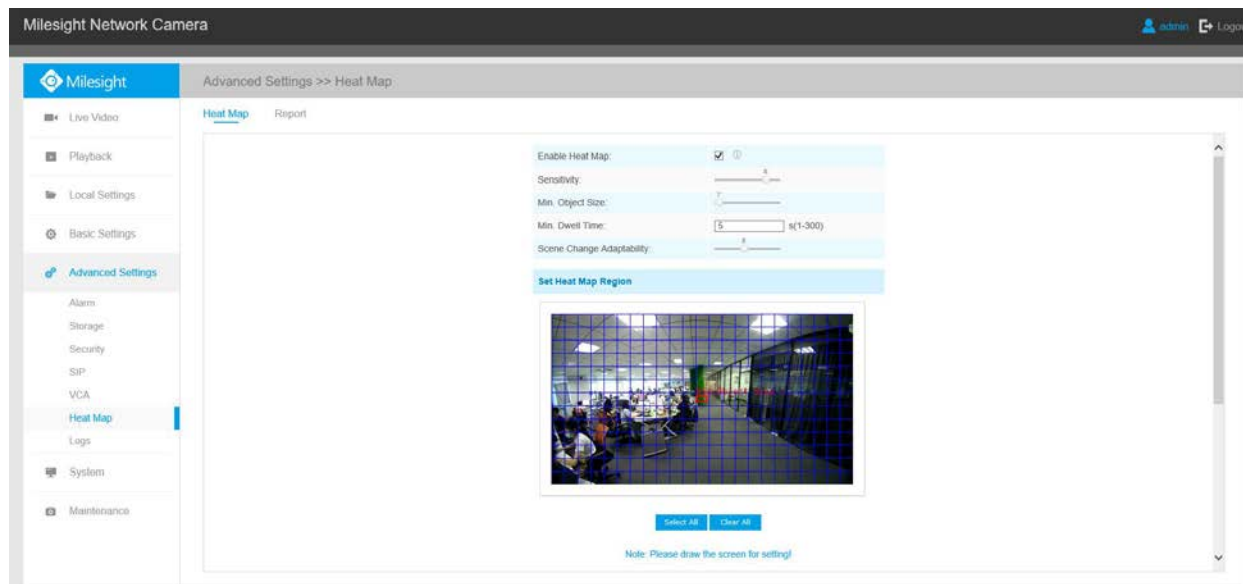
(1) Currently Heat Map is only supported in the original view of 360° Panoramic Fisheye Network

Camera and the dewarping view of 180° Panoramic Mini Bullet Network Camera and 180° Panoramic Mini Dome Network Camera.

(2) Please upgrade the camera to V43.7.0.75 or above to use Heat Map function.

(3) Only allowed to view reports within 7 days without a SD card or NAS.

## Heat Map



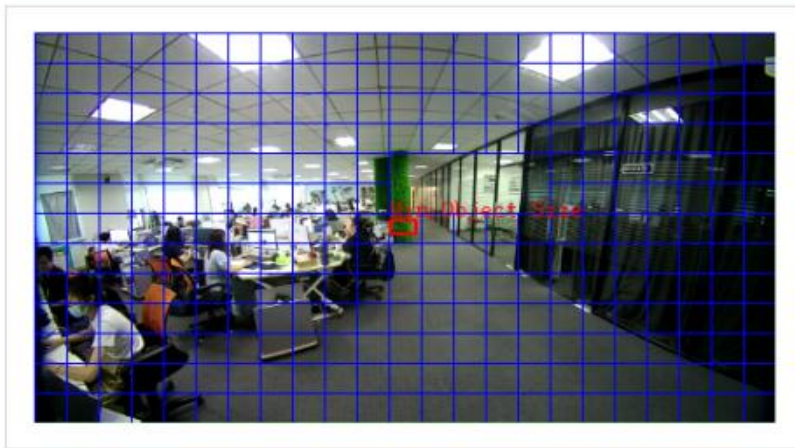
**Step 1:** After log in the web, go to **“Advanced Settings”**→ **“Heat Map”**. Check the checkbox **“Enable Heat Map”**, then set the Heat Map settings as shown below.

Table 4-5-17 Description of the buttons

Parameters	Function Introduction
<b>Sensitivity</b>	Level 1~10 are available, the default level is 5. The higher the sensitivity, the easier it is for moving objects to be recorded in the results.
<b>Min. Object Size</b>	Set the minimum object size from 1 to 100, the default value is 10. Objects smaller than this value will not be recorded in the result.
<b>Min. Dwell Time</b>	Set the minimum dwell time from 1 to 300, the default value is 30. If the object stays in the area longer than the set "Minimum Dwell Time", it will not be recorded in the result.
<b>Scene Change Adaptability</b>	Level 1~10 are available, the default level is 5. Scene Change Adaptability indicates the camera's adaptability to scene changes, which can increase the accuracy of detection. The camera better adapts to faster changing scenes if the value is higher.

**Step 2:** Set Heat Map Region. Draw the screen to set the detection area. You can click **“Select All”** button to select all areas, or **“Clear All”** button to remove the current drawn area.

### Set Heat Map Region

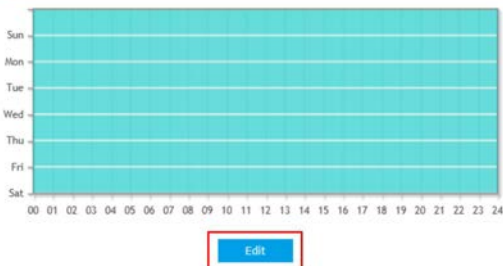


Select All Clear All

Note: Please draw the screen for setting!

**Step 3:** Schedule Settings. You can draw the schedule by clicking **“Edit”** button. And then click **“Save”** or **“Reset”** after finishing setting.

#### Schedule Settings



Time Schedule				
	Period1	Period2	Period3	
<input checked="" type="checkbox"/> Sunday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Monday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Tuesday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Wednesday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Thursday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Friday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>
<input checked="" type="checkbox"/> Saturday	00   00   -24   00	00   00   -00   00	00   00   -00   00	<a href="#">Copy to Other Days</a>

Save Reset

## Report

The results will be displayed on **“Report”** interface.

Advanced Settings >> Heat Map

Heat Map [Report](#)

#### Heat Map Report Search

Main Type:  
Space Heat Map

Report Type:  
Daily Report

Start Time:  
2020-08-13 00:00:00

Search

Report Export

Auto Export

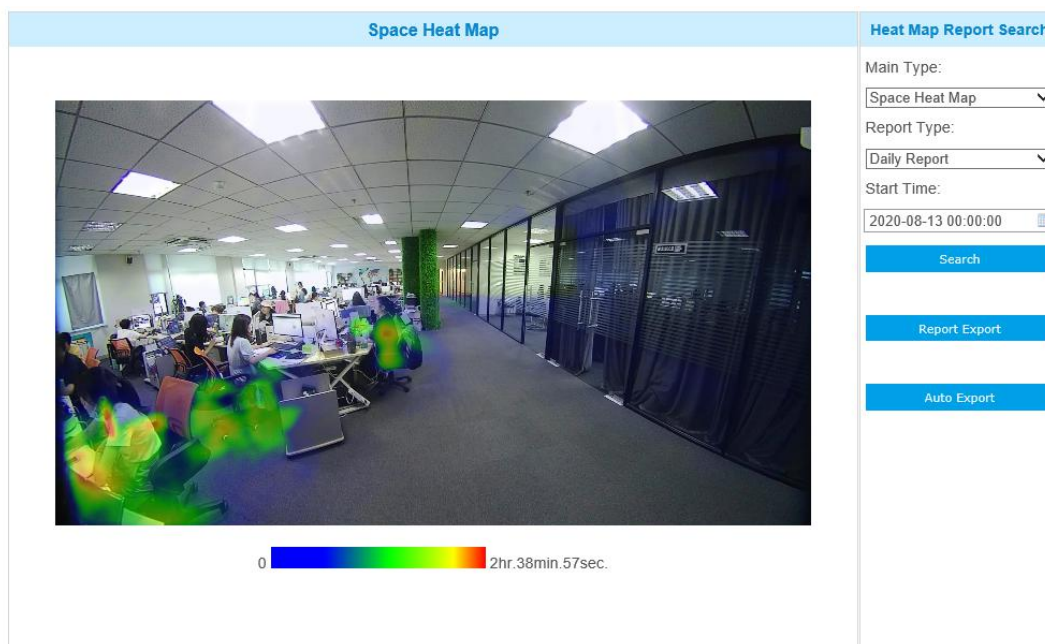
**Step 1:** Select Main Heat Map Type.

**[Space Heat Map]:** Space Heat Map will be presented as a picture with different color. Different colors represent different heat values. Red represents the highest and blue represents the lowest.

**[Time Heat Map]:** Time heat map will be presented as a line chart to show the heat at different times.

**Step 2:** Select Report Type including Daily Report, Weekly Report, Monthly Report and Annual Report.

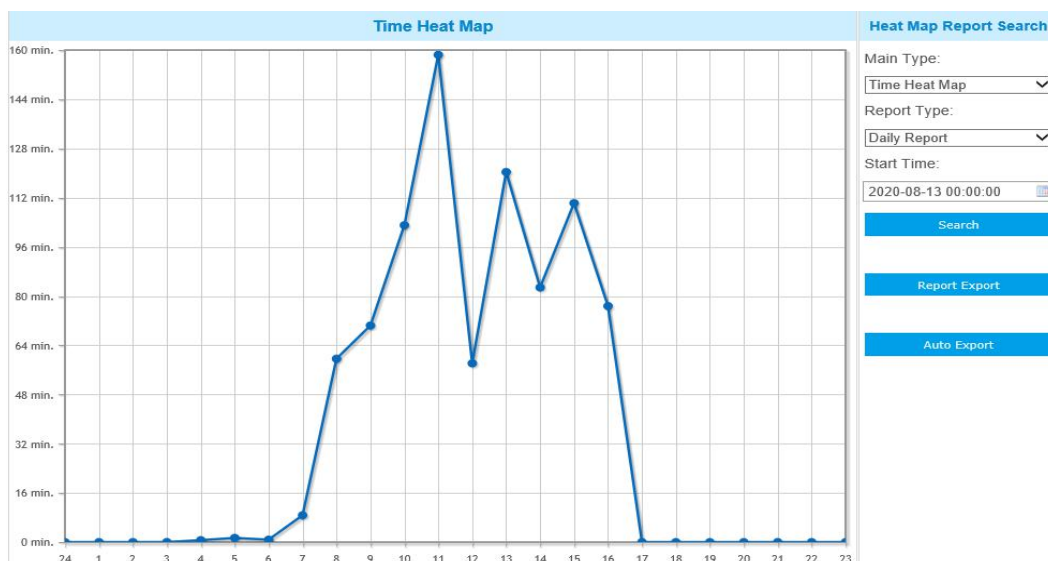
**Step 3:** Select Start Time, then click the **“Search”** button, the camera will automatically count the data for the day/ week/ month/ year (based on the report type selected by the user) from the start time and generate the corresponding report as shown below.



Space Heat Map

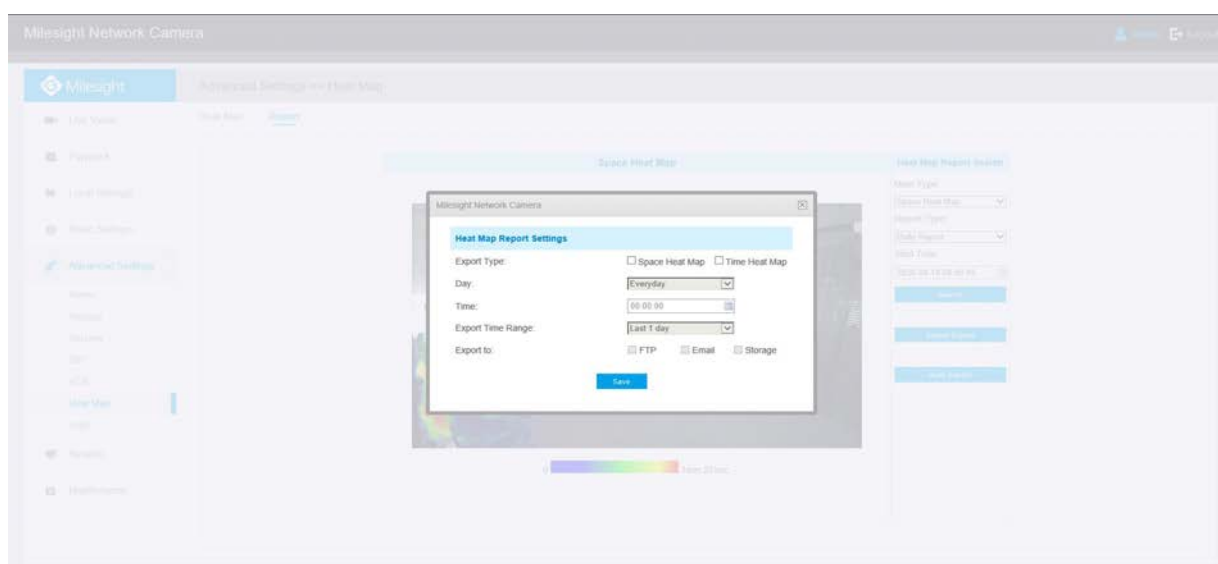
**Step 4:** Click the **"Report Export"** button to export the report to local.





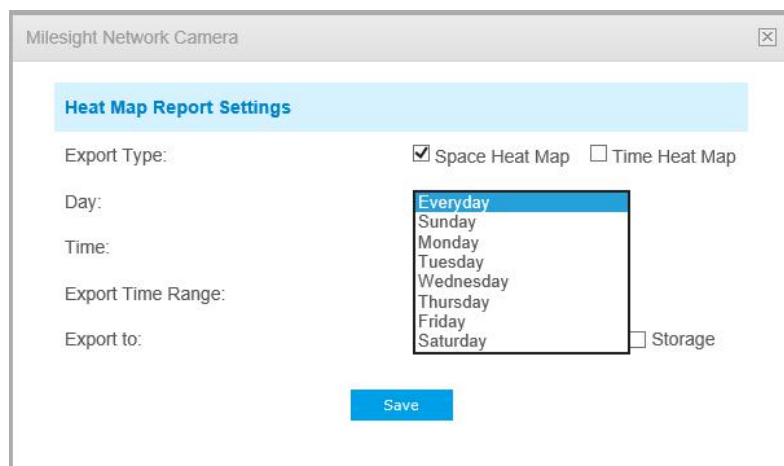
Time Heat Map

**Step 5:** Click the "Auto Export" button to pop up the Heat Map Report Settings as shown below.

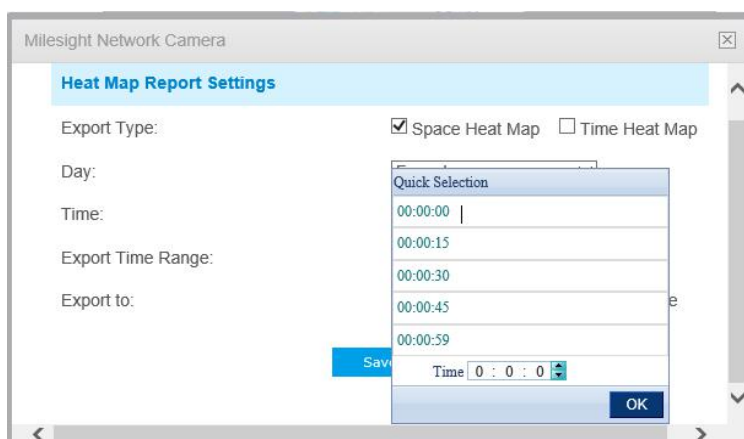


① Set Export Type. User can check Space Heat Map or Time Heat Map or both. When either Space Heat Map or Time Heat Map is checked, the gray item becomes editable as shown below;

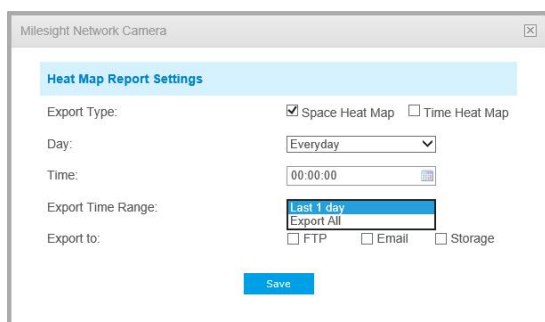
② Set Day. User can choose Everyday to export daily reports, while choosing others to export reports on a specific day of the week;



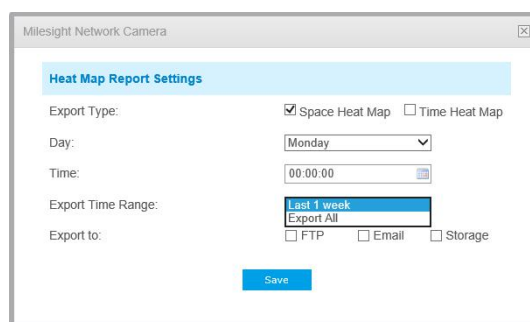
③ Set Time. User can choose the time of day to export the heat map automatically, click the calendar icon to pop up the following Quick Selection;



④ Set Export Time Range.

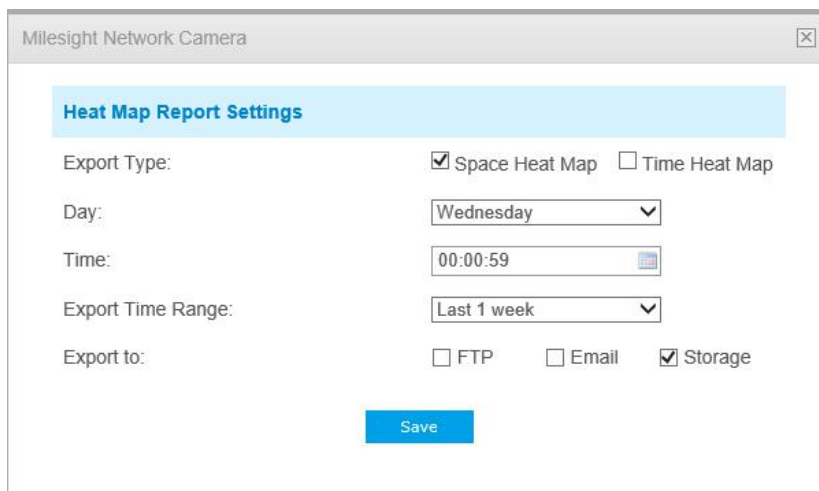


Day (Choose Everyday)



Day (Choose Week)

⑤ Set the destination path of the automatically exported report. The report can be exported to FTP/Email/Storage automatically as the form of an Excel spreadsheet or a picture according to the day, time and export time range you set. Then click “Save”.



If the current Space Heat Map is generated, it will be saved as a png image. If the current Time Heat Map is generated, it will be saved as a csv form.

### 4.5.8 Logs

The logs contain the information about the time and IP that has accessed the camera through web.

Show  entries

Time	Main Type	Sub Type	Param	User	IP	Detail
2017-09-04 13:35:41	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-04 13:29:18	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-04 13:29:14	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-04 13:28:54	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-04 13:28:53	Operation	Login Remotely	-	admin	192.168.8.50	-
2017-09-04 05:50:00	Information	IR-CUT On	-	-	-	-
2017-09-03 18:35:25	Information	IR-CUT Off	-	-	-	-
2017-09-03 05:43:58	Information	IR-CUT On	-	-	-	-
2017-09-02 18:37:57	Information	IR-CUT Off	-	-	-	-
2017-09-02 05:41:22	Information	IR-CUT On	-	-	-	-
2017-09-01 18:43:37	Information	IR-CUT Off	-	-	-	-
2017-09-01 17:00:57	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-01 16:55:24	Event	Motion Detection Stop	-	-	-	-
2017-09-01 16:55:19	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-01 16:55:17	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.

**Log Search**

Main Type:

Sub Type:

Start Time:

End Time:

Save Period:

Showing 1 to 30 of 1,221 entries    First   Previous   **1**   2   3   4   5   ...   41   Next   Last     

Table 4-5-18 Description of the buttons

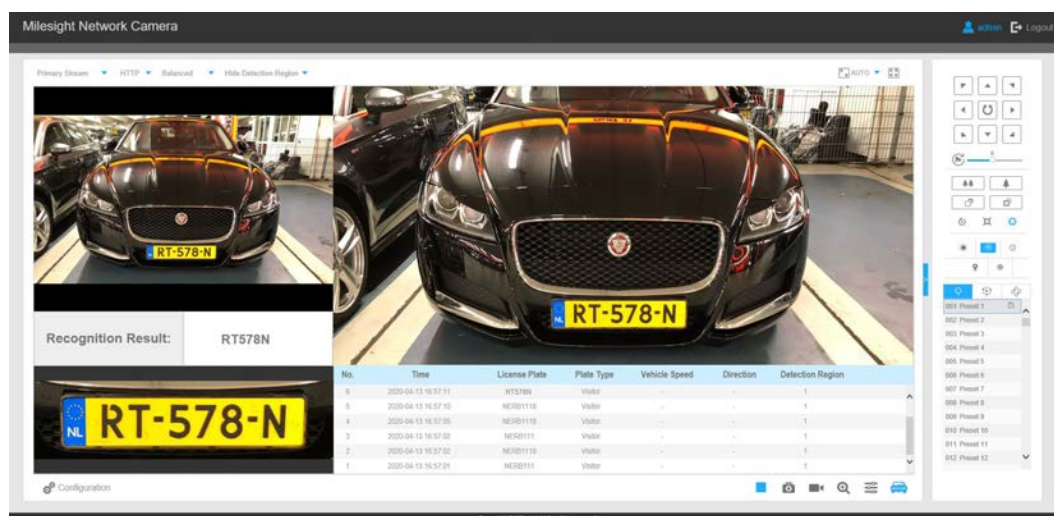
Parameters	Function Introduction
<b>Main Type</b>	There are five main log types: <b>All Type, Event, Operation, Information, Exception, Event</b>
<b>Sub Type</b>	On the premise of main type has been selected, select the sub type to narrow the range of logs

<b>Start Time</b>	The time log starts
<b>End Time</b>	The time log ends
<b>Log Export</b>	Export the logs
<b>Save Period</b>	Set the period of log saving, there are eight options to choose: <b>Permanent</b> and <b>30/60/120/180/240/300/360 Days</b>
<b>Go</b>	Input the number of logs' page



## 4.6 LPR(Optional)

### 4.6.1 Live Video

Milesight LPR Camera supports professional LPR Live View interface , it can show the real-time license plate recognition results and display the snapshots of detected license plates ,which realizes a stand-alone LPR solution.



#### Note:

For Snapshot/Recording (  /  ), you can click to capture/record the current image/video ,but only when you using the IE browser with plugin, it will automatically be saved to the configured path on your PC and pop up the corresponding folder. If you using the Chrome/Firefox/Safari/Edge browser in Plugin-Free Mode, it will not automatically pop up the corresponding folder to show you the details.

### 4.6.2 Settings

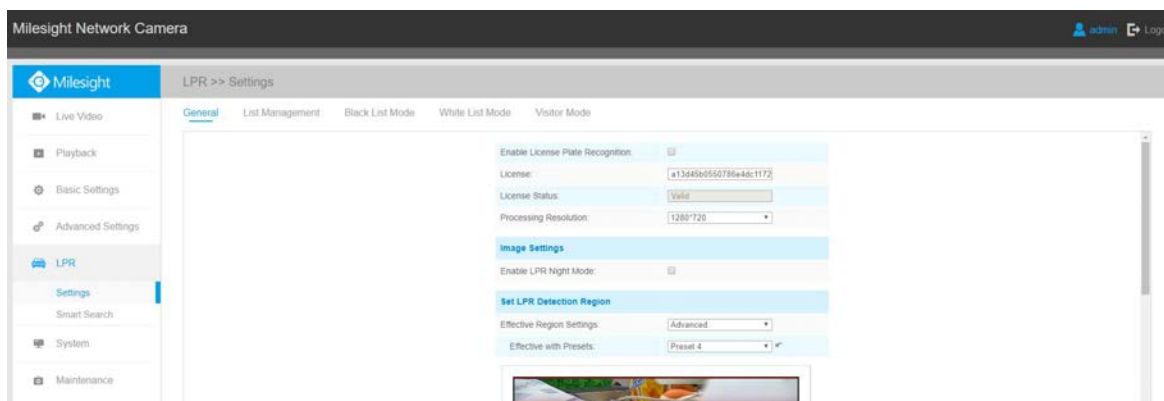
The LPR function will automatically detect and capture license plate in real time and compares to a predefined list, then takes appropriate action such as generating an alert once the license plate is on the predefined black list.

**Note:**

- (1) LPR is optional for 12X AF Motorized Pro Bullet, Mini PoE PTZ Bullet, ABF Pro Box, Vandal-proof Motorized Mini Bullet, Motorized Pro Bullet Network Camera, Mini Bullet Network Camera.
- (2) Currently we have three LPR versions, **LPR1, LPR2 and LPR3**. LPR1 is for Asian regions, LPR2 is for European regions and the former Soviet Union and LPR3 is for Korea.

For more information, please refer to ***Milesight-Troubleshooting-LPR setting-LPR1, Milesight-Troubleshooting-LPR setting-LPR2, Milesight-Troubleshooting-LPR setting-Korea.***

**General**



Step1: Enter the license and click Save. When the License Status changes to Valid, the camera can start detecting the license plates.

Enable License Plate Recognition:	<input checked="" type="checkbox"/>
License:	7325220EC7B6C181B38A
License Status:	Valid
Processing Resolution:	1280*720

**Note:** Only LPR2 and LPR3 need to enter a license to activate the LPR function.

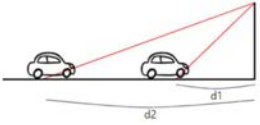

Step2: The LPR Night Mode supports the optimal LPR night recognition effect by adjusting different parameter levels.

Image Settings	
Enable LPR Night Mode:	<input checked="" type="checkbox"/>
Start Time:	18:00
End Time:	06:00
Level:	4

Step3: Check the checkbox “Enable License Plate Recognition”, you can draw the screen to select area interested.

Table 4-6-1 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>License</b> (Only for LPR2 and LPR3)	Generated by camera's information																				
<b>License Status</b> (Only for LPR2 and LPR3)	Show present license status, including <b>Valid</b> and <b>Invalid</b> .																				
<b>Processing Resolution</b>	Resolution of the stream for LPR analysis, including 1920*1280, 1280*720, 640*360, 320*176.																				
<b>Country/ Region</b> (Only for LPR1)	Select country/ region to detect the license plate.																				
<b>Effective Region Settings</b> (Only for PTZ series)	<b>Normal:</b> configure the LPR detection regions for the current area. <b>Advanced:</b> configure different LPR detection regions for different PTZ presets(Only support Preset 1~4 so far).																				
<b>Enable Day/Night Detection Mode</b> (Only for LPR3)	With this option enabled, the camera will enable different detection modes according to Day/Night mode.																				
<b>Enable Vehicle Speed Detection</b> (Only for LPR3)	With this option enabled, the camera will detect the vehicle speed and display results on the Smart Search interface. You need to draw two lines(Line1 and Line2) on the live view, and fill in Camera Installation Height, Horizontal Distance1 and Horizontal Distance2, camera will combine the lines you draw and the data filled to calculate the vehicle speed. <b>Camera Installation Height:</b> real height of camera. <b>Horizontal Distance1:</b> real distance between camera pole and line1. <b>Horizontal Distance2:</b> real distance between camera pole and line2. <div data-bbox="534 1227 1372 1585" style="border: 1px solid #ccc; padding: 5px;"> <p><b>Speed of vehicle</b></p> <ul style="list-style-type: none"> <li>Requirement                             <ul style="list-style-type: none"> <li>Real height of camera (H) (unit: meter)</li> <li>Real distance between camera pole and line (d1, d2) (unit: meter)</li> <li>Pixel position of each line (y1, y2) (unit: pixel)</li> </ul> </li> <li>To be changed UI                             <ul style="list-style-type: none"> <li>Drawable two lines</li> <li>Edit boxes to input camera height and distance of each line</li> </ul> </li> </ul>   </div>																				
<b>Add</b>	Draw the screen to select the area interested, then click "Add"button to add the area, only four recognition areas can be added. You can edit the name of the area or delete the area in the list below. <table border="1" data-bbox="571 1731 1361 1944"> <thead> <tr> <th>ID</th> <th>Name</th> <th>Edit</th> <th>Delete</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>ROI_1</td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>ROI_2</td> <td></td> <td></td> </tr> <tr> <td>3</td> <td>ROI_3</td> <td></td> <td></td> </tr> <tr> <td>4</td> <td>ROI_4</td> <td></td> <td></td> </tr> </tbody> </table> <p><b>Note:</b> Only license plates larger than 150 pixels can be recognized.</p>	ID	Name	Edit	Delete	1	ROI_1			2	ROI_2			3	ROI_3			4	ROI_4		
ID	Name	Edit	Delete																		
1	ROI_1																				
2	ROI_2																				
3	ROI_3																				
4	ROI_4																				
<b>Clear</b>	Click the "Clear" button to clear the area being drawn.																				

<b>Delete All</b>	Click the "Delete All" button to delete all the added areas.
-------------------	--

Step4: Schedule Settings. You can draw the schedule by clicking Edit button.



Step5: Set Detection Settings and LPR Message Post Settings.

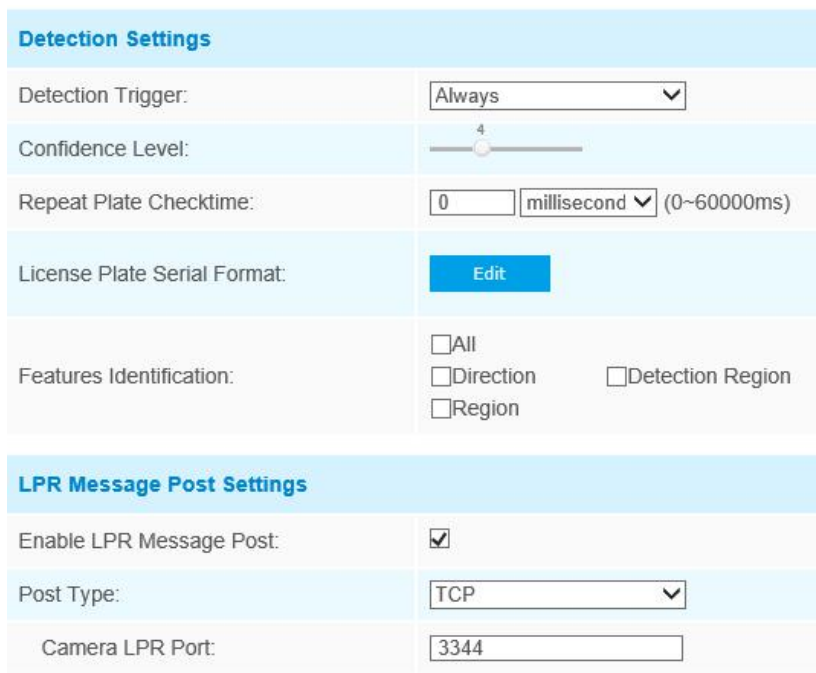


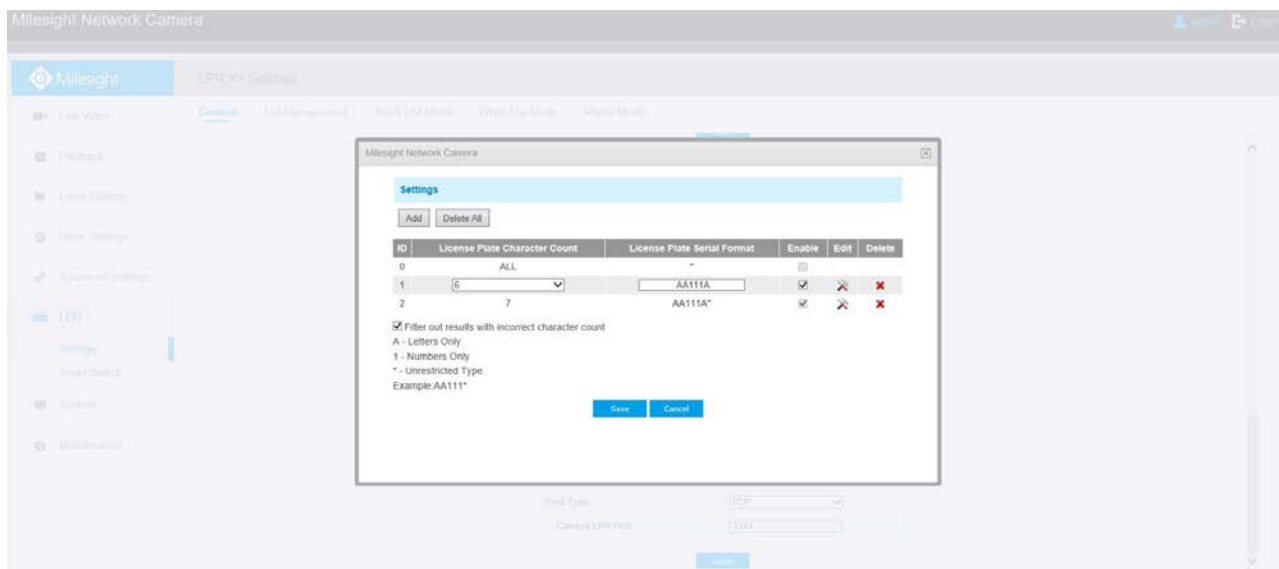
Table 4-6-2 Description of the buttons

Parameters	Function Introduction
<b>Detection Trigger</b>	<b>Always:</b> in this mode, camera will always detect license plates. <b>Alarm Input:</b> in this mode, camera will only detect license plates during Alarm Input is being triggered.
<b>Confidence Level (Only for LPR1 and LPR2)</b>	You can set the confidence level from 1 to 10. When the confidence level of the license plate is higher than the set confidence level, it will push the license plate image to the Smart Search interface.

<b>Repeat Plate Checktime</b>	Set the time interval for repeatedly reading license plates to effectively avoid duplicate identification of parking vehicles. You can set Repeat Plate Checktime from 0 to 60min or 0 to 60000ms.
<b>Feature Identification</b>	Check <b>Region(Only for LPR2)</b> , <b>ROI_ID</b> , <b>Direction</b> or <b>All</b> to enable Feature Identification, it will display the corresponding information on the Smart Search interface.
<b>Enable LPR Message Post</b>	Check the checkbox to enable LPR Message Post. It will push information to some third-party devices or software that are compatible with ours.
<b>Post Type</b>	Information can be pushed by <b>RTSP</b> , <b>TCP</b> or <b>HTTP</b> .

**Note:**

License Plate Serial Format function supports formulating identification rules and can automatically do further processing, filter license plates in non-compliant formats to achieve more intelligent and accurate license plate recognition.



**List Management**

Add the license plates to this interface as Black or White type (Black/White List), and then you can set the alarm action for these license plates in the corresponding black list mode or white list mode interface. When these license plates are detected, the camera will respond accordingly to your settings.



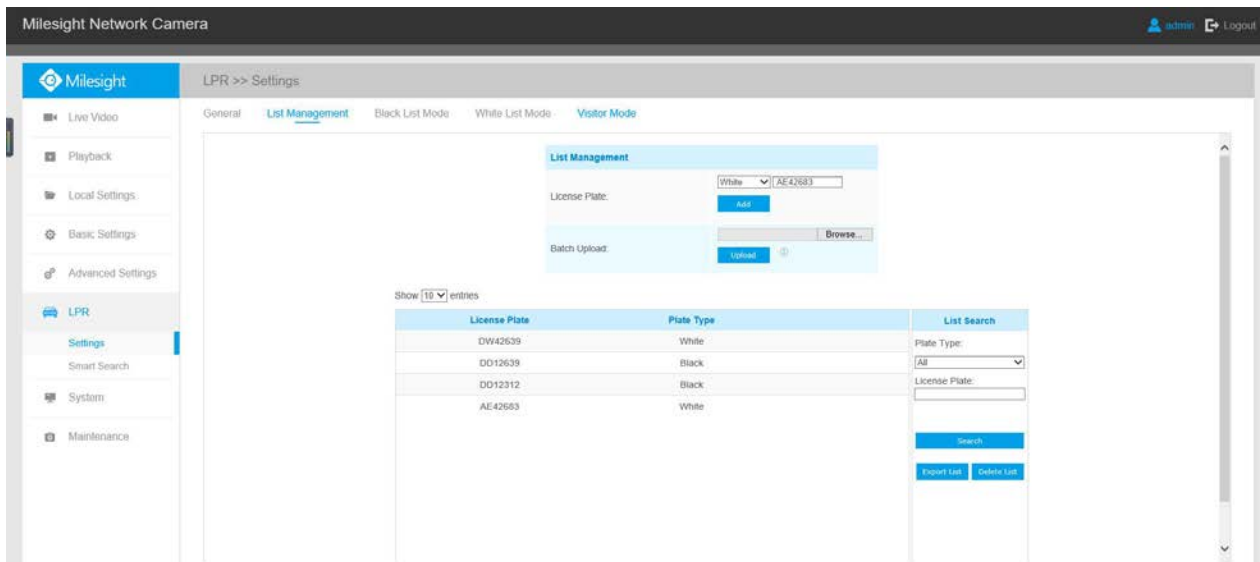
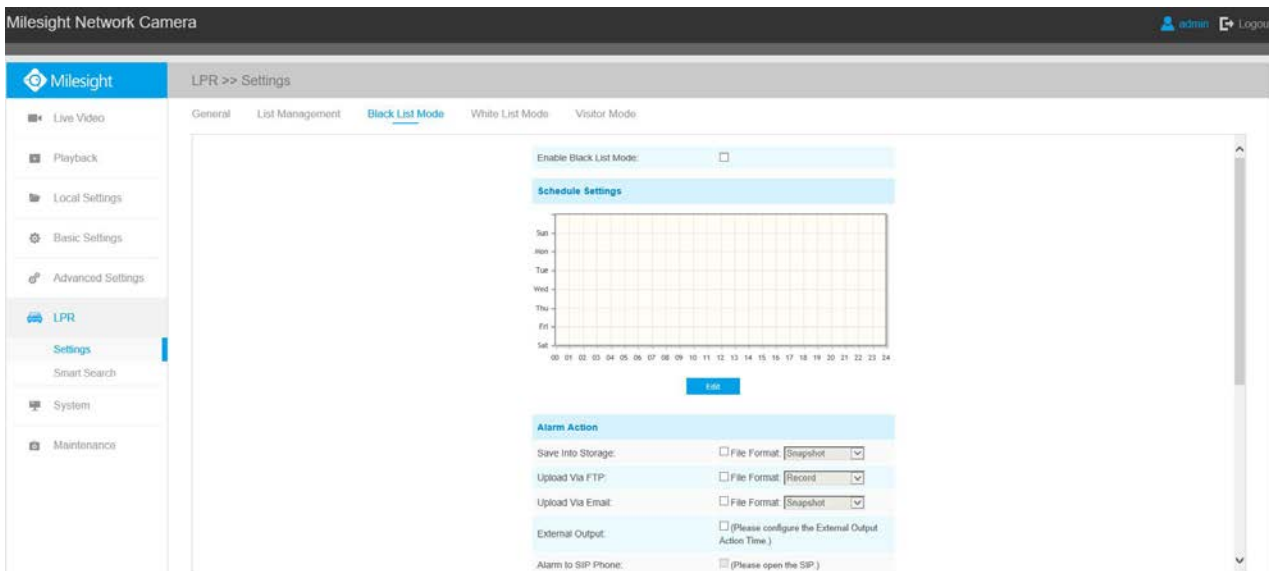


Table 4-6-3 Description of the buttons

Parameters	Function Introduction
<b>Add License Plate</b>	Select the license plate type as black or white, enter the license plate, click the "Add" button, the license plate will be added successfully.
<b>Batch Upload</b>	You can add a csv form with the license plate you want to add, click the "Browse" button to import the form to this interface, click the "Upload" button, the license plates will be added successfully. <b>Note:</b> You can first download the template as a reference in this interface.
<b>List Search</b>	Select Plate Type or directly enter the license plate number, click the "Search" button, the corresponding license plate will be displayed in the list below.
<b>Export List</b>	Click the "Export List" button to export the license plate in the current list to a csv form locally.
<b>Delete List</b>	Click the "Delete List" button to delete all the license plate in the current list.

**Note:** It supports adding 1000 Black List and White List.

## Black List Mode



Step1: Check the checkbox to enable Black List Mode.

Step2: Schedule Settings. You can draw the schedule by clicking Edit button.

Step3: Set alarm action.

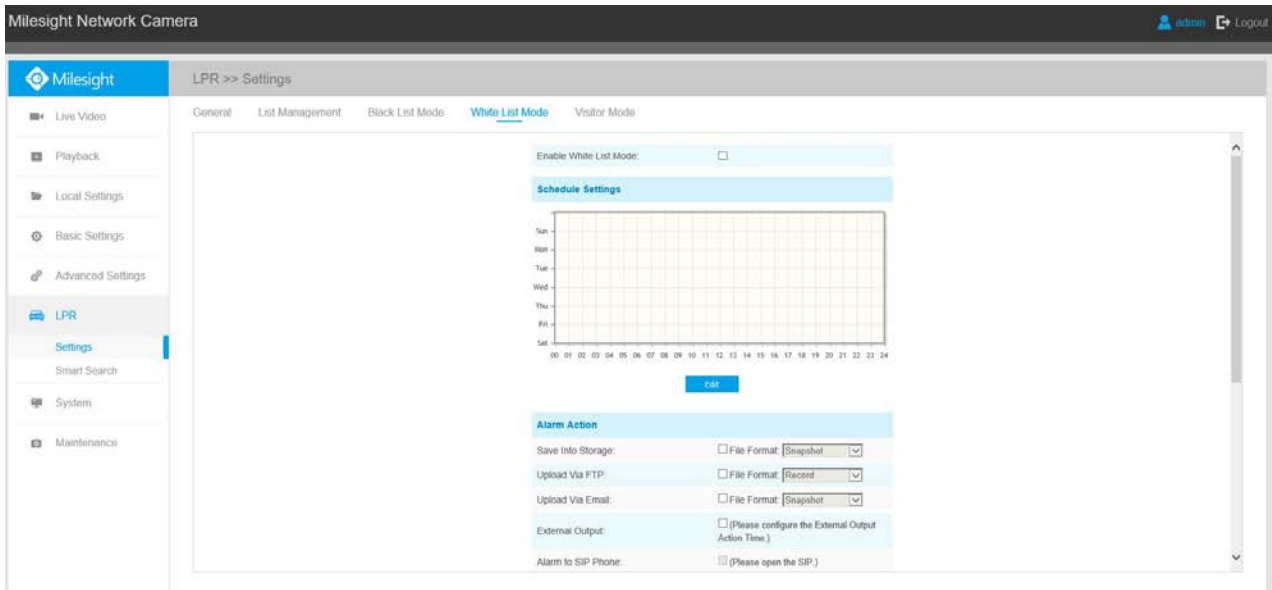
Alarm Action	
Save Into NAS:	<input type="checkbox"/> File Format: <span>Record</span> <span>▼</span> (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: <span>Record</span> <span>▼</span>
Upload Via SMTP:	<input type="checkbox"/> File Format: <span>Snapshot</span> <span>▼</span>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

Step4: Set alarm settings.

Alarm Setting	
Record Video Sections:	<span>5 seconds</span> <span>▼</span>
Pre-record:	<span>0 second</span> <span>▼</span>
Snapshot Type:	<span>License Plate</span> <span>▼</span>
Snapshot:	<span>3</span> <span>▼</span>
Snapshot Interval:	<span>1</span> <span>second</span> <span>▼</span>
External Output Action Time:	<span>30 seconds</span> <span>▼</span>
Audio Action Settings:	<span>Edit</span>
Play Audio Interval:	<span>Auto</span> <span>▼</span>

After that, when a license plate marked as “black” is detected, the camera will respond accordingly to your settings.

## White List Mode



Step1: Check the checkbox to enable White List Mode.

Step2: Schedule Settings. You can draw the schedule by clicking Edit button.

Step3: Set alarm action.

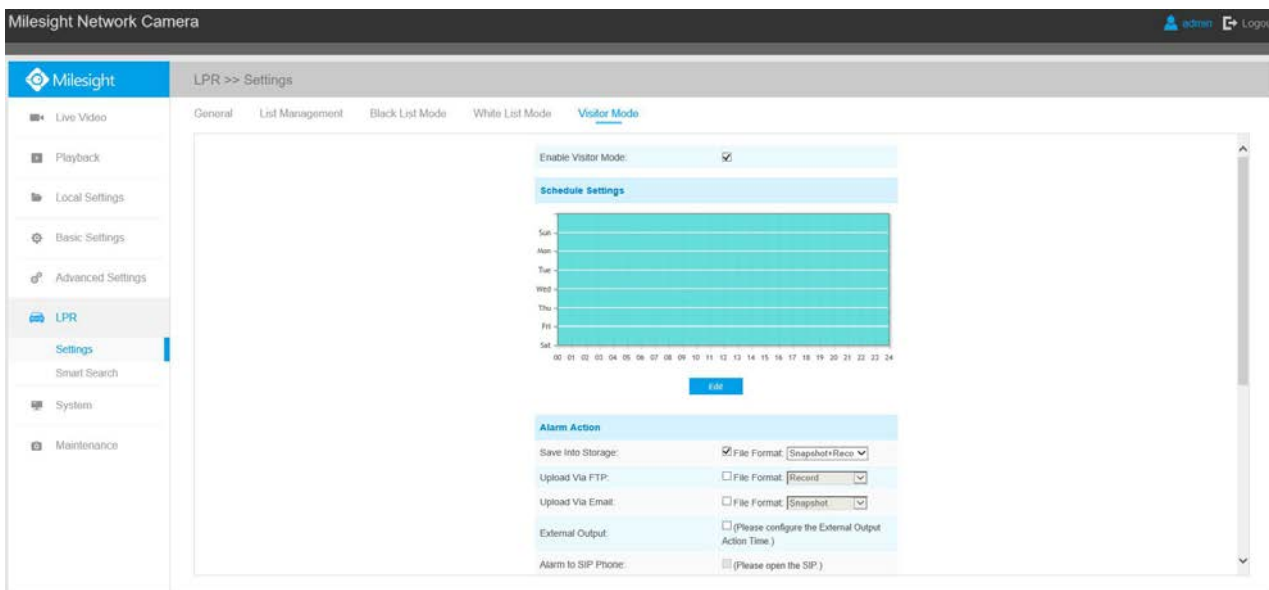
Alarm Action	
Save Into NAS:	<input type="checkbox"/> File Format: Record <small>(Please mount storage device.)</small>
Upload Via FTP:	<input type="checkbox"/> File Format: Record
Upload Via SMTP:	<input type="checkbox"/> File Format: Snapshot
External Output:	<input type="checkbox"/> <small>(Please configure the External Output Action Time.)</small>
Play Audio:	<input type="checkbox"/> <small>(Please configure the Audio Action Settings and Audio Interval.)</small>
Alarm to SIP Phone:	<input type="checkbox"/> <small>(Please open the SIP.)</small>
HTTP Notification:	<input type="checkbox"/>

Step4: Set alarm settings.

Alarm Setting	
Record Video Sections:	5 seconds
Pre-record:	0 second
Snapshot Type:	License Plate
Snapshot:	3
Snapshot Interval:	1 second
External Output Action Time:	30 seconds
Audio Action Settings:	<a href="#">Edit</a>
Play Audio Interval:	Auto

After that, when a license plate marked as “White” is detected, the camera will respond accordingly to your settings.

## Visitor Mode



Step1: Check the checkbox to enable Visitor Mode.

Step2: Schedule Settings. You can draw the schedule by clicking Edit button.

Step3: Set alarm action.

Alarm Action	
Save Into NAS:	<input checked="" type="checkbox"/> File Format: <span>Record</span> <input type="checkbox"/> (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: <span>Record</span>
Upload Via SMTP:	<input type="checkbox"/> File Format: <span>Snapshot</span>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

Step4: Set alarm settings.

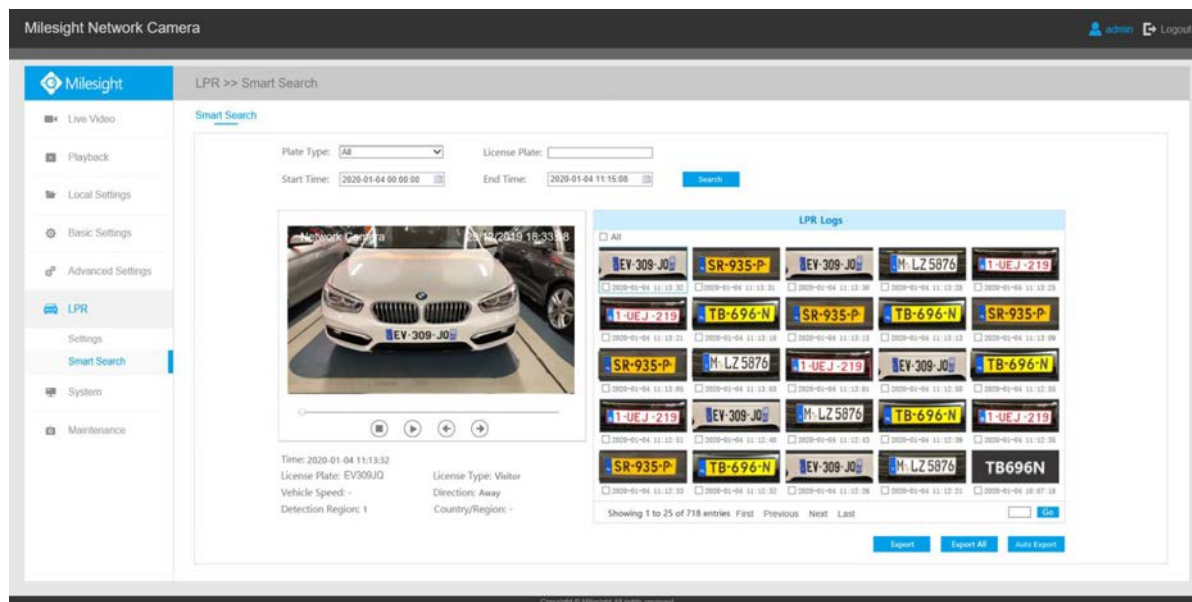
Alarm Setting	
Record Video Sections:	<span>5 seconds</span>
Pre-record:	<span>0 second</span>
Snapshot Type:	<span>License Plate</span>
Snapshot:	<span>3</span>
Snapshot Interval:	<span>1</span> <span>second</span>
External Output Action Time:	<span>30 seconds</span>
Audio Action Settings:	<span>Edit</span>
Play Audio Interval:	<span>Auto</span>

After that, when a license plate that is not marked as "Black" or "White" is detected, the camera will respond accordingly to your settings.

### 4.6.3 Smart Search

The real-time detection results will be displayed on the right side of Smart Search page, including detected time, live screenshot, and license plate.

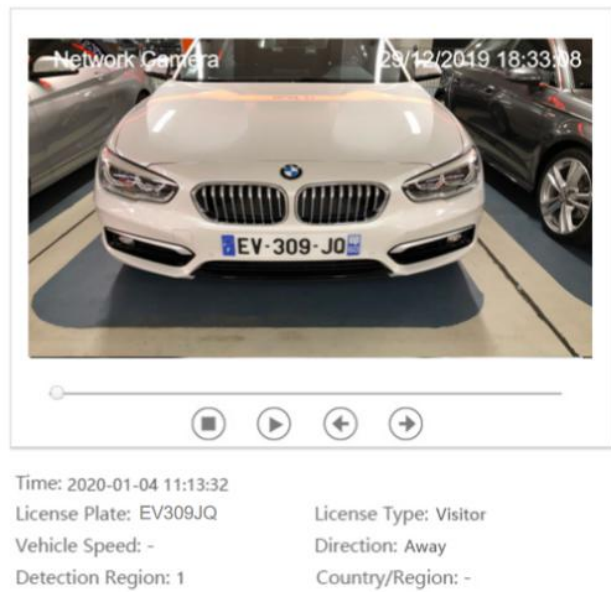
Step1: Select Plate Type or directly enter the license plate number and then select Start Time and End Time. The related license plate information will be displayed as below by one click on the “Search” button.



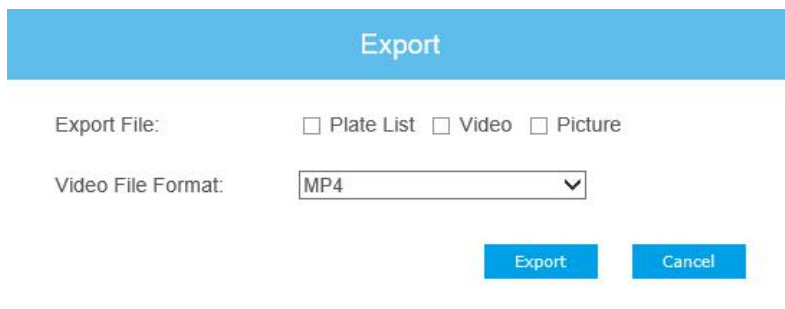
**Note:**

- (1) It supports displaying 4,000 logs.
- (2) Only when there is a SD Card or NAS has been set on the storage management , then the logs can be stored and show on Smart Search page.

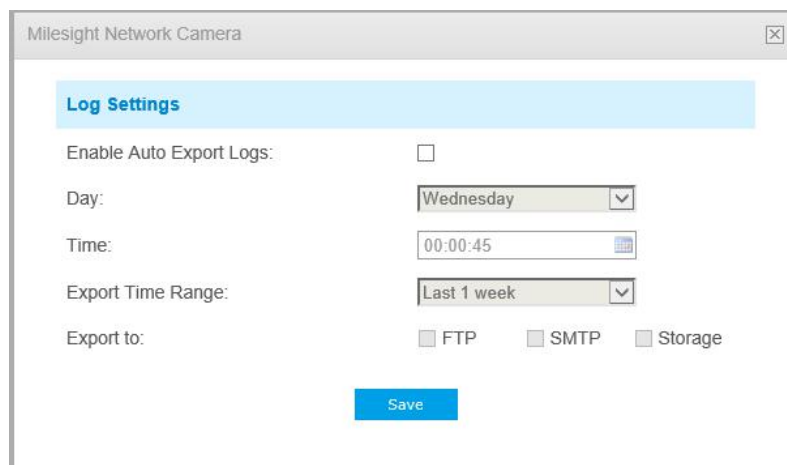
Step2: Click on the thumbnail photo under the LPR Logs, then the license plate details will be shown as below :



Step3: Click the "**Export**" or "**Export All**" button to export the desired files in the current list to a local folder.



Step4: Click the "**Auto Export**" button to automatically export the logs to FTP, SMTP or Storage.



## 4.7 System

All information about the hardware and software of the camera can be checked on this page.

System	
Device Name:	<input type="text" value="Pro Bullet"/>
Product Model:	MS-C2962-FPB
Hardware Version:	V1.0
Software Version:	40.7.0.74
MAC Address:	1C:C3:16:21:09:91
Device Information:	SA100EE3F0N
Alarm Input:	1
Alarm Output:	1
Uptime:	3 days 21 hours 26 minutes
QR Code:	 <p>Please scan this QR code on App to get a remote view.</p>

Table 4-7-1 Description of the buttons

Parameters	Function Introduction
<b>Device Name</b>	The device name can be customized. It will be seen in file names of video files
<b>Product Model</b>	The product model of the camera
<b>Hardware Version</b>	The hardware version of the camera
<b>Software Version</b>	The software version of the camera can be upgraded
<b>MAC Address</b>	Media Access Control address
<b>Device Information</b>	The device information, including information about alarm I/O and clipper chip
<b>Alarm Input</b>	The number of Alarm Input interface
<b>Alarm Output</b>	The number of Alarm Output interface
<b>Uptime</b>	The elapsed time since the last restarted of the device

**Note:**

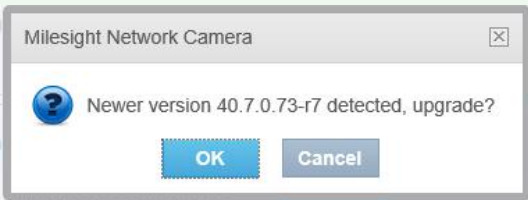
The Alarm Input/Alarm Output will appear only when the camera have alarm input/output interface.

## 4.8 Maintenance

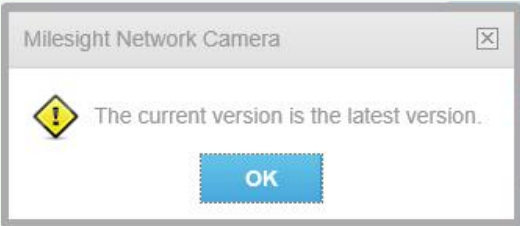
### 4.8.1 System Maintenance

System Upgrade	
Software Version:	40.7.0.74
Local Upgrade:	<input type="text"/> Browse... <input type="button" value="Upgrade"/> <input type="checkbox"/> Reset after Upgrading
Online Upgrade:	<input type="button" value="Check"/>
Note: Do not disconnect the power of the device during the upgrade.	
Maintenance	
Reset	<input checked="" type="checkbox"/> Keep the IP Configuration <input checked="" type="checkbox"/> Keep the User Information <input type="button" value="Reset"/>
Export Config File:	<input type="button" value="Export"/>
Config File:	<input type="text"/> Browse...
Import Config File:	<input type="button" value="Import"/>
Reboot	
Reboot the Device:	<input type="button" value="Reboot"/>

Table 4-8-1 Description of the buttons

Parameters	Function Introduction
System Upgrade	<p><b>Software Version:</b> The software version of the camera.</p> <p><b>Local Upgrade:</b> Click the "Browse" button and select the upgrading file, then click the "Upgrade" button to upgrade. After the system reboots successfully, the update is done.</p> <p>You can check "<b>Reset after Upgrading</b>" to reset the camera after upgrading it.</p> <p><b>Online Upgrade:</b> Click the "Check" button to check the current latest firmware version on our website, and then click "OK" to upgrade to this version.</p>  <p>It will prompt "The current version is the latest version" if your camera is already the latest version.</p>



	 <p><b>Note:</b> Do not disconnect the power of the device during the update. The device will be restarted to complete the upgrading.</p>
<p><b>Maintenance</b></p>	<p><b>Reset settings:</b> Click “Reset” button to reset the camera to factory default settings</p> <p><b>Keep the IP Configuration:</b> Check this option to keep the IP configuration when resetting the camera.</p> <p><b>Keep the User information:</b> Check this option to keep the user information when resetting the camera.</p> <p><b>Export Config File:</b> Click this button to export the configuration file</p> <p><b>Import Config File:</b> Click this button to import the old configuration file</p>
<p><b>Reboot</b></p>	<p>Click “Reboot” button to restart the device immediately</p>

### 4.8.2 Auto Reboot

Set the date and time to enable Auto Reboot function, the camera will reboot automatically according to the customized time in case that camera overload after running a long time.

**Auto Reboot Settings**

Enable Auto Reboot:

Day: Everyday ▼

Time: 00:00:00 📅

[Save](#)

## Chapter V Services

Milesight Technology Co., Ltd provides customers with timely and comprehensive technical support services. End-users can contact your local dealer to obtain technical support. Distributors and resellers can contact directly with Milesight for technical support.

Technical Support Mailbox: [support@milesight.com](mailto:support@milesight.com)

Web: <http://www.milesight.com>

Online Problem Submission System: <http://www.milesight.com/service/feedback.asp>

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